



**BAN HOCK HIN**  
Co., Pte Ltd

**Co.Reg.No: 197000288K**  
MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

7th February 2025

Your Ref: LKK REF: CD/FCI24120404/Upa3  
Our Ref: TP/12685/ FBS4964T / SHA1185T

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

ATTN: Motor Claim Department

Dear Sir / Madam,

**Letter of Demand For Accident Involving FBS4964T / SHA1185T on 19/12/2024**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Total Loss	\$1,969.00
2. Towing charges	\$80.00
3. Loss of Use (2 days x \$30)	\$60.00
4. GIA Vehicle Insurance Search Fee	\$2.18
-----	
Total	<u>\$2,111.18</u>

Appreciate for you to revert with your DV to us by email.

If you require any further clarification, please do not hesitate to contact Ms Mignon at 6281 6520 ext 222.

Thank you.

**BAN HOCK HIN CO PTE LTD**

.....  
Mignon  
Insurance Department



7th February 2025

Your Ref : D24011136MFCT/CTPL/TPD-2/KT

Our Ref : TP/ 12685 / FBS4964T/ SHA1185T

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

ATTN: Motor Claim Department

Dear Sir / Madam,

**Accident Involving FBS4964T & SHA1185T on 19 December 2024**

**AUTHORIZATION LETTER**

Refer to the above-mentioned matter.

I, SYED HASSAN BIN SYED ABDULLAH ALKADREE hereby irrevocably authorise Ban Hock Hin Co. Pte Ltd to act on our behalf only in respect of my property damage claim and without prejudice to my personal injury claim against your insured SHA1185T. Any settlement or payment in respect of the property damage claim insured will not hinder in any way my rights to claim for my personal injuries for the same accident."

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness



Claimant Signature



Witness Signature

SYED HASSAN BIN  
SYED ABDULLAH ALKADREE  
ID no. S7324111A

Name & NRIC No.

CHAI KOOL MOOI

Name & NRIC No. S-746E

## DISCHARGE RECEIPT

CLAIM REFERENCE : D24011136MFCT/TPD2/KT  
ACCIDENT DATE : 19/12/2024  
ACCIDENT LOCATION : PASIR RIS DRIVE 2  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : PNG SENG HUA  
INSURED VEHICLE : SHA1185T  
INVOLVED PARTY : FBS4964T  
SETTLEMENT SUM : \$2,091.18

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:  
only in respect of my property damage claim and without prejudice to my personal injury claim arising out of the accident.

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

This settlement in respect of the property damage claim SHALL NOT hinder in any way the Claimant's rights to claim for personal injuries for the same accident.

CLAIMANT: SYED HASSAN BIN SYED ABDULLAH ALKADREE

Signature and Date : 25/03/2025

WITNESS : CHAI KOOL MOOI

Signature and Date :

Signature and Stamp of CHAI KOOL MOOI

25/03/2025



## Invoice

### BIKERS RECOVERY

52 toa payoh lor 6  
#07-12  
310052  
SG  
+65 878 412 32  
bikersroadsg@gmail.com  
Reg.no. : 52482148x

**BILL TO**  
FBS4964T

**Invoice #** 2100  
**Date** 19 Dec 2024

Item	Quantity	Price	Amount
MOTORCYCLE TOWING	1	\$80.00	\$80.00

\*Model:\* FBS4964T - Honda NC 750X

\*Service:\* Accident - Tow + Rpt

\*Problem:\* Customer hit a taxi on the left passenger side

\*Start:\* Between Pasir Ris Street 21 and Pasir Ris Dr 2

\*Location:\* Roadside

\*End:\* Ban Hock Hin Company Pte Ltd, Blk 8 Defu South Street 1 #04-28  
Singapore 533758

#### Payment Instruction

Paynow uen:53482148x(bikersrecovery)

Subtotal \$80.00

Total \$80.00

Amount Due

\$80.00

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SHA1185T

Date of Accident

19/12/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... MS First Capital Insurance Ltd

Period of Insurance ..... 01/01/2024 - 31/12/2024

Requested By ..... CHAI KOOI MOOI (Ban Hock Hi...

Requested Date ..... 20/12/2024 12:47

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



10 Sin Ming Drive Singapore 575701  
www.lta.gov.sg

18 Jan 2025

Our ref 1801250601N077092058

SYED HASSAN BIN SYED ABDULLAH ALKADREE  
APT BLK 226B SUMANG LANE  
#03-216  
SINGAPORE 822226

Dear Sir/Madam

**Your Vehicle FBS4964T Has Been Deregistered**

The above-mentioned vehicle was deregistered on 18 Jan 2025.

We have granted the following rebate(s) to you. You can use the rebate(s) if you have settled all outstanding matters, e.g. there are no road tax arrears, the vehicle financing is settled, etc.

PARF Rebate Amount	: N/A
PARF Rebate Reference No.	: N/A
Expiry Date of PARF Rebate	: N/A
COE Rebate Amount	: \$3.00
COE Rebate Reference No.	: 2502934JC0000
Expiry Date of COE Rebate	: 17 Jan 2026

You must use the PARF/COE rebate(s) before it expires. Go to [onemotoring.lta.gov.sg](https://onemotoring.lta.gov.sg) > Digital Services and search for the services below:

- Encash PARF/COE Rebate
- Transfer PARF/COE Rebate

You can also use your rebate(s) to offset fees (e.g. Additional Registration Fee, Registration Fee, Used Car Surcharge, Vehicular Emission Scheme Surcharge or Quota Premium for your COE) for a new car registered in your name. You can check with your motor dealer on how to do so. You can also use COE rebates to offset the Prevailing Quota Premium (PQP) to renew the COE of your existing vehicle.

Any unused portion of the road tax will be refunded to you.

**What You Need To Do:**

- Dispose of your vehicle if you have not done so.
- Use your PARF/COE rebate(s) before it expires:
  - COE rebate expires on 17 Jan 2026.
- Encash, transfer or offset fees on your new car with the PARF/COE rebate(s).
- Use your COE rebate to offset the Prevailing Quota Premium (PQP) when you renew the COE of your existing vehicle.
- Login to [onemotoring.lta.gov.sg](https://onemotoring.lta.gov.sg) to enter a valid refund bank account to receive your rebates via GIRO if you are encashing your rebate.

Visit [onemotoring.lta.gov.sg](http://onemotoring.lta.gov.sg) for more information and to access a wide range of vehicle-related services. If you need a Singpass or Corppass account, visit [www.singpass.gov.sg](http://www.singpass.gov.sg) or [www.corppass.gov.sg](http://www.corppass.gov.sg).

Yours sincerely

Assistant Registrar of Vehicles  
Vehicle Licensing Division  
Land Transport Authority

[This is a computer-generated letter, no signature is required.]

Road Safety Reminder: Please drive safely and look out for fellow road users, including cyclists. Digital enforcement cameras are deployed island-wide to deter and detect traffic offences. A safer commute starts with you. Join the Community Watch Scheme at <https://go.gov.sg/spf-cws>. Let's keep everyone safe on our roads!

## Hsiao Tong (LKKAuto)

**From:** mignon <mignon@bhh.com.sg>  
**Sent:** Wednesday, March 26, 2025 4:27 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** stephanie; raymond  
**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Dear Hsiao Tong  
Please refer to the following update

Company Name	BAN HOCK HIN CO. PTE LTD
Address	Blk 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758
Remittance Attention To Email & Contact Number	insurance@bhh.com.sg +65 6281 6520

### Bank Transfer Details

Beneficiary	BAN HOCK HIN CO. PTE LTD
Bank Name	DBS BANK LTD
Bank Address	BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101
Bank Code	7171
Branch Code	TOWNER ROAD BRANCH
SWIFT Code	DBSSSGSG
Bank Account No.	025 008 566 3
Currency	SGD

Thank you  
Best Regards,  
Mignon  
Insurance Department  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsq>

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## Hsiao Tong (LKKAUTO)

**From:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Sent:** Wednesday, March 19, 2025 2:56 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: MSFC REF: D24011136MFCT/TPD2/KT: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Dear Hsiao Tong,

You may proceed to settle as follows:

	Amount Claimed	Amount Revised	MSFC mandate
1. Cost of Repair (with GST)	\$17,607.86	\$ 1,969.00 (Total Loss Value)	\$ 1,969.00 (Total Loss Value)
2. Loss of Use (2days x \$30.00)	\$ 60.00	\$ 60.00 (2days x \$30.00)	\$ 40.00 to 60.00 (2days x \$20 to \$30.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18	\$ 2.18
4. Towing Fee	\$ 80.00	\$ 80.00	\$ 80.00
<b>Total</b>	<b>\$17,750.04</b>	<b><u>\$ 2,111.18</u></b>	<b><u>\$ 2,091.18 to 2,111.18</u></b>

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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---

**From:** Karen Tan

**Sent:** Wednesday, March 19, 2025 12:06 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Garnet Low Siew Hong <[GarnetLow@msfirstcapital.com.sg](mailto:GarnetLow@msfirstcapital.com.sg)>

**Subject:** FW: MSFC REF: D24011136MFCT/TPD2/KT: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Dear Hsiao Tong,

I note that the attached email dated 03.03.2025 was not sent to me.

I will look into the matter and revert in due course.

Aside to Garnet,

Please confirm that you have received the attached email from LKK?

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, March 19, 2025 11:22 AM

**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** RE: MSFC REF: D24011136MFCT/TPD2/KT: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

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Dear Karen,

Please see attached. Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Sent:** Wednesday, March 19, 2025 9:32 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** MSFC REF: D24011136MFCT/TPD2/KT: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Dear Hsiao Tong,

We refer to your email below dated 13.03.2025.

We have no record of your mandate proposal. Kindly confirm.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, March 13, 2025 1:27 PM

**To:** mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

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WITHOUT PREJUDICE

Dear Sirs/Mdm,

We are pending mandate approval from our principal.

We will follow up and get back to you, Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>  
**Sent:** Wednesday, March 12, 2025 3:09 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Hi Hsiao Tong  
Good day to you!  
We would appreciate for you to revert with the DV, please.

Thank you  
Best Regards,  
Mignon  
Insurance Department  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>

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**From:** mignon  
**Sent:** Thursday, 6 March 2025 6:35 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Thank you Hsiao Tong for your email reply  
We would appreciate for you to revert with the DV as soon as possible.

Thank you  
Best Regards,  
Mignon  
Insurance Department  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 3 March 2025 10:19 AM

**To:** mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 03/03/2025.

We will look into the matter and get back to you.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>

**Sent:** Monday, 3 March 2025 10:01 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Dear Hsiao Tong,

Please refer to the attached

1. LOD
2. LTA letter vehicle deregistered
3. GIA vehicle insurance search fee
4. FBS4964T towing invoice
5. LOA

Appreciate for you to revert with the DV as soon as possible.



Thank you  
Best Regards,  
Mignon  
Insurance Department  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>

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**From:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Monday, 30 December 2024 10:20 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>  
**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

Dear Hsiao Tong,

Please refer to MSFCI email attached.

MSFCI have confirmed to proceed direct settlement thru LKK.

Please confirm.

Thanks

Best Regards,  
Raymond  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
Visit us at <https://www.bhh.com.sg>  
Facebook: <https://www.facebook.com/bhhsg>

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 30 December 2024 10:08 am  
**To:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024 // LKK REF: CD/FCI24120404/Upa3

WITHOUT PREJUDICE

Dear Raymond,

Please share a copy of your client's video footage for our viewing. Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Tuesday, 24 December 2024 9:40 AM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Subject:** FW: Accident Involving FBS4964T & SHA1185T on 19/12/2024

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Dear Sir / Madam,

Resend.

Thanks

Best Regards,  
**Raymond**  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
Visit us at <https://www.bhh.com.sg>  
Facebook: <https://www.facebook.com/bhhsg>

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---

**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 24 December 2024 9:38 am  
**To:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; [motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)  
**Cc:** stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>  
**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024

Dear Raymond,

Kindly resent to the correct email as below  
[motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)

You have sent to the incorrect email address

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims  
**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |  
Website <http://www.msfirstcapital.com.sg>  
A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*  
*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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**From:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Tuesday, 24 December 2024 9:26 am

**To:** [motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg); Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Cc:** stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>

**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024

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Dear Harminder,

We have submitted our third party claim documents to Motor Claims but email returned.

Please assist to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <https://www.bhh.com.sg>

Facebook: <https://www.facebook.com/bhhsq>

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---

**From:** mignon <[mignon@bhh.com.sg](mailto:mignon@bhh.com.sg)>

**Sent:** Tuesday, 24 December 2024 9:22 am

**To:** [motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)

**Cc:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>

**Subject:** RE: Accident Involving FBS4964T & SHA1185T on 19/12/2024

*resend*

Thank you

Best Regards,

Mignon

Insurance Department

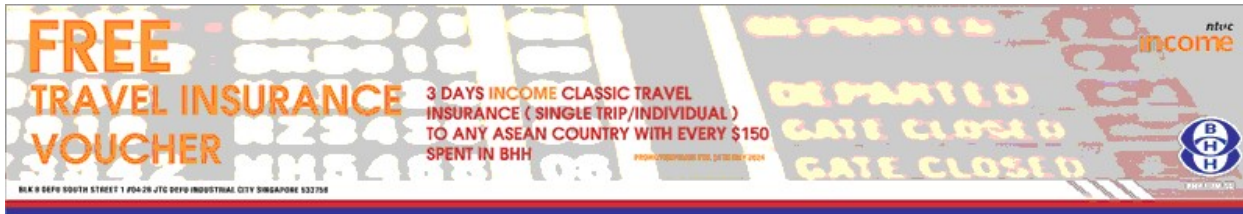
**Ban Hock Hin Co., Pte Ltd**

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**From:** mignon  
**Sent:** Monday, 23 December 2024 7:18 PM  
**To:** [motorclaims@msfirstcptial.com.sg](mailto:motorclaims@msfirstcptial.com.sg)  
**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg); stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>  
**Subject:** Accident Involving FBS4964T & SHA1185T on 19/12/2024

Dear Sir / Madam,

We attached the 3rd party claim documents for your perusal.  
Appreciate for you to arrange for the pre-repair survey.

*\*Please avoid 1200hrs to 1330hrs for bike survey appointment.*

Thank you  
Best Regards,  
Mignon  
Insurance Department  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>

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