

Meng Yan (LKK Auto)

From: Grace Ng <grace.ng@hlas.com.sg>
Sent: Monday, 14 August 2023 1:03 pm
To: Christy; assignments
Cc: Charles Hoon; Caroline; adm3.levingrp@gmail.com
Subject: RE: NEW PRS - YOUR REF : SMA5102Y (MPC04410/GN) ; OUR REF : AP/2023/005576 ; RTA ON 05 AUGUST 2023 AT ABOUT 1725HRS INVOLVING MOTOR VEHICLES NO(S). SMN9598E & SMA5102Y ALONG BLOCK 527 ANG MO KIO OSCP

Hi Christy,

We note no consensus on SJE.
We will get LKK to handle survey.

Hi LKK,

Please liaise with Third Party and handle survey.

Best Regards,
Grace Ng (Ms)
Senior Claims Specialist
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057
T +65 6922 6017 | F +65 6224 1923
grace.ng@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Christy [mailto:christy@aplp.com.sg]
Sent: Monday, 14 August 2023 12:19 pm
To: HLAS Claims <claims@hlas.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; adm3.levingrp@gmail.com

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WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. Andrew How
- c. Joel Liew
- d. Nicky Seah
- e. Lee Appraisal
- f. Henry Low

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s A1 Auto

Contact Person: Edmund @ Mobile: 8408 4088

Email: adm3.levingrp@gmail.com

Address: 8 Kaki Bukit Avenue 4

Premier @ KB, #08-41

Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.
All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

From: HLAS Claims <claims@hlas.com.sg>

Sent: Monday, August 14, 2023 11:41

To: Christy <christy@aplp.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; adm3.levingrp@gmail.com <adm3.levingrp@gmail.com>

Subject: FW: NEW PRS - YOUR REF : SMA5102Y (MPC04410/GN) ; OUR REF : AP/2023/005576 ; RTA ON 05 AUGUST 2023 AT ABOUT 1725HRS INVOLVING MOTOR VEHICLES NO(S). SMN9598E & SMA5102Y ALONG BLOCK 527 ANG MO KIO OSCP

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221
3) Vicom Ltd (VICOM)	4) LKK Auto Consultants Pte Ltd

Tel: 6455 5358 Fax: 6452 6621	Tel: 6256 3561 Fax: 6741 4108
5) Priority Services Tel: 6293 4822 Fax: 6296 3283	6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Grace copied herein.

Regards,
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

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claims@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Christy [<mailto:christy@aplp.com.sg>]

Sent: Monday, 14 August 2023 11:01 am

To: HLAS Motor Claims <motorclaims@hlas.com.sg>; HLAS Claims <claims@hlas.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; adm3.levingrp@gmail.com

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Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

**Regards,
Christy Chew**

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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