

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 2 July 2024 10:32 AM
To: Oh Hui Wen; ESPL Claims Admin; Ahmad Faisal Bin Hamid; Jobi Thomas; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203718/C02/YR9063T/TOHHS & Your Ref: SKB5588Y

[Internal]

WITHOUT PREJUDICE

YOUR REF: SKB5588Y
OUR REF: SNM24D203718/C02/YT9063T/TOHHS

Dear Sirs

We refer to our email of 2 July 2024.

As agreed, we shall appoint M/s LKK Auto Consultants Pte Ltd to survey SKB5588Y.

Based on the available information, liability is clear/in favour of your client and we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Oh Hui Wen <huiwen.oh@eurokars.com.sg>

Sent: Tuesday, July 2, 2024 10:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203718/YR9063T/C02/TOHHS & Your Ref: SKB5588Y

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Dear Claim,

Please assigned **Mohammed Rasul Bin Mohd Yunus (LKK)**.

You can contact me on this number +65 6360 2484 for the survey appointment.

Thank you very much

Oh Hui Wen (Ms)

Insurance Claim Advisor | BMW



11 Kung Chong Road, Singapore 159147

DID +65 6360 2484



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From: Oh Hui Wen

Sent: 02 July 2024 10:11 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: alfred.toh@sg.cntaiping.com; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203718/YR9063T/C02/TOHHS & Your Ref: SKB5588Y

Dear Claim,

Please assigned **Mohammed Rasul Bin Mohd Yunus (LKK)**

Thank you very much

Oh Hui Wen (Ms)

Insurance Claim Advisor | BMW



11 Kung Chong Road, Singapore 159147



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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: 02 July 2024 9:36 AM

To: alfred.toh@sg.cntaiping.com; Oh Hui Wen <huiwen.oh@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D203718/YR9063T/C02/TOHHS & Your Ref: SKB5588Y

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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