

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 2 January 2025 3:38 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR VEHICLE SMV 2418 X, DOA: 26/12/2024 - CH

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SMV 2418X (Excess \$1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 2 January 2025 10:12 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMV 2418 X, DOA: 26/12/2024 - CH

Dear Huey Yon,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 31 December 2024 1:40 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; hueyyon@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SMV 2418 X, DOA: 26/12/2024 - CH

Dear Huey Yon,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 30 December 2024 7:17 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMV 2418 X, DOA: 26/12/2024 - CH

Dear All,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

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55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, 30 December 2024 10:28 am
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SMV 2418 X, DOA: 26/12/2024 - CH

Dear En Qi,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/
hueyyon@lkkauto.com

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, December 27, 2024 6:19 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR VEHICLE SMV 2418 X, DOA: 26/12/2024 - CH

Dear all

Kindly register OD claim for this vehicle. Attached are the GIA report, Certificate of Insurance, Undertaking Letter and Motor Accident Interview Form for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 31/12/2024 @10am. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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