

Shiau Chan (LKKAUTO)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Thursday, 9 January 2025 4:57 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR; Eddie Sim (CTPIS)
Subject: RE: CTI REF: SNM24D207054/SNL7992L/C01/XIEXJ | DOA: 15/12/2024 | OD VEH SURVEY & APPROVAL

[Internal]

Dear Shiau Chan,

Please proceed, excess \$1050.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, January 9, 2025 10:21 AM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D207054/SNL7992L/C01/XIEXJ | DOA: 15/12/2024 | OD VEH SURVEY & APPROVAL

[Internal]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Phoebe,

Kindly advise on authorisation and excess if apply.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 6 January 2025 2:43 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D207054/SNL7992L/C01/XIEXJ | DOA: 15/12/2024 | OD VEH SURVEY & APPROVAL

Dear Phoebe,

The repair amount is \$6,030.37 (revised \$4,951.52 + Check items \$1,078.85) and 5 repair days.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Monday, 6 January 2025 2:23 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D207054/SNL7992L/C01/XIEXJ | DOA: 15/12/2024 | OD VEH SURVEY & APPROVAL

[Internal]

Dear Shiau Chan,

Please advise repair amount and days.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Friday, January 3, 2025 2:33 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Chee So Chow (CTPIS) <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>

Subject: CTI REF: SNM24D207054/SNL7992L/C01/XIEXJ | DOA: 15/12/2024 | OD VEH SURVEY & APPROVAL

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed herewith preliminary advice of SNL 7992L.

The vehicle repair on part by part basis due to no 2nd hand parts available.

Kindly advise the authorisation and excess if apply.

Best Regards,

Shiao Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)