## Mei Kwan (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

**Sent:** Tuesday, 11 July 2023 3:44 PM

To: Mei Kwan (LKKAuto)
Cc: Admin A; EzLyna (LKKAuto)

Subject: RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident

Involving SMH8377P (OI: CTI - TBA) and SKM186Z (TP: LKK REF -

CC6/CTI23006974/ya3) on 04/06/2023

**Attachments:** SA1T2365000F-SMH8377P-16.mp4

OI VF 2

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Cecilia Lee

Sent: Tuesday, July 11, 2023 3:42 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI: CTI -

TBA) and SKM186Z (TP: LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Sir/Madam

Attached OI SAS & VF 1.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, July 10, 2023 7:56 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH8377P (OI: CTI - TBA) and SKM186Z (TP: LKK REF -

CC6/CTI23006974/ya3) on 04/06/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Ezlyna.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)