

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 2 July 2024 2:04 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: GBJ 4534 Z - sas.pdf; 1386_001.pdf

<Confidential>

Nominate / Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Motor Survey
Sent: Tuesday, July 2, 2024 2:03 PM
To: 'mail@loonchong.com' <mail@loonchong.com>
Subject: RE: Nominate / Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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From: mail@loonchong.com mail@loonchong.com

Sent: Tuesday, July 2, 2024 1:59 PM

To: Motor Survey motorsurvey@sg.msig-asia.com

Cc: mail@loonchong.com

Subject: RE: Nominate / Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir / Madam,

We refer to the above matter and your email below dated 1 July 2024.

Our client hereby nominate LKK Auto Consultants Pte Ltd named in paragraphs 2 serial no 1 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact our client's workshop, Twin Wheel Auto Trading Enterprise, 38 Woodlands Road #03-14, Woodlands Industrial Park E1, Singapore 757700 for the said survey.

Contact Person : Mr Tan / Ms Eevon

Telephone : 9681 7534 / 6457 0410

Kindly proceed to do the needful.

Regards,

Catherine for Loo & Chong Law Corporation

Blk 52 Chin Swee Road #03-67 Singapore 160052

Tel: 6438 2883 / Fax: 6438 2889

Email: mail@loonchong.com

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Monday, 1 July 2024 5:06 pm

To: mail@loonchong.com

Subject: RE: Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 01/07/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sq.msig-asia.com
Please note my direct line has changed.



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From: mail@loonchong.com <mail@loonchong.com>

Sent: Monday, July 1, 2024 4:57 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: mail@loonchong.com

Subject: RE: Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystals,

Enclose

Regards,
Catherine for Loo & Chong Law Corporation
Blk 52 Chin Swee Road #03-67 Singapore 160052
Tel: 6438 2883 / Fax: 6438 2889
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Monday, 1 July 2024 4:02 pm

To: mail@loonchong.com

Subject: RE: Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

<Confidential>

Dear Sir/Mdm,

Please provide us with your client's details / SAS report or draft copy, in order for us register this claim.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sq.msig-asia.com
Please note my direct line has changed.



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From: mail@loonchong.com <mail@loonchong.com>

Sent: Monday, July 1, 2024 3:25 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: mail@loonchong.com

Subject: Re: Notice of PRS for GBJ 4534 Z accident on 30/06/2024 involving vehicle SND 4059 T along Upper Bukit Timah Road turn right to Old Jurong Road / LC ref: SH240168.TWA/L (GBJ 4534 Z)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dera Sir / Madam,

We refer to the above matter and enclose herewith our Notice of PRS for your attention and urgent reply.

Regards,

Catherine for Loo & Chong Law Corporation

Blk 52 Chin Swee Road #03-67 Singapore 160052

Tel: 6438 2883 / Fax: 6438 2889

Email: mail@loonchong.com

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