

## Mei Kwan (LKKAUTO)

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**From:** Chin, Lee-Ying <Lee-Ying.Chin@aig.com>  
**Sent:** Friday, 27 December 2024 8:50 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Lim, Kok-Chong; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** AIGENCRYPT THIRD PARTY SURVEY ON SMA1634E : Accident involving SMA1634E & SMP5412Z (AIG) on 20.12.2024 \*\*\* LKK REF: CD/AIG24120400/Apa3  
**Attachments:** SMP5412Z.PDF

Hi Mei Kwan,

OI's GIA report attached, policy type is Auto Protector.

Thanks.

Best Regards,

**Chin Lee Ying**

Administrative Executive  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Thursday, December 26, 2024 6:51 PM  
**To:** Chin, Lee-Ying <Lee-Ying.Chin@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** [EXTERNAL] RE: AIGENCRYPT THIRD PARTY SURVEY ON SMA1634E : Accident involving SMA1634E & SMP5412Z (AIG) on 20.12.2024 \*\*\* LKK REF: CD/AIG24120400/Apa3

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and update OI's policy type.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Thursday, 26 December 2024 3:14 PM

**To:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** RE: AIGENCRYPT THIRD PARTY SURVEY ON SMA1634E : Accident involving SMA1634E & SMP5412Z (AIG) on 20.12.2024

Dear Lee Ying,

Thank you for the assingment.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>

**Sent:** Thursday, December 26, 2024 2:53 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** AIGENCRYPT THIRD PARTY SURVEY ON SMA1634E : Accident involving SMA1634E & SMP5412Z (AIG) on 20.12.2024

**Importance:** High

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

**Chin Lee Ying**

Administrative Executive

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Sharon <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>  
**Sent:** Thursday, December 26, 2024 2:12 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Kang Car (yahoo) <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>  
**Subject:** [EXTERNAL] THIRD PARTY SURVEY ON SMA1634E : Accident involving SMA1634E & SMP5412Z (AIG) on 20.12.2024  
**Importance:** High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

Our client's motor vehicle no: SMA1634E that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

We would like to proceed with Direct Settlement. Attached herewith our client's GIA report and our estimate cost of repair for your reference

Kindly appoint **LKK Auto** to conduct the PRI .

Thank you.

Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
1 Kaki Bukit Ave 6  
#02-06 Autobay,  
S 417883  
Tel: 6747 7636  
Fax: 6748 5071

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