

TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Sandy

Reply to :claim@twincar.com.sg

19 February 2025

Our Ref : CLM16529 / SNQ8129E / DEC-32/2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

RE: ACCIDENT INVOLVING SNQ8129E & GBM4598Z ON 27/12/2024

ALONG COMMONWEALTH AVE W TWDS COMMONWEALTH AVE B4 CELMENTI AVE 4

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **GBM4598Z** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	4,142.00	(Include 9% GST)
Loss of rental	\$	960.00	(\$120 X 8 Days)
Additional 2 days loss of use for pre repair	\$	200.00	(\$100 X 2 Days)
LTA search fee	\$	27.25	
	S	<u>\$ 5,329.25</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16529
- 2) Twincar Rental - Invoice No: 13-5051 , Vha No: 73916
- 3) LTA search
- 4) Letter of Authorisation
- 5) GIA report of SNQ8129E

We look forward to your prompt reply.

Yours faithfully,



.....
Twincar Automotive Pte Ltd

C.K.SIAH

Director

LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS:

SNQ 8129E &

SOB 45982

ALONG COMMUNICATE AVE W TWINS COMMUNICATE AVE B4 CLEMENTI ON
AVE 4

21/12/2024

I/We

CHEN JINWEI

NRIC/Passport No:

S 87283111

of

BUK B1 MARSILING RISE #04-199 S(730131)

the owner of vehicle no. SNQ 8129E hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

Date: _____



Owner's Signature/Co's stamp (if applicable)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

India Ref: MFL2024D0015405
Claimant Ref: SNQ8129E

We/I, TWINCAR AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,950.00 (Global Sum) (repair cost), S\$ 0.00 (loss of accidental), S\$ 0.00 (search fee), vehicle no. SNQ8129E that was damaged pursuant to the accident which occurred on 27/12/2024 (date) at NEAR 375 COMMONWEALTH AVE WEST (location) involving vehicle no. GBM4598Z (insured vehicle). This is pursuant to the inspection conducted on 30/12/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEN JIN WEI ("the third party claimant") of vehicle no. SNQ8129E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNQ8129E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,950.00 to TWINCAR AUTOMOTIVE PTE LTD

Dated this 8 day of APR 2025

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

TWINCAR AUTOMOTIVE PTE LTD

NRIC:

20071466M

Address:

2 KARL BURK AVE 2 #04-11
KARL BURK AUTOMOBILES S14119211

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

Date : 15/02/2025
Date in : 27/12/2024
Vehicle Num. : SNQ8129E
Make/Model : TOYOTA COROLLA AXIO 1.5X A-2016
Chassis/Eng# : NRE1610021499/2NR8670988
Accident Date : 27/12/2024
Claim No : CLM16529
Reference : DEC-32/2024
Policy No. : D24MPC0004630 (12/06/2025)

LUMPSUM REPAIR BILL
REF : CLM16529-TWINCAR DATED 30/12/2024
BY DIRECT

Amount S\$
3,800.00



for TWINCAR AUTOMOTIVE PTE LTD

E. & O.E.	Sub S\$:	3,800.00
	Add GST (9%) S\$:	342.00
	Total Amount S\$:	4,142.00

Date 4/1/2025



TWINCAR RENTAL
Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18
Singapore 417921 Tel: 6744 0510 / 6842 0051

VHA No: **73916**

ROC NO. 53092815M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) CHEN JINWEI
NRIC/PASSPORT No: S 87283111
Address (Res): BK B1 MARSILING RISE
#04-194 SI 730131
Name & Address of Employer: _____
Occupation: _____ Driving Exp: _____
Driving Licence No: S87283111 D/L Type: Local / International
Pass Date: 13/03/2008 Date of Birth: 12/09/1987
Tel: (O) _____ (R) _____ HP: 9823 0216

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC/PASSPORT No: _____
Address (Res): _____
Driving Licence No: _____ D/L Type: Local / International
Pass Date: _____ Date of Birth: _____
Occupation: _____ Driving Exp: _____

VEHICLE CHECKLIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS

RIGHT FRONT TOP LEFT

REAR


ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio / Cass ☐ CD ☐ Cartidges

Vehicle No: SNR 8027K Replace Veh No: _____
Mileage Out: _____ Mileage Out: _____
Make & Model: Honda vezei ☒ Auto / ☐ Manual
Group: _____
OUT: Date 27/12/2024 Time: 1430HRS
HIRE/PERIOD EXPIRY _____
NON-WAIVER EXCESS : \$ _____

CHARGES			
Daily	@ \$ <u>120</u>	per day <u>8</u>	<u>960</u> <u>00</u>
Weekly	@ \$	per week	
Monthly	@ \$	per month	
Hours	@ \$	per hour	
Others	@ \$		
CDW	@ \$	per day/month	
PAI	@ \$	per day/month	
Delivery Service			
SUB-TOTAL \$			<u>960</u> <u>00</u>

PETROL LEVEL						
Out	E	1/4	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	
EXTENSION						
Collection Service						
Misc.						
TOTAL CHARGE \$						


Rented out by: _____
Hirer's Signature 
Addition Driver's Signature _____

I have read and agree to the terms & condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCAR RENTAL in connection with this Agreement is true.

*** IMPORTANT**

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>04/01/2025</u>	<u>14:00HRS</u>				 <u></u>

SNR 8129 E (7C)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Dec 2024 / 13:58:43

Receipt Date/Time : 27 Dec 2024 / 13:58:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241227-002678

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBM4598Z As at 27 Dec 2024/12:07:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBM4598Z Enquiry Fee 20241227135823619007	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
3y56grm9			Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Dec 2024 13:22	Clm Dtl Modified	Claimant's Name: -> CHEN JINWEI. Claimant's ID: -> S8728311I.	[A] HOW MEI KWAN
2	30 Dec 2024 13:22	Clm Veh Model Changed	(204475) TOYOTA COROLLA AXIO 1.5 X (A).	[A] HOW MEI KWAN
3	30 Dec 2024 13:22	Clm Created	Reg No: SNQ8129E. Acct Date: 2024/12/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Twin car Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Dec 2024 13:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Dec 2024 13:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/09	[A] HOW MEI KWAN
6	30 Dec 2024 13:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Dec 2024 13:22	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	30 Dec 2024 13:22	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	02 Jan 2025 12:03	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCKS LEASING PTE LTD. Insured ID: -> 20151163 5R.	[A] Daphne Lee Mooi Ngiuk
10	02 Jan 2025 12:03	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Lee Mooi Ngiuk
11	02 Jan 2025 16:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/09. Mandate Remarks: Liability cleared. Please proceed with DS. Thank you.	[I] Edmund Law
12	02 Jan 2025 16:45	Adj Mandate Set	Approved:0.00:Liability cleared. Please proceed with DS. Thank you.	[I] Edmund Law
13	02 Jan 2025 17:55	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
14	06 Mar 2025 14:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	06 Mar 2025 14:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	06 Mar 2025 14:46	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/18.	[A] JOANNE LEE KHANG MIN
17	06 Mar 2025 14:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	07 Mar 2025 12:26	Adj Mandate Request	Cur.Req:4969.25:PODS Liability: 100% *Quantum: \$4,969.25. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	13 Mar 2025 10:36	Adj Mandate Set	Approved:4969.25.	[I] Edmund Law

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3304256	02 Jan 2025 09:29:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNQ8129E	GBM4598Z	12.00
3305010	02 Jan 2025 16:33:30	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SNQ8129E	Edmund Law	xx.xx
3344991	06 Mar 2025 14:46:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SNQ8129E	GBM4598Z	12.00