Yan (LKK Auto)

From: Yan (LKK Auto)

Sent: Monday, January 13, 2025 3:52 PM

To: Hamzah Bin Sa'ad

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: [REJECTED] RE: [EXTERNAL] - Accident involving GBJ5618J and your insured SLZ774X on 18-12-2024.

Without Prejudice

Dear Sir,

We refer to the above matter.

Based on our insured's video footage, we are unable to consider your client's claim under BOLA 15. Screenshot below for your reference.

We have our principal's instruction to reject your client's claim.

Thank you.







Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>van@lkkauto.com</u>| DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)

Sent: Wednesday, January 8, 2025 5:43 PM

To: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - Accident involving GBJ5618J and your insured SLZ774X on 18-12-2024.

WITHOUT PREJUDICE

Dear Sir / Madam,

Liability unclear.

Please provide evidence i.e. video, scene photo, PIR result(if any) to support your client's claim.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hamzah Bin Sa'ad < hamzah saad@tanchong.com >

Sent: Friday, 27 December 2024 3:08 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Re: [EXTERNAL] - Accident involving GBJ5618J and your insured SLZ774X on 18-12-2024.

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

Dear Team,

You may assign LKK Auto Consultants Pte. Ltd

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah saad@tanchong.com

Website: www.nissan.com.sg

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Friday, December 27, 2024 2:50 PM

To: Hamzah Bin Sa'ad < hamzah saad@tanchong.com >

Subject: RE: [EXTERNAL] - Accident involving GBJ5618J and your insured SLZ774X on 18-12-2024.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

Form Team Adjusters Pte Ltd

- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: <u>Jacelyn.lohCL@III.COM.SG</u>

Co. Reg Number: 198703792K

From: Hamzah Bin Sa'ad < hamzah saad@tanchong.com >

Sent: Friday, 27 December 2024 12:00 pm **To:** Motor Claim - III < motorclaim@iii.com.sg>

Subject: [EXTERNAL] - Accident involving GBJ5618J and your insured SLZ774X on 18-12-2024.

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

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Dear Motor Claim Handler,

Prior to the above, our customer wish to file TP claim against your insured, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert.

Workshop estimate and customer accident report in the attachment.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah saad@tanchong.com

Website: www.nissan.com.sg

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