

## Hsiao Tong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, 15 November 2024 10:44 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] OREF: 23/24/24/VC05/029473 ( Huey Ni's case) Our Ref: GBM2736E240629 Your Ref: GBA6172T \*\*\* LKK REF: CD/LPC24070062/Upa3

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, 7 November 2024 3:25 pm  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] OREF: 23/24/24/VC05/029473 ( Huey Ni's case) Our Ref: GBM2736E240629 Your Ref: GBA6172T \*\*\* LKK REF: CD/LPC24070062/Upa3

**Lonpac External - General**

Your ref: **23/24/24/VC05/029473**

Our ref : CD/LPC24070062/Upa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBA6172T(LONPAC) AND GBM2736E(TP) ON 29/06/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he came out from parking lot and hit third party. BOLA 24 is applicable.

We seek your approval to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP" at **\$4,802.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 8,686.10	\$ 4,320.00
2. Loss of Use (7days x \$80.00)	\$ 560.00	\$ 480.00 (6days x \$80.00) + 9% GST
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 9,248.28</b>	<b>\$ 4,802.18</b>

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/11/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 26 September 2024 10:33 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OREF: 23/24/24/VC05/029473 ( Huey Ni's case) Our Ref: GBM2736E240629 Your Ref: GBA6172T \*\*\*

LKK REF: CD/LPC24070062/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,  
Hsiao Tong, Chew | Team Lead  
Third Party Direct Settlement  
LKK Auto Consultants Pte Ltd  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 3 July 2024 2:45 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** OREF: 23/24/24/VC05/029473 ( Huey Ni's case) Our Ref: GBM2736E240629 Your Ref: GBA6172T \*\*\* LKK  
REF: CD/LPC24070062/Upa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, July 3, 2024 2:25 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Our Ref: GBM2736E240629 Your Ref: GBA6172T \*\*\* LKK REF: CD/LPC24070062/Upa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, July 3, 2024 10:06 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**Subject:** FW: Our Ref: GBM2736E240629 Your Ref: GBA6172T

## Lonpac External - General

## Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**Sent:** Wednesday, July 3, 2024 10:02 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: Our Ref: GBM2736E240629 Your Ref: GBA6172T

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67411730

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Wednesday, 3 July 2024 at 09:36:39 am SGT, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Dear Susan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Wednesday, July 3, 2024 8:44 AM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Our Ref: GBM2736E240629 Your Ref: GBA6172T

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Vehicle to be surveyed:	GBM2736E
3rd Party Insured Vehicle:	GBA6172T
Date of Accident:	29/06/2024
Location of Accident:	No. 31 Jurong Port
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

Date of Survey:

Name of Authorise Surveyor:	

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