

24/7/2024

India International Insurance Pte Ltd
64 Cecil Street, #04/#05-02, IOB Building
Singapore 049711

Attention: Motor Claims Department

Vehicle No.: SLF7147R

Dear Sirs,

ACCIDENT INVOLVING SNL836B & PC5668K ALONG SELEJIE ROAD ON 29.06.2024 AT ABOUT 0841 HOURS.

We are the authorized workshop for **AUTOBAHN RENT A CAR PTE LTD**, owner of motor vehicle no. **SNL836B**. We are instructed by the owner to claim damages against you/your insured in connection with a road traffic accident involving our client's vehicle registration number **SNL836B** and vehicle registration number **PC5668K** driven by your insured/you at the date and time as stated above.

We are instructed that the accident was caused by your insured's/your negligent driving and/or management of your insured/your vehicle. As a result of the accident, our client's vehicle was damaged and has been put to loss and expense. We are submitting these claims on behalf of owner/claimant for your considerations.

01) Lump Sum Repair (INCLUDING GST)	\$	2943
02) LTA Search Fees (include 9% GST)	\$	27.25
03) Loss of Rental 4 days @ \$200/day	\$	800
Total:	\$	3770.25

We enclosed herewith the supporting documents for the claim:-

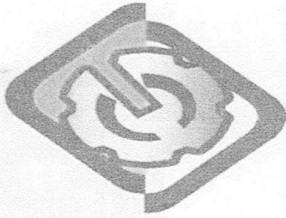
(a) Tax Invoice (s)

The demand herein is in respect of our client's claim for damages pertaining to his/her motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Please note that this demand is made without prejudice to our client's right to claim for his/her personal injury damages arising out of the same accident.

Yours Faithfully

Lim Chen Ya - 98073304



KY AUTO PTE LTD

25 KAKI BUKIT RD 4 #05-23, Synergy@KB SINGAPORE 417800

TEL: 8189 8979

E-MAIL: kyautosg@gmail.com

GST REG. NO: 202028057R

CO. REG. NO: 202028057R

Date: 01/07/2024

To:

India International Insurance Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SNL836B & PC5668K
ALONG/AT 235 SELEGIE ROAD

ON 26/06/2024

1) I/We AUTOBAHN RENT A CAR am/are the registered owner of motorcar no.: SNL836B
PTE LTD

2) Please note that I/We have undersigned all the Third Party Compensation monies due to me/us in the above said accident to **KY AUTO PTE LTD**.

3) I/We hereby authorized to release all the Third Party Compensation monies pertaining to the above mention accident to **WORK SHOP/LAW FIRM** and forward your settlement cheque to **WORK SHOP/LAW FIRM** whom I/We had authorized to collect the said compensation monies.

Thank you.




Signature of Claimant
(Company stamp if applicable)





Witness By
KY Auto Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER **III-Direct Settlement (PODS)**

India Ref: MFL2024D0007681
Claimant Ref : SNL836B

We/I, KY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,000.00 (GLOBAL SUM) (repair cost), S\$ 0.00 (loss of use/rental), S\$ 0.00 (search fee), vehicle no. SNL836B that was damaged pursuant to the accident which occurred on 29/06/2024 (date) at 235 SELEGIE ROAD (location) involving vehicle no. PC5668K (insured vehicle). This is pursuant to the inspection conducted on 02/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AUTOBAHN RENT A CAR PTE LTD ("the third party claimant") of vehicle no. SNL836B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNL836B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,000.00 to KY AUTO PTE LTD.

Dated this 11 day of NOVEMBER 2024

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

KY AUTO PTE LTD

NRIC:

202028057R

Address:

25 KAKI BUKIT ROAD 4,
#05-65, SYNERGY @ KB
SINGAPORE 417800

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



KY Auto Pte Ltd

25 Kaki Bukit Road 4
#05-23, Synergy
Singapore 417800
kyautosg@gmail.com
GST Registration No. : 202028057R
Company Registration No. 202028057R



ADDRESS
INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET, #04/#05-02, IOB BUILDING
049711

ESTIMATE
DATE
INV 1184
24/07/2024

CAR PLATE NO
SNL836B
CAR MODEL
TOYOTAALPHARD

DATE	ACTIVITY	DESCRIPTION	QTY	GST	AMOUNT
	INSURANCE CLAIM	COST OF REPAIR	1	SR 9%	2,700.00
	INSURANCE CLAIM	LTA SEARCH	1	SR 9%	25.00
	INSURANCE CLAIM	LOSS OF RENTAL	1	Out of Scope	800.00

SUBTOTAL	3,525.00
GST TOTAL	245.25
TOTAL	S\$3,770.25

GST SUMMARY

RATE	GST	NET
GST @ 9%	245.25	2,725.00

Accepted By

Accepted Date

Standard Rated Invoice

Autobahn Rent A Car Pte Ltd

459 Macpherson Road

Singapore - 368177

Mobile no: 64756417

Email: enquiries@autobahnrentacar.sg

Company's REGN NO: 201607970Z

Standard Rated Invoice Details

Customer Details

Standard Rated Invoice No :A 9381 R

Date : July 24, 2024

KOH KIAN MENG (S1818599G)

KOH KIAN MENG (S1818599G)

BLK 269A YISHUN STREET 22 #09-515,

Singapore - 761269

Phone no: 88113334

IC No: S1818599G

S.No	Product	Description	From Date	To Date	No of days	Price(SGD)	Amount (SGD)
1	SNL836B	SNL2285C Replacement vehicle for SNL836B (30/06/2024-03/07/2024)			4	200.00	800.00

Sub Total (SGD)	800.00
Total (SGD)	800.00

Amount in words :
Eight Hundred Singapore Dollar (SGD) Only

Notes

Income Terms

Notes

Terms

* Computer Generated Invoice. No signature is required.

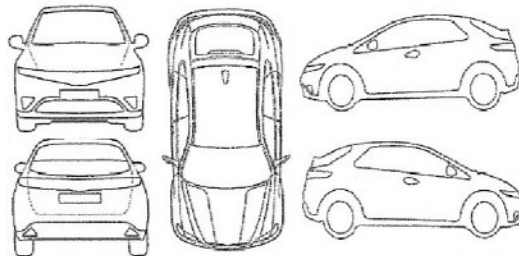
Autobahn Rent A Car Pte Ltd
459 Macpherson Road , Singapore 368177

VEHICLE RENTAL AGREEMENT

(Owner)	Name: Autobahn Rent A Car Pte Ltd Address: 459 Macpherson Road Singapore 368177	ROC No.: 201607970Z Executive:
(Hirer)	Name: KOH KIAN MENG (S1818599G) Address: BLK 269A YISHUN STREET 22 #09-515 Singapore 761269	DOB: 08/04/1967 NRIC: S1818599G Contact No.: 88113334
(Relief Driver)	Name: Address:	DOB: NRIC: Contact No.:

DESCRIPTION OF VEHICLE ("The Vehicle")

Make/ Model: Toyota Alphard Hybrid 2.5SRC CVT	Vehicle Registration No.: SNL836B
Chassis/ Engine No.: AYH300152896 / 2AR2853920	





RENTAL PAYMENT DETAILS

Contract Date: 18/06/2024

1. Commencement Date: 06/06/2024	
2. Period of Hirer: From 06/06/2024 to 06/06/2025	
3. Rental Payment of SGD \$1,400.00 ("the Rental") for period 365 due on the Monday of Each Week (payable in advance) ("Due Date"). Late Payment will be charged a \$50 for each and every payment due.	
4. The Hirer shall upon signing The Agreement, pay to the owner a security deposit amount of \$1260 (hereinafter referred to as "The Deposit")	

PURPOSE OF RENTING VEHICLE (Please tick the following :)

<input type="checkbox"/>	Personal Usage
<input checked="" type="checkbox"/>	Private Hire Usage
<input type="checkbox"/>	Leasing & Others (Please Specify):

The Owner's Signature	Date	The Hirer's Signature
	18/06/2024	

Remarks

1) SALESPERSON JASON 2) DEPOSIT \$1260. 3) Early contract termination by Hirer, early termination fee will apply & impose accordingly to hirer. 4) "Pay Then Use" system apply. 5) CDW is included, Insurance Section 1 Excess \$500.00 Section 2 Excess \$500.00, amount exclude GST 6) Rental rebate of 7days at the end of the contract, Rental rebate will be forfeited if Rental payment is late for a day.

RENTAL AGREEMENT TERMS & CONDITIONS

1. RENTAL FEE



- a) The rental fee is hereby agreed between both parties at S\$ 1,400.00. The Owner will invoice to The Hirer for the rental fee on a weekly basis, for Monday to Sunday (hereinafter referred to as "Billing Cycle") and the rental fee shall include the following unless otherwise agreed and stated: -
- i) Unlimited mileage, Vehicle Warranty (if applicable);
 - ii) Road Tax and Radio License;
 - iii) Motor Insurance Coverage (Excess applicable);
 - iv) Maintenance & Service, 24-hour breakdown and emergency service (In Singapore only);
- b) Rental fee should be paid by the Hirer to the Owner every Monday, following the Billing Cycle.
- c) Without prejudice to the Owner's other rights, the Hirer will be liable to pay an administrative fee of S\$50.00 and a late payment interest computable at a rate of 5% per month, if the Rental Fee and/or other payment(s) remain(s) unpaid for more than Three(3) calendar days from due date of the invoice(s). Thereafter, the Owner at its sole discretion, will reserve all rights to re-possess The Vehicle by lodging a lost vehicle report with the police and/or activation of a vehicle re-possession team to retrieve the vehicle. Consequentially, the Hirer will be deemed to have breached The Agreement rendering it null & void, including the forfeiture of security deposit that has been withheld by The Owner, and will also be liable to reimburse to the owner the cost of re-possessing the vehicle, all outstanding amount in arrears and all other obligations to the owner under The Agreement.
- d) Entry into Malaysia
- i. Levy of \$50 a day
 - ii. Non declaration of the above will incur a penalty of S\$3000.00

2. SECURITY DEPOSIT

- a) The Hirer shall upon signing The Agreement, pay to the owner a security deposit amount of S\$1260 (hereinafter referred to as "The deposit")
- b) Without prejudice to the owner's other rights, the owner shall be entitled to forfeit and/or retain and part of the Deposit in the event the hirer breaches the agreement, fails or neglects to pay any sums or charges due to or owing to the owner.
- c) The Deposit will be fully refunded, interest-free only after the hirer fully discharges its obligations stated in the agreement, thereafter Fourteen (14) days later.
- d) The Deposit cannot be used to set-off against any rental fees or any other payments.
- e) In the event if the hirer fails to collect the vehicle within three (3) days from the date of execution of this contract, the Deposit will be forfeited and the owner reserves all rights to claim for any resultant or damages from the hirer.

3. SERVICING & MAINTENANCE, REPAIR AND BREAKDOWN & EMERGENCY SERVICES

- a) SERVICING & MAINTENANCE: -
- (i) It shall be the responsibility & cost of the Hirer to send the vehicle for servicing & maintenance at the owner's designated workshop's as follows: -
 - > Engine oil and oil filter change @ every 10,000KM or mileage otherwise determined by the owner.
 - > Gearbox auto transmission oil change @ 40,000KM or mileage otherwise determined by the owner
 - > Tire rotation @ every 10,000KM or mileage determined by the owner.
 - > Tires change @ every 50,000KM or mileage otherwise determined by the owner
 - (ii) The owner reserves all rights to demand any resultant costs and/or damages from the hirer for non-conformance of clause 5(b).
 - (iii) In the event that the hirer sends the vehicle to the owner's workshop(s) without adhering to clause 5(b), the hirer will still be liable to pay rental for the time spent under such circumstances.
 - (iv) The hirer must ensure that the vehicle has reasonable fuel, engine oil, auto transmission oil, radiator water at all times. the owner reserves all rights to recover all costs of damages resulting from the non-observance of the aforementioned.
 - (v) The owner shall provide 24-hour breakdown & emergency services at no extra cost of the hirer if the vehicle suffers a breakdown or it involve in an accident arising not from the hirer's fault.
 - (vi) The 24-hour breakdown & emergency services are applicable within Singapore only. all cost associated with any 24-hour breakdown & emergency services arising from the use of the vehicle outside Singapore will be borne by the hirer. the hirer hereby also agrees that if keys are locked, changing of punctured tires and stalling caused by empty fuel tank does not constitute a breakdown. The hirer accepts a charge of S\$100.00 per occurrence if the 24-hour breakdown & emergency service is being called up for such instances
 - (vii) Any request replacement of faulty or lost car keys due to the hire's negligence will be at the cost of the hirer

The Owner's Signature	Date	The Hirer's Signature
	18/06/2024	

4. REPLACEMENT VEHICLE

- a) A replacement vehicle (if available), not necessary of the same make and model, may be provided by the owner's discretion in the event that the vehicle breaks down or is involved in an accident not arising from the hirer's fault
- b) The Hirer shall be responsible for the fuel and still adhere to clause 5 for the replacement vehicle.
- c) Insurance excess will also apply to the replacement vehicle
- d) If the replacement vehicle is not available pursuant to clause 6(a), Rental will be pro-rated by the owner on a case to case basis.

5. USE OF VEHICLE



- a) The hirer may use the vehicle for business solely, unless otherwise advised/assigned by the owner. the vehicle is not to be used, and **the hirer agrees not to use or permit for it to be used, for any purpose for which it is not expressly designed, and not to use if for driving tuition, racing, pace-making, competing in any form of motor sport, drug-trafficking, smuggling of contraband cigarettes or any illegal purposes whatsoever.**
In the event the vehicle is Compounded/Confiscated by anyone, the hirer/guarantor is liable for all costs, i.e. damages, legal costs, etc. incurred for the retrieval or making good of the loss.
- b) The hirer shall be responsible for the petrol, electronic road pricing (ERP) charges parking charges and traffic /parking related fines provided by the other fees arising from the use of the vehicle or replacement vehicle provided by the owner throughout the period of the agreement.
- c) The hirer accepts that the use of the vehicle in Malaysia is subjected to the Legislations of the Malaysian Government.
- d) No additional driver(s) other than the hirer is allowed to drive the vehicle, nor can the vehicle be sub-let to others without prior approval from the owner; otherwise the hirer shall be deemed to have breached the agreement resulting in the forfeiture of the deposit and shall still be liable for all other obligation to the owner under the agreement (Unauthorized driver: \$3000).

6. HIRER'S COVENANTS

- a) The Hirer or any named driver must be between the age of 21 to 60 years old and possess a valid Singapore or international driving license with at least 2 years driving experience by law.
- b) The Hirer agrees not to
- (i) Make or permit to be made any repairs or adjustments to The Vehicle and must promptly notify the Owner of any damages;
 - (ii) Remove or deface any identification marks or plates affixed to the vehicle;
 - (iii) Fit any accessories to or to modify the vehicle in any way without the consent of the Owner; and
 - (iv) Use or permit the vehicle to be used or operated in a manner that infringes the Singapore Law, **including touting or soliciting for customers publicly**
- c) The Hirer agrees to indemnify the Owner against all claims arising from the use of The Vehicle

7. INSURANCE

- a) The Owner shall insure The Vehicle against:
- > All 3rd Party Ricks and Liabilities
 - > Loss or theft to The Vehicle; and
 - > Damage to The Vehicle, subject to the appended Non-Waiverable Insurance Excess:
- b) Non-Waiver Excess & fees
- (i) The Hirers will be responsible for the full amount of the insurance excess & fees upon reporting the accident.
 - (ii) Insurance Excess will be double priced **if the driver responsible for the accident is under 25 years old and / or has less than 2 year of driving experience and /or is not The Hirer (if additional driver by The Owner)**
- c) In the event of an accident, the Hirer shall:
- (i) Obtain vehicle registration numbers, name & address of the parties involved and of the witness (es); take photos of all cars involved
 - (ii) Not admit fault or liability;
 - (iii) Not abandoning The Vehicle with adequate provision for safe guarding and securing the same;
 - (iv) Notify the Owner immediately; and
 - (v) Make a police report if any party suffers injury.
 - (vi) A replacement vehicle can be arranged if the damage of the vehicle during the accident is claiming against 3rd parties. Otherwise, there will be **NO** replacement vehicle for claiming against own damages and the Hirer must continue to fulfil its obligations for the rental fee
 - (vii) **The Owner reserves the rights to adjust the monthly rental fee accordingly for approval of additional driver (s)**



The Owner's Signature	Date	The Hirer's Signature
	18/06/2024	

8. INSURANCE(CON'D)

- a) Any accident may result in an increase in the insurance premium for subsequent insurance renewals. The Owner reserves the right to adjust the monthly rental fee accordingly.
- b) The Hirer will be fully liable for all damages for any unreported accident.

9. TERMINATION

- a) The owner reserves the right to terminate The Agreement if the Hirer: -
- (i) Fails to pay the rental fee or if other payment(s) remain unpaid for more than three (3) days after becoming due;
 - (ii) Commits a breach to any parts of this agreement; or
 - (iii) Does or allow to be done any act or thing which in the opinion of the owner's may jeopardize the owner rights in the vehicle.
- b) GRAB or any other Ride Hailing Service withdraw from the Republic of Singapore
- c) If the owner makes amendment(s) / addendum(s) to the Agreement with prior notice to the hirer and does not receive acceptance.
- d) Upon the termination of the Agreement, The Hirer agrees to pay to the Owner: -
- (i) All arrears of the Rental and all other sums accrued and unpaid at the date of termination
 - (ii) Cost of all repairs required at the date of termination.
 - (iii) Penalty computed as total rental fee for the remaining un-expired rental period.
 - (iv) All legal costs incurred if any course of legal actions is required to recover any amounts due by the Hirer to Autobahn Rent A Car Pte Ltd under the Agreement.

The Owner's Signature	Date	The Hirer's Signature
	18/06/2024	

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Jul 2024 / 16:35:31

Receipt Date/Time : 01 Jul 2024 / 16:35:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240701-003604

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PC5668K				
As at 29 Jun 2024/08:40:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - PC5668K			
	Enquiry Fee	25.00	2.25	27.25
	20240701163426844690			
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
	Paid By			
	20240701163459157	Direct Debit: eNETS Debit (Internet Banking)		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jul 2024 17:31	Clm Dtl Modified	Claimant's Name: -> AUTOBAHN RENT A CAR PTE LTD. Claimant's ID: -> 201607970Z.	[A] HOW MEI KWAN
2	02 Jul 2024 17:31	Clm Veh Model Changed	(207473) TOYOTA ALPHARD 2.5 HYBRID SR C CVT (A).	[A] HOW MEI KWAN
3	02 Jul 2024 17:31	Clm Created	Reg No: SNL836B. Acct Date: 2024/06/29. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Worksh op: Ky Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Jul 2024 17:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Jul 2024 17:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/11	[A] HOW MEI KWAN
6	02 Jul 2024 17:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Jul 2024 17:32	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	03 Jul 2024 10:13	Adj Mandate Request	Cur.Reg:0.00:Conflicting Version. Pls share a copy of insured video for our viewing. Thanks.	[A] CHEW HSIAO TONG
9	03 Jul 2024 16:03	Video Downloaded	Downloaded Video - Other	[A] CHEW HSIAO TONG
10	03 Jul 2024 16:08	Video Downloaded	Downloaded Video - Other	[A] CHEW HSIAO TONG
11	05 Jul 2024 08:54	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG
12	05 Jul 2024 08:55	Adj Mandate Request	Cur.Reg:0.00:TP VIDEO UPLOADED. PORPOSED 50/50 AS BOTH VEHICLE SIDE SWIPES	[A] CHEW HSIAO TONG
13	07 Jul 2024 11:49	Video Downloaded	Downloaded Video - Other	[A] MARCUS CHUA
14	09 Jul 2024 01:05	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
15	09 Jul 2024 01:06	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
16	09 Jul 2024 01:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/11. Mandate Remarks: Looks like theres lana marking, please check Google map, thanks.	[I] Zuhaidah Bte Samsuri
17	09 Jul 2024 01:08	Adj Mandate Set	Maintained:Looks like theres lana marking, please check Google map, thanks.	[I] Zuhaidah Bte Samsuri
18	10 Jul 2024 09:17	Adj Mandate Request	Cur.Reg:0.00:Please refer to my email dated 10/07/24. We are of the view that OI encroached 3rd party's lane.	[A] CHEW HSIAO TONG
19	10 Jul 2024 10:28	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
20	10 Jul 2024 10:33	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
21	12 Jul 2024 15:42	Video Downloaded	Downloaded Video - Accident (OI)	[A] MARCUS CHUA
22	12 Jul 2024 15:42	Video Downloaded	Downloaded Video - Other	[A] MARCUS CHUA
23	12 Jul 2024 15:43	Video Downloaded	Downloaded Video - Accident (OI)	[A] MARCUS CHUA
24	12 Jul 2024 17:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/11. Mandate Remarks: Please offer 50/50 first	[I] Zuhaidah Bte Samsuri
25	12 Jul 2024 17:24	Adj Mandate Set	Maintained:Please offer 50/50 first	[I] Zuhaidah Bte Samsuri
26	12 Jul 2024 17:25	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	16 Jul 2024 19:18	Video Downloaded	Downloaded Video - Accident (OI)	[A] MARCUS CHUA
28	25 Jul 2024 13:56	Adj Mandate Request	Cur.Req:0.00:3rd party reject 50/50. Pls advise if we may proceed 100% ds. Thanks.	[A] CHEW HSIAO TONG
29	30 Jul 2024 00:06	Video Downloaded	Downloaded Video - Accident (OI)	[I] Zuhaidah Bte Samsuri
30	30 Jul 2024 00:06	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
31	30 Jul 2024 00:07	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
32	30 Jul 2024 00:07	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
33	12 Aug 2024 16:31	Video Downloaded	Downloaded Video - Accident (OI)	[I] Zuhaidah Bte Samsuri
34	12 Aug 2024 16:31	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
35	12 Aug 2024 16:33	Video Downloaded	Downloaded Video - Accident (OI)	[I] Zuhaidah Bte Samsuri
36	12 Aug 2024 16:51	Video Downloaded	Downloaded Video - Accident (OI)	[I] Gabriel Wee
37	12 Aug 2024 16:51	Video Downloaded	Downloaded Video - Accident (OI)	[I] Gabriel Wee
38	12 Aug 2024 17:02	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Zuhaidah Bte Samsuri
39	12 Aug 2024 17:23	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Zuhaidah Bte Samsuri
40	13 Aug 2024 09:04	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Zuhaidah Bte Samsuri
41	13 Aug 2024 09:08	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Zuhaidah Bte Samsuri
42	13 Aug 2024 09:08	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
43	13 Aug 2024 09:08	Video Downloaded	Downloaded Video - Other	[I] Zuhaidah Bte Samsuri
44	13 Aug 2024 09:10	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Zuhaidah Bte Samsuri
45	13 Aug 2024 09:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/11. Mandate Remarks: Please offer global 80%.	[I] Zuhaidah Bte Samsuri
46	13 Aug 2024 09:25	Adj Mandate Set	Maintained:Please offer global 80%.	[I] Zuhaidah Bte Samsuri
47	13 Aug 2024 15:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
48	13 Aug 2024 15:13	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
49	13 Aug 2024 15:13	Clm Dtl Modified	JPJ Reg. Date: -> 2023/06/05.	[A] JOANNE LEE KHANG MIN
50	13 Aug 2024 15:13	Clm Details Notified		[A] JOANNE LEE KHANG MIN
51	15 Aug 2024 09:37	Video Downloaded	Downloaded Video - Accident (OIV)	[A] CHEW HSIAO TONG
52	15 Aug 2024 09:37	Video Downloaded	Downloaded Video - Accident (OI)	[A] CHEW HSIAO TONG
53	15 Aug 2024 09:47	Adj Mandate Request	Cur.Req:2893.65:Liability: 80% *Quantum: \$2,893.65 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
54	19 Aug 2024 10:46	Video Downloaded	Downloaded Video - Accident (OI)	[I] Zuhaidah Bte Samsuri
55	19 Aug 2024	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Zuhaidah Bte Samsuri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
	10:46			
56	19 Aug 2024 10:54	Adj Mandate Set	Approved:2893.65.	[I] Zuhaidah Bte Samsuri
57	19 Aug 2024 13:20	Video Downloaded	Downloaded Video - Accident (OIV)	[A] CHEW HSIAO TONG
58	30 Aug 2024 16:26	Video Downloaded	Downloaded Video - Other	[A] CHEW HSIAO TONG
59	03 Sep 2024 17:04	Label Added	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
60	24 Oct 2024 10:55	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
61	24 Oct 2024 10:56	Adj Mandate Request	Cur Req:3000.00:3rd party agreed to settle at 80%. However, for LOR, 3rd party propose \$2 00/days as per invoice. For an amicable settlement, we reseek mandate at g/s \$3,000.00(all -in). For your review and approval. Thanks.	[A] CHEW HSIAO TONG
62	29 Oct 2024 11:26	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/11. Mandate Remarks: please get claimant to provide proper rental agreement with details including the daily rental quantum ,duration of rental ,date to & date from. (between Claimant & Hirer) for our further perusa	[I] Edmund Law
63	29 Oct 2024 11:26	Adj Mandate Set	Maintained:please get claimant to provide proper rental agreement with details including the daily rental quantum ,duration of rental ,date to & date from. (between Claimant & Hirer) fo r our further perusal.	[I] Edmund Law
64	06 Nov 2024 10:05	Adj Mandate Request	Cur Req:3000.00:We have uploaded a copy of rental agreement with details for your review. Thanks.	[A] CHEW HSIAO TONG
65	07 Nov 2024 09:11	Video Downloaded	Downloaded Video - Other	[I] Edmund Law
66	07 Nov 2024 09:11	Video Downloaded	Downloaded Video - Accident (OI)	[I] Edmund Law
67	07 Nov 2024 09:12	Video Downloaded	Downloaded Video - Accident (OIV)	[I] Edmund Law
68	11 Nov 2024 09:42	Adj Mandate Set	Approved:3000.00.	[I] Zuhaidah Bte Samsuri

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3194432	03 Jul 2024 09:07:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNL836B	PC5668K	12.00
3194842	03 Jul 2024 14:06:21	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SNL836B	Jacelyn Loh	xx.xx
3198509	10 Jul 2024 10:32:41	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SNL836B	Zuhaidah Bte Samsuri	xx.xx
3216738	12 Aug 2024 16:53:17	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SNL836B	Gabriel Wee	xx.xx
3217480	13 Aug 2024 15:13:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNL836B	PC5668K	12.00