

# TwinCar AUTOMOTIVE PTE LTD

**Company Registration and GST No. 200714616M**

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Sandy

Reply to :claim@twincar.com.sg

22 August 2024

Our Ref : CLM16350 / SMQ8259A / JULY-04/2024

## **INDIA INTERNATIONAL INSURANCE PTE LTD**

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

**ATTN: MOTOR CLAIMS DEPARTMENT**

Dear Sir @ Madam,

**RE: ACCIDENT INVOLVING SMQ8259A & SLQ3155K ON 01/07/2024**  
**ALONG YISHUN AVE 7 TWDS GAMBAS AVE B4 YISHUN AVE 6**

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SLQ3155K** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	3,924.00	(Include 9% GST)
Loss of rental	\$	523.20	(\$130.80 X 4 Days)
Additional 2 days loss of use for pre repair	\$	240.00	(\$120 X 2 Days)
LTA search fee	\$	27.25	
	S \$	<u>4,714.45</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16350
- 2) Twincar Leasing Pte Ltd - Invoice No: TLCS25867
- 3) LTA search
- 4) Letter of Authorisation
- 5) GIA report of SMQ8259A

We look forward to your prompt reply.

Yours faithfully,



**Twincar Automotive Pte Ltd**

S.Y.NEO

Director

## LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd  
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS:

ALONG YISHUN AVE 7 TWINS GAMBAS AVE B4 YISHUN ON 01/07/2024

I/We

TWINCAR LEASING PTE LTD

NRIC/Passport No:

of

2 KAEI BUKIT AVE 2 #01-17 KAEI BUKIT AUTOMOTIVE S(417921)

the owner of vehicle no.

SMQ 8259A hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.

b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.

c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.



03/07/2024

Owner's Signature/Co's stamp (if applicable)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

India Ref: MFL2024D0007694

Claimant Ref : SMQ8259A

We/I, TWINCAR AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$4,380.00 (Global Sum) (repair cost), S\$ (loss of rental), S\$ (search fee), vehicle no. SMQ8259A that was damaged pursuant to the accident which occurred on 01/07/2024 (date) at YISHUN AVE 7 (location) involving vehicle no. SLQ3155K (insured vehicle). This is pursuant to the inspection conducted on 03/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TWINCAR LEASING PTE LTD ("the third party claimant") of vehicle no. SMQ8259A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMQ8259A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$4,380.00 to TWINCAR AUTOMOTIVE PTE LTD

Dated this 21 day of 07 20 24

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

TWINCAR AUTOMOTIVE PTE LTD

NRIC:

200714616M

Address:

2 KAKI BUKIT AVE 2 #01-11  
KAKI BUKIT AUTOMOBILES S1411A11

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

# TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub  
2 Kaki Bukit Ave 2  
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27  
Singapore 417921  
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510  
E-Mail : sales@n51.com.sg  
Company Reg. No. : 200714616M  
GST Registration No. : 200714616M

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

## TAX INVOICE

Date : 22/08/2024  
Date in : 02/07/2024  
Vehicle Num. : SMQ8259A  
Make/Model : TOYOTA SIENTA HYBRID 7-SEATER 1.5X CVT-2019  
Chassis/Eng# : NHP1707181269/1NZR808197  
Accident Date : 01/07/2024  
Claim No : CLM16350  
Reference : JULY-04/2024  
Policy No. : SP2007987371 (18/10/2024)

LUMP SUM REPAIR BILL  
REF : CLM16350-TWINCAR DATED 03/07/2024  
BY DIRECT

Amount S\$  
3,600.00



for TWINCAR AUTOMOTIVE PTE LTD

E. & O.E.	Sub S\$ :	3,600.00
	Add GST ( 9% ) S\$ :	324.00
	Total Amount S\$ :	3,924.00

**LEASING PTE LTD**

Company & GST Registration Number : 201533046C  
2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921  
Tel: 6744 0510 Fax: 6741 0510 email: [twincar.rental@n51.com.sg](mailto:twincar.rental@n51.com.sg)

YEO ENG KIAT  
Blk 175 Yishun Avenue 7  
#15-859  
Singapore 760175

Invoice No.	TLCS 25867
Date	29/07/2024
Terms	Cash

Qty	Description	Rate	Amount
4	LOSS OF RENTAL FOR SMQ8259A - ACCIDENT DATED ON 01/07/2024 FROM 02/07/2024 TO 05/07/2024 ( \$ 120 PER DAY )  VEHICLE NO : SMQ8259A VEHICLE MODEL : TOYOTA SIENTA HYBRID MANUFACTURING YEAR : 2019 ENGINE NO : 1NZR808197 CHASSIS NO : NHP1707181269 9% Tax on Sales	120.00          9.00%	480.00          43.20
		GST 9%	\$43.20
	TWINCAR LEASING PTE. LTD.	Total Amount	\$523.20

TWINCAR LEASING PTE. LTD.

Authorised Signature

Note : Kindly make payable to " TWINCAR LEASING PTE LTD"  
or by Bank-in/transfer to UOB Bank A/c No. 310-307-697-6 (Bank Code 7375)

Invoice was created on a computer and is valid without the signature and seal





# TWINCAR LEASING PTE. LTD.

Company Registration Number : 201533046C  
2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921  
Tel: 6744 0510 Fax: 6741 0510 email: twincar.rental@n51.com.sg

## VEHICLE RENTAL AGREEMENT

VHA NO: 708

### HIRER'S PARTICULAR

Name(as in I/C): YEO ENG KIAT  
NRIC/PASSPORT No: S1129958Z  
Address(Res):BLK 175 YISHUN AVENUE 7 #15-859 SINGAPORE 760175  
Occupation: DRIVER Driving Exp: 477  
Driving License No: S1129958Z D/L Type: Local  
Issue Date: 1977-12-01 Date of Birth: 1955-06-21  
Tel: (HP) 97314140  
Email: ENGKIATYEO@GMAIL.COM

### ADDITIONAL DRIVER'S PARTICULARS

Name(as in I/C):  
NRIC/PASSPORT No:  
Address(Res):  
Occupation: Driving Exp:  
Driving License No: D/L Type:  
Issue Date: Date of Birth:

Vehicle No: SMQ8259A  
Make: TOYOTA  
Model: SIENTA HYBRID Auto/Manual Group: Auto  
Year: 2019 Colour: WHITE  
Mileage Out:  
OUT: Date 2022-10-12 Time: 10:44  
NON-WAIVER EXCESS:  
Section1: \$2000 Section2: \$2000

### CHARGES

Daily rate	120.00
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### PETROL-LEVEL

Out	E	1/4	1/2	3/4	F	1/4
In	E	1/4	1/2	3/4	F	E

Extension (Accessories)	0.00
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Collection Service	0.00
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Misc.	0.00
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Security Deposit Collected	0.00
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Rental Term	Cash
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Start Date	2022-10-17
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End Date	2024-10-17
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Rented out by:	Jacky Siah
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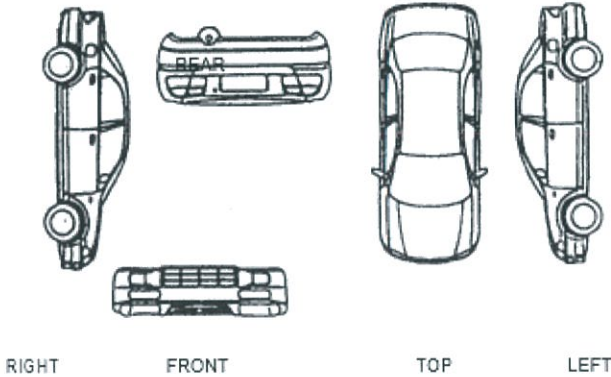
Hirer signature:

Addition Driver's Signature:

### VEHICLE CHECKLIST

D - DENTS  
S - SCRATCHES

INDICATE:  
A - ACCIDENTS



### ACCESSORIES CHECK

☒ Camera Recorder ☒ Reverse Camera ☒ CD/ Radio Player  
☒ Remote Control ☒ Reverse Sensor ☐ S/Tyre

I have read and agreed to the terms & conditions on both sides of this agreement. All information I have given TWINCAR LEASING PTE. LTD. in connection with this agreement is true.

### IMPORTANT

- THE VEHICLE SHALL BE RENTED OUT ON A DAILY BASIS, WITH A MINIMUM RENTAL PERIOD OF SIX MONTH.
- IN THE EVENT THAT THE HIRER RETURN THE VEHICLE PRIOR TO THE END OF THE MINIMUM RENTAL PERIOD, THE HIRER WILL BE REQUIRED TO PAY THE FULL RENTAL FEE APPLICABLE FOR THE REMAINING PERIOD UP TO THE END OF THE MINIMUM RENTAL PERIOD.
- ONLY PERSONS ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT THE HIRER SHOULD REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- THE VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR LEASING PTE. LTD..
- AN ADDITIONAL EXCESS OF \$2000 OF ALL CLAIM WILL APPLY FOR VEHICLE USE OUTSIDE SINGAPORE AND \$3000 FOR AGE ABOVE 65.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jul 2024 / 14:10:46  
Receipt Date/Time : 02 Jul 2024 / 14:10:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240702-002364  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLQ3155K As at 01 Jul 2024/17:45:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLQ3155K Enquiry Fee 20240702141028382912	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
095ywskw			Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jul 2024 17:51	Clm Dtl Modified	Claimant's Name: -> TWINCAR LEASING PTE. LTD.. Claimant's ID: -> 201533046C.	[A] HOW MEI KWAN
2	02 Jul 2024 17:51	Clm Veh Model Changed	(208357) TOYOTA SIENTA HYBRID 1.5 X 7 SEATER CVT (A).	[A] HOW MEI KWAN
3	02 Jul 2024 17:51	Clm Created	Reg No: SMQ8259A. Acct Date: 2024/07/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Twincar Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Jul 2024 17:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Jul 2024 17:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/11	[A] HOW MEI KWAN
6	02 Jul 2024 17:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Jul 2024 17:52	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	02 Jul 2024 17:52	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	03 Jul 2024 12:15	Clm Dtl Modified	Insured Name: -> OPTIMA CARZ LEASING PTE. LTD.. Insured ID: -> 201431727M.	[A] Daphne Lee Mooi Ngiuk
10	03 Jul 2024 12:16	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Lee Mooi Ngiuk
11	04 Jul 2024 19:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/11	[I] Priya
12	04 Jul 2024 19:27	Adj Mandate Set	Approved:0.00.	[I] Priya
13	24 Sep 2024 13:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	24 Sep 2024 13:38	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Sep 2024 13:38	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/03.	[A] JOANNE LEE KHANG MIN
16	24 Sep 2024 13:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Sep 2024 15:34	Adj Mandate Request	Cur.Req:4387.25:PODS Liability: 100% *Quantum: \$4,387.25. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	25 Sep 2024 15:57	Adj Mandate Set	Approved:4387.25.	[I] Priya

Date From

Date To

Audit TypeNone

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3194437	03 Jul 2024 09:12:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMQ8259A	SLQ3155K	12.00
3241442	24 Sep 2024 13:38:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ8259A	SLQ3155K	12.00