

HD PERFECT AUTOWORK PTE LTD

Co. & GST Reg. No.: 202136904Z 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit #08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Date:

30.12.2024

ATTN:

Motor Claims Department

INS:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

Accident Involving:

GBL1866A AND CB7929D

Date of Accident:

06.12.2024 @ 06.59HR

Location:

JURONG WEST ST 51

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:

\$ 5,232.00

Loss of Rental:

(\$130.80 X 9 Days):

\$ 1,177.20 (5Repair Days+1Sunday + 1 Sunday + 3 PRI)

LTA Search

\$ 27.25

Towing

\$ 70.00

Grand Total:

\$ 6,506.45

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You

Joanne

82979787



HD Perfect Autowork Pte. Ltd. Co. Reg No: 202136904Z 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit Singapore 415875 Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

Authorisation To Act

1, Montrie Pte Ltd. ("the third party claimant") of 54 A Jalan Jumpng rechil JK Building (8.5985
(address), owner of GBL 1866A (vehicle no.)
hereby authorise HD Perfect Autowork Pte (td) ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or
loss of use ("claim") for my vehicle noGBL 1866Athat was
damaged pursuant to the accident which occurred on <u>G112124</u> (date) at/along <u>Juvong</u> <u>West</u> <u>24-51</u> ("the accident").
(location) involving vehicle no/s CB 7929D("the accident").
I further hereby authorise the workshop to settle my above mentioned claim in a manner that they deem it fit and the workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.
I further authorise the workshop to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my/our convenience.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident concerned.
Dated this 6 day of 12 (month) 20 24 (year)
Signed by "the third party claimant" Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMB1SNW00004942402 Claim No: SNM24D206933/CB7929D/C02/XIEXJ

Claimant : MONTRIE PTE LTD

Amount : \$\$6,082.25

SINGAPORE DOLLARS SIX THOUSAND EIGHTY-TWO AND CENTS TWENTY-

FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & dispursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBL1866A Insured Vehicle No. : CB7929D

Date of Loss

: 06/12/2024

Place of Accident

: JURONG WEST STREET 41

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHANG CHEN PTE LTD

Driver Name

: LIU MINGDONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$		
(2) Cost of Repair/Excess	S\$	5,232.00	
(3) Loss of Use /Rental/ Earning	S\$	763.00	
(4) GIA/Police Reports/			
Investigation Results/Search Fees	S\$	27.25	
(5) Medical Reports/Expenses	S\$		
(6) Survey Fees/P.T. Fees/Towing	S\$	60.00	
(7) Cost including Disbursement	S\$		
TOTAL	. S\$	6,082.25	
	=====		

MONTRIE PTE LTD

200016778 N.

Claimant Name:___

NRIC NO :

×

Signature

Date

18.2.2025



"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

GST Reg. No.:

202136904Z



HD PERFECT AUTOWORK PTE LTD

Date	Invoice Number	Vehicle Number
30.12.2024	HDP202412-00996	GBL1866A

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD #15-00 SPRINGLEAF TOWER SINGAPORE 079909

Description	Am	ount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$	4,800.00
Total	\$	4,800.00
Add: 9% GST	\$	432.00
Total	\$	5,232.00

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD
AUTO Generated - Signature Not Required

Date In

20 2 34

Time In

5:55pm

Mileage

Check By

Remarks

A/BMS/P
VHA NO: 15429
Workshop: HD Peffect

TI.

Hirer's/Driver Signature

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D 24 HOURS HELPLINE: 6223 1122

VEHICLE HIRIN	G AGREEMENT Workshop: TD Per
HIRER'S PARTICULARS	Hirer's Own Vehicle No: Replace Veh No. B62607B
Name (as in I/C) MONTRIE PIE LTO	Loan Vehicle No: 686 424/J VR No: 10617
NRIC/Passport No: Date of Birth:	Make & Model: HIAC Auto/Manual Group:
Address: 54A JALAN TURONG KECHIL Age: JK BUILDING SI 598580	CHARGES : \$ cts
	Daily 9 day @\$ 120 Per day \$1080 }
Name & Address of Employer	Weekly/Monthly week @\$ Per week/Monthly
Occupation Driving Exp:	Others
Driving Licence No: Passed Date:	CDW/PAI @\$ Per day/Monthly
D/L Type: Local/int*I/Others:	Delivery/Collection Svc
	GST 9% \$97 2
AUTHORIZED DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL \$1177 2
Name (as in I/C) LIY YUYAN	Petrol Level OUT E 1/4 1/2 3/4 F
NRIC/Passport No: Date of Birth: 25 4 1972	& Surcharge IN
Address: AS ABOVE Age:	☐ Return the same petrol level GST
S()	Firstkm FREE per day Excess mileage is chargeable TOTAL CHARGES
Occupation Driving Exp: Yrs	atcents per km ### SEAN VERIAN VERIA
Driving Licence No: Passed / Expiry Date:	ディー・ディー・ディー・ディー・ディー・ディー・ディー・ディー・ディー・ディー・
D/L Type: Local/Int*I/Others: Contact No:	ジェストレックストレックス トレッシストレッシストレッシストレッシストレッシストレッシストレッシストレッシス
INDICATE: A - Accidents D - Dents S - Scratches X - Crack I have ad and agree to the terms and condition on both sides of this agreements.	NON WAIVER EXCESS (Subject to GST): \$ ACCESSORIES CHECK Data Cards Camera Systems Hub Cap Radio / CD Cartridge Jack Tyre Opener Petrol Cap Spare Tyre Additional Driver's Signature: SINGAPORE Use Only Please refer to point 5 ent. If I have presented a charge/credit card for payment. I agree that all amounts
payable under this agreement and for parking and traffic infringements may be made on the charge/credit card voucher. All information I have been g	e billed to that account and my signature above will be considered to have been been been been been been been be
IMPORTANT 1. The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver. 2. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level. 3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental. 4. Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited. 5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage. 6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation. 7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including Date Out Time Out Mileage Check By	legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop. 8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's fur between \$300 - \$500. 9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip. 10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to bome all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident. 11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver. 12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters. 13. I understand and agree to the personal data objection statement stated on the Terms and Conditions Page.
11/12/24 150 NIK (10	Hirecs/Driver Signature
Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of I Day And Time The Vehicle is Returned To Sikw Red) 4 (far Pte I to And The Same Sh	lirer Driver Pailing Which The Day And Time Inserted Below Shall Be Deemed To Be The all Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or
Questioned On Any Account Whatsoever. And I had cleared my belonging items from t	he rental vehicle (cashcard, parking coupons, etc)"



A subsidiary of BKW Automobile Pte Ltd

BKW RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: https://bkw.sg

TAX INVOICE

Invoiced To
HD PERFECT AUTOWORK PTE LTD
C/O MONTRIE PTE LTD
54A JALAN JURONG KECHIL JK
BUILDING
SINGAPORE 598580

Invoice Number Invoice Date Due Date VHA Number Vehicle Number

A 15429 26/12/2024 26/12/2024 A 15429 GBG 4241 J

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 11 DECEMBER 2024 TO 20 DECEMBER 2024 YOUR REF: GBL 1866 A	9	120.00	1,080.00
			Subtotal	1,080.00
		GS	T @ 9%	97.20
		Total (in	cl. GST)	1,177.20
		Less: Pa	yments	-
		Amor	unt Due	S\$1,177.20

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

* Please indicate the invoice number and vehicle number in the reference.







Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 11 Dec 2024 / 20:29:51

Receipt Date/Time: 11 Dec 2024 / 20;29:50

Tax Invoice/Receipt

Receipt No.: ITNET-00000-241211-004659

Previous Receipt No.:

Frevious Receipt No				
S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - CB7929D As at 06 Dec 2024/06:59:00 Insurance Co: CHINA TAIPING INSURANCE	CE (SINGAPORE) PTE LTD	• •		• • •
1 Insurance Enquiry - CB7929D Enquiry Fee 20241211202922767773		25.00	2.25	27.25
	Sub-Total	25.00	2.25	2 7 . 2 5
	Total Before Rounding	25,00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			2 7 .25
	Paid By			
	512972XXXXXX5672	eNETS C	redit Card	27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

8 Kaki Bukit Avenue 4, #08-41 Singapore 415875 ROC: 202136139R Email: autocrew888@gmail.com

Hotline: +65 9392 4545

CASH ORDER / WORK	ORDER No. A 46314
Service Date: 12/12/24	Time Received:
Member Name: Cosh	Time Arrived:
Contact Person:	Time Completed:
Contact No.:	From: 35 Templaces 5t 92
oar Reg No.: 90L1866A	To:ptembrykaj-69
Car Make/Model:	To: prembració-69 Tow Truck No.: YPOZULA
Battery:	
Remarks:	Amount: \$\frac{\beta + 0}{\text{CasK} / Credit}
ADDITIONAL CHARGES:	BODY & PAINT CONDITION:
Dolly Wheels / Flat Bed	
Basement / Multi Storey	
Crane up / Bogged	
Jumpstart	
Low Body Kit	
Collection of Key	bi-SAFE3
ERP / Carpark	PIPAITE3
	GBL1866A

Tow Driver's Name & Signature

Member's Name & Signature

PAY 202136139R

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misdemeanour to your vehicle / asset whites being towed.

Yan (LKK Auto)

From: Yan (LKK Auto)

Sent: Wednesday, January 22, 2025 4:27 PM

To: griflim@hotmail.com
Cc: Hsiao Tong (LKKAuto)

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING CB7929D(CHINA TAIPING) AND GBL1866A AT/ ALONG JURONG WEST

STREET 41 ON 06/12/2024

CHANG CHEN PTE LTDDRIVER: LIU MING DONG

Dear Sir/Madam,

You Ref: CB7929D

Our Ref: CD/CTI24120415/Eua3

ACCIDENT INVOLVING CB7929D(CHINA TAIPING) AND GBL1866A AT/ ALONG JURONG WEST STREET 41 ON 06/12/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **GBL1866A** against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Yan (LKK Auto)

From: Phoebe Xie (CTPIS) <phoebe.xie@sq.cntaiping.com>

Sent: Tuesday, February 11, 2025 3:49 PM

To: Yan (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A |

DOA: 06.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Yan,

Please settle up to 6,244.85.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Yan (LKK Auto) <yan@lkkauto.com> Sent: Friday, February 7, 2025 4:42 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A

| DOA: 06.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Your ref: SNM24D206933/CB7929D/C02/XIEXJ

LKK ref: CD/CTI24120415/Eua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING CB7929D(CHINA TAIPING) / GBL1866A(TP)/ OTHERS ON 06/12/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle.

We seek your approval to offer repairer "HD PERFECT AUTOWORK PTE LTD" at \$6,244.85.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$22,768.80 \$ 5,232.00 (\$4,800.00 + 9%GST)	
2. Loss of Rental (9days x \$120.00)+9%GST	\$ 1,177.20	\$ 915.60 (7days x \$120.00)+9%GST
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
4. Towing Fee	\$ 70.00	\$ 70.00
Total	\$24,043.25	\$ 6,244.85

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

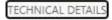
From: Phoebe Xie (CTPIS) < phoebe.xie@sg.cntaiping.com>

Sent: Monday, January 27, 2025 4:10 PM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u> > Cc: Admin A < <u>admin-a@lkkauto.com</u> >; Yan (LKK Auto) < <u>yan@lkkauto.com</u> >
Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A DOA: 06.12.2024 - TPP DIRECT SETTLEMENT
[Internal]
Dear Meikwan,
Please try again. LKK GIA
Thank you
Phoebe Xie
Assistant Manager, Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Sent: Sunday, January 19, 2025 10:17 AM To: Phoebe Xie (CTPIS) < phoebe.xie@sg.cntaiping.com > Cc: Admin A < admin-a@lkkauto.com >; Yan (LKK Auto) < yan@lkkauto.com > Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A DOA: 06.12.2024 - TPP DIRECT SETTLEMENT
[Internal]
CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
[Internal]
Hi Phoebe,
Unable to access OI GIA report.
Kindly resend.

Sorry, something went wrong

Sorry, you cannot access this document. Please contact the person who shared it with you.



GO BACK TO SITE

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, January 15, 2025 10:28 AM **To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024

- TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Please find insured's report.

Thank you

LKK GIA

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, January 2, 2025 5:16 PM

To: Claims Dept of CTI < com; Phoebe Xie (CTPIS) < phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024

- TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 27 December 2024 5:27 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024 -

TPP DIRECT SETTLEMENT

[Internal]

Dear Phoebe,

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

*Kindly quote our claim reference number when replying.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 27 December 2024 5:13 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB7929D (OI: CTI - TBA) AND GBL1866A (TP: LKK REF -

CD/CTI24120415/Eua3) on 06.12.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBL 1866A at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

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