

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, December 30, 2024 12:31 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI for SNA 8639J – Our Insured: SBS8457P on 21.12.2024 Our Ref: D25000081MFBP/SMRTBUSES/TPD-1/SP
Attachments: SNA 8639J ON 21.12.2024_unlocked.pdf

Ref: TBA

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SNA 8639J
Insured: SBS8457P
Workshop: Fastech Auto Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Monday, 30 December 2024 9:35 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: RE: PRI for SNA 8639J – Our Insured: SBS8457P on 21.12.2024 Our Ref: D25000081MFBP/SMRTBUSES/TPD-1/SP

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Without Prejudice

Dear Sir / Madam,

Please refer to your email dated 30.12.2024.

Kindly arrange (**LKK Marcus Chua Kang Seng**) to conduct the pre-repair survey.

Thank you.

Best Regards,
Korrie Chew

Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 30 December 2024 9:15 am
To: Korrie Chew <korrie.chew@fastechauto.com.sg>
Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: PRI for SNA 8639J – Our Insured: SBS8457P on 21.12.2024 Our Ref: D25000081MFBP/SMRTBUSES/TPD-1/SP

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SBS8457P as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Korrie Chew <korrie.chew@fastechauto.com.sg>
Sent: Saturday, 28 December 2024 9:36 am
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Subject: RE: PRI for SNA 8639J – Our Insured: SBS8457P on 21.12.2024 Our Ref: D25000081MFBP/SMRTBUSES/TPD-1/SP

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Without Prejudice

Dear Sir / Madam,

Kindly provide a list of surveyors.

Thank you.

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Friday, 27 December 2024 3:49 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>;

WeiTeck.Tan@stridespremier.com.sg; Korrie Chew <korrie.chew@fastechauto.com.sg>; Jason

<Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>; Jaime Tay Su Peng

<JaimeTay@msfirstcapital.com.sg>

Subject: PRI for SNA 8639J – Our Insured: SBS8457P on 21.12.2024 Our Ref: D25000081MFBP/SMRTBUSES/TPD-1/SP

Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Friday, December 27, 2024 3:06 PM

To: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Cc: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>;

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 8639J DOA: 21.12.2024 // SBS8457P/SMRTBUSES/TPD-1

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Without Prejudice

Dear Sir / Madam,

As requested, please refer to the attachment for your attention.

Thank you.

Best Regards,

Korrie Chew

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5376

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Sent: Friday, 27 December 2024 10:38 am

To: Korrie Chew <korrie.chew@fastechauto.com.sg>

Cc: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 8639J DOA: 21.12.2024 // SBS8457P/SMRTBUSES/TPD-1

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Korrie,

Our insured has not reported the accident.

Please let us have the following for us to register and arrange for survey:

- Your client's GIA report
- Scene photos
- Video footage

Best regards,

Jaime Tay

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Thursday, December 26, 2024 4:53 PM

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 8639J DOA: 21.12.2024

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Dear Sir / Madam,

Please ignore the previous email.

Your insured's vehicle : SBS 8457P.

Date of accident : 21.12.2024.

Please arrange Pre-repair Inspection for my client's vehicle no : SNA 8639J.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of least at 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Korrie Chew

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5376

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Thursday, 26 December 2024 4:28 pm

To: Korrie Chew <korrie.chew@fastechauto.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 8639J DOA: 21.12.2024

Dear Sir/Mdm,

We refer to your below email.

Please be informed that vehicle SBS 8457B is not insured with us.

We will ignore this email.

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Korrie Chew <korrie.chew@fastechauto.com.sg>

Sent: Thursday, December 26, 2024 3:43 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Clerk 1 <clerk1@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 8639J DOA: 21.12.2024

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Without Prejudice

Dear Sir / Madam,

Your insured's vehicle : [SBS 8457B](#).

Date of accident : 21.12.2024.

Please arrange Pre-repair Inspection for my client's vehicle no : SNA 8639J.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of least at 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Korrie Chew
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5376
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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