Huey Yon (LKKAuto)

From: Esther Lim < EstherLim@msfirstcapital.com.sq >

Sent: Tuesday, 23 July 2024 4:18 PM

To: Huey Yon (LKKAuto)

Cc: SUR

Subject: RE: TT Ref: SG5952H Ref: D24005071/TT/EL || ACCIDENT INVOLVING SG 5952H &

XD 7481T (TRD 8149T) ON 06/06/2024

Attachments: SG 5952H-IA.pdf

Dear Huey Yon

Please proceed to authorize repair as per your Preliminary advice with policy excess of \$50,000.00.

Please forward us the survey report and invoice.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Friday, July 19, 2024 10:14 AM

To: Esther Lim < Esther Lim@msfirstcapital.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: TT Ref: SG5952H Ref: D24005071/TT/EL || ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T)

ON 06/06/2024

Dear Esther,

Enclosed herewith preliminary advice of SG 5952H.

We have not authorise repair.

Kindly advice on authorisation and excess if apply.

Best Regards,

Huey Yon | Case Handler LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) < hueyyon@lkkauto.com>

Sent: Thursday, July 18, 2024 3:07 PM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: SUR <sur@lkkauto.com>

ON 06/06/2024

Dear Esther,

Thank you for the email

Our surveyor still reviewing the estimate.

Best Regards,

Huey Yon | Case Handler LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim < EstherLim@msfirstcapital.com.sg>

Sent: Thursday, July 18, 2024 2:57 PM

To: Huey Yon (LKKAuto) < hueyyon@lkkauto.com >

Cc: SUR < sur@lkkauto.com>

Subject: RE: TT Ref: SG5952H Ref: D24005071/TT/EL | ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T)

ON 06/06/2024

Dear Huey Yon

Please advise whether you have received the estimate from the repairer, if so, please let us have the Preliminary report asap.

Thank you.

Regards

Esther Lim

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541

Website http://www.msfirstcapital.com.sg

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From: Huey Yon (LKKAuto) < hueyyon@lkkauto.com>

Sent: Monday, June 24, 2024 2:51 PM

To: Esther Lim < Esther Lim@msfirstcapital.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: TT Ref: SG5952H Ref: D24005071/TT/EL | ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T)

ON 06/06/2024

Dear Esther,

According to our surveyor, we still pending estimate from repairer.

Best Regards,

Huey Yon | Case Handler LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>
Sent: Monday, June 24, 2024 2:33 PM

To: Esther Lim <<u>EstherLim@msfirstcapital.com.sg</u>>; assignments <<u>assignments@lkkauto.com</u>>; SUR

<sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Subject: RE: TT Ref: SG5952H Ref: D24005071/TT/EL | ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T)

ON 06/06/2024

Dear Esther,

Thank you for the email.

Dear Huey Yon,

Kindly assist CS/FCI24060037/Tnp3.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Esther Lim < EstherLim@msfirstcapital.com.sg>

Sent: Friday, June 21, 2024 10:54 AM

To: Rajes (LKK Auto) < rajes@lkkauto.com >; assignments < assignments@lkkauto.com >; SUR < sur@lkkauto.com >

Subject: RE: TT Ref: SG5952H Ref: D24005071/TT/EL || ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T) ON 06/06/2024

Dear Rajes

Please let us have the Preliminary advice.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

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From: Rajes (LKK Auto) < rajes@lkkauto.com>
Sent: Tuesday, June 11, 2024 11:26 AM

To: Harminder Kaur < Harminder@msfirstcapital.com.sg; assignments < assignments@lkkauto.com; SUR < sur@lkkauto.com; SUR

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg>

Subject: RE: TT Ref: SG5952H || AAPL Ref: IN-FC-0015/24/NR || MSFCI Ref: D24005071/TT/EL || ACCIDENT

INVOLVING SG 5952H & XD 7481T (TRD 8149T) ON 06/06/2024

Dear Harminder,

Thank you for the assignment.

Best Regards, **Rajes** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Sent: Tuesday, June 11, 2024 9:30 AM

To: assignments <assignments@lkkauto.com>

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg; Bazlin Ahmad Bazlin.Ahmad@towertransit.sg; bokhari@aaplpro.com; investigation@aaplpro.com; Branye Teo branye@aaplpro.com; Sharifah Rahmah Alsagoff sharifah.alsagoff@towertransit.sg; logeswaran chandra sharifah.alsagoff@towertransit.sg; logeswaran chandra sharifah.alsagoff@towertransit.sg; logeswaran chandra sharifah.alsagoff@towertransit.sg; logeswaran chandra sharifah.alsagoff@towertransit.sg; logeswaran.chandra@towertransit.sg; Darren Tang

<<u>Darren.Tang@towertransit.sg</u>>; Priscilla Wong <<u>Priscilla.Wong@towertransit.sg</u>>; Muhd Nuur Mahmood <<u>nuur@aaplpro.com</u>>; Lucas Kwan <<u>Lucas.Kwan@towertransit.sg</u>>

Subject: RE: TT Ref: SG5952H || AAPL Ref: IN-FC-0015/24/NR || MSFCI Ref: D24005071/TT/EL || ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T) ON 06/06/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards, Harminder Kaur Motor Claims MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg A Member of MS&AD Insurance Group

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From: Bazlin Ahmad < Bazlin.Ahmad@towertransit.sg>

Sent: Monday, June 10, 2024 5:06 PM

To: Henry Kao < Henry Kao@msfirstcapital.com.sg >; Esther Lim < EstherLim@msfirstcapital.com.sg >; Rachel Wu < Rachel Wu@msfirstcapital.com.sg >

Cc: Bokhari Makrob < bokhari@aaplpro.com >; investigation@aaplpro.com; Branye Teo < branye@aaplpro.com >; Sharifah Rahmah Alsagoff < sharifah.alsagoff@towertransit.sg >; logeswaran chandra

<logeswaran.chandra@towertransit.sg>; Darren Tang <Darren.Tang@towertransit.sg>; Priscilla Wong

<Priscilla.Wong@towertransit.sg>; Muhd Nuur Mahmood <nuur@aaplpro.com>; Lucas Kwan

<Lucas.Kwan@towertransit.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>

Subject: RE: TT Ref: SG5952H || AAPL Ref: IN-FC-0015/24/NR || MSFCI Ref: D24005071/TT/EL || ACCIDENT INVOLVING SG 5952H & XD 7481T (TRD 8149T) ON 06/06/2024

Dear Henry Kindly arrange OD survey. Our bus is in Mandai Depot.

Thank You

Best Regards

Manager, Claims Mobile +65 9199 0025

Lynn Ahmad

Email <u>bazlin.ahmad@towertransit.sg</u>



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