

Claim Audit

| AUDIT TRAIL |                   |                          |                                                                                                                                                                              |                           |
|-------------|-------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                    | Remarks                                                                                                                                                                      | By                        |
| 1           | 27 Dec 2024 16:43 | Clm Dtl Modified         | Insured Name: -> CHOO ZHAN RUI.                                                                                                                                              | [A] Rajeswari             |
| 2           | 27 Dec 2024 16:43 | Clm Veh Model Changed    | (206927) TOYOTA CAMRY 2.5 HYBRID ASCENT (A).                                                                                                                                 | [A] Rajeswari             |
| 3           | 27 Dec 2024 16:43 | Clm Created              | Reg No: SMS7687T. Policy No: D23MPCM000397. Acct Date: 2024/12/25. Claim Type: O D. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ) | [A] Rajeswari             |
| 4           | 27 Dec 2024 16:43 | Adj Co Assigned          | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                           | [A] Rajeswari             |
| 5           | 27 Dec 2024 16:43 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2025/01/08                                                                                                                                       | [A] Rajeswari             |
| 6           | 27 Dec 2024 16:43 | Adj Mandate Set          | Approved:0.00.Reinsp:Adj decides.                                                                                                                                            | [A] Rajeswari             |
| 7           | 27 Dec 2024 16:43 | Adj Adjuster Assigned    | [None] -> KENNETH KONG                                                                                                                                                       | [A] Rajeswari             |
| 8           | 30 Dec 2024 14:13 | Adj Rpt Initiated        |                                                                                                                                                                              | [A] SHIAU CHAN            |
| 9           | 30 Dec 2024 14:13 | Clm Dtl Modified         | Insured ID: -> -. Claim Conclusion: -> 3.                                                                                                                                    | [A] SHIAU CHAN            |
| 10          | 30 Dec 2024 14:13 | Clm Dtl Modified         | JPJ Reg. Date: -> 2020/03/13.                                                                                                                                                | [A] SHIAU CHAN            |
| 11          | 30 Dec 2024 14:13 | Clm Details Notified     |                                                                                                                                                                              | [A] SHIAU CHAN            |
| 12          | 30 Dec 2024 14:17 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2025/01/08                                                                                                                                       | [A] SHIAU CHAN            |
| 13          | 30 Dec 2024 14:18 | Adj Mandate Request      | Cur.Req:16790.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. The vehicle repair on part by part basis due to no 2nd hand parts available. WE HAVE NOT AUTHORISE REPAIR.      | [A] SHIAU CHAN            |
| 14          | 02 Jan 2025 08:35 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2025/01/08                                                                                                                                       | [I] Loganathan S/O Agoram |
| 15          | 02 Jan 2025 08:35 | Adj Mandate Set          | Approved:16790.00.                                                                                                                                                           | [I] Loganathan S/O Agoram |
| 16          | 02 Jan 2025 08:43 | Adj Next Rpt Changed     | Cur Rpt:Final Rpt. Cur Due Date:2025/01/08. Mandate Remarks: Excess is \$1500.00                                                                                             | [I] Loganathan S/O Agoram |
| 17          | 02 Jan 2025 08:43 | Adj Mandate Set          | Approved:16790.00:Excess is \$1500.00                                                                                                                                        | [I] Loganathan S/O Agoram |
| 18          | 13 Jan 2025 15:04 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2025/01/08                                                                                                                                       | [A] SHIAU CHAN            |
| 19          | 13 Jan 2025 15:04 | Adj Mandate Request      | Cur.Req:18566.50:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.                                                                                | [A] SHIAU CHAN            |
| 20          | 14 Jan 2025 10:07 | Adj Mandate Set          | Approved:18566.50.                                                                                                                                                           | [I] Loganathan S/O Agoram |

Date From

Date To

Audit Type

None

Go

| ACTIVITY  |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |                                   |          |       |        |
|-----------------------------------------------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| Bill Ref No                                         | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
| 3302081                                             | 30 Dec 2024 14:13:17 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMS7687T |       | 12.00  |

