

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 5 July 2024 1:20 PM
To: Claims; SUR; assignments
Subject: RE: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SCF 1777T (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, July 5, 2024 11:04 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

Dear LKK,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 4 July 2024 9:47 am
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

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Urgent

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***Note that the vehicle is in the workshop.**

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 3 July 2024 4:04 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

Dear LKK,

Urgent

The survey had been carried out today by Surveyor – Taufikh already.

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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55 Ubi Road 1 Road Singapore 408699

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From: claims <claims@premiumauto.com.sg>

Sent: Tuesday, 2 July 2024 3:40 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

Dear ALL

Kindly find above attached is the estimate for your perusal.

Best Regards,
Kee Siang
Claims Advisor

◆ PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 2 July 2024 10:45 am

To: claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

Dear Kee Siang,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: claims <claims@premiumauto.com.sg>

Sent: Monday, July 1, 2024 5:48 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGE CLAIM FOR SCF 1777 T - DOA: 1/7/2024

Dear all

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 3/7/2024 @ 11AM, 24 BENOI SECTOR, VEHICLE IN

Best Regards,

Kee Siang

Claims Advisor

◆ **PREMIUM AUTOMOBILES**

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