

Yan (LKK Auto)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Tuesday, February 11, 2025 3:49 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Yan,

Please settle up to **6,244.85.**

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, February 7, 2025 4:42 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024 - TPP DIRECT SETTLEMENT

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Your ref: **SNM24D206933/CB7929D/C02/XIEXJ**
LKK ref : CD/CTI24120415/Eua3

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle.

We seek your approval to offer repairer **"HD PERFECT AUTOWORK PTE LTD"** at **\$6,244.85.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$22,768.80	\$ 5,232.00 (\$4,800.00 + 9%GST)
2. Loss of Rental (9days x \$120.00)+9%GST	\$ 1,177.20	\$ 915.60 (7days x \$120.00)+9%GST
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
4. Towing Fee	\$ 70.00	\$ 70.00
Total	\$24,043.25	<u>\$ 6,244.85</u>

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7DAYS .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Monday, January 27, 2025 4:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024
- TPP DIRECT SETTLEMENT

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Dear Meikwan,

Please try again.  [LKK GIA](#)

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, January 19, 2025 10:17 AM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024
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Hi Phoebe,

Unable to access OI GIA report.

Kindly resend.

Sorry, something went wrong

Sorry, you cannot access this document. Please contact the person who shared it with you.

TECHNICAL DETAILS

GO BACK TO SITE

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, January 15, 2025 10:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024
- TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Please find insured's report.

Thank you

 [LKK GIA](#)

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, January 2, 2025 5:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 27 December 2024 5:27 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206933/CB7929D/C02/XIEXJ - LKK REF - CD/CTI24120415/Eua3, GBL1866A | DOA: 06.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Phoebe**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie** | **DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 27 December 2024 5:13 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB7929D (OI : CTI - TBA) AND GBL1866A (TP : LKK REF - CD/CTI24120415/Eua3) on 06.12.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBL 1866A at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)