

247 Alexandra Road S(159934)



LETTER OF DEMAND

Your Ref: SAM24D2V7206
Our Ref: SNS 95527
To: CHINA Tipping

Dear Sirs,

ACCIDENT INVOLVING SNS95527 & YN8389G ON 23/12/2024

We are claiming on behalf of our client PARTHIVAN S/O SAMMUGAM

owner of vehicle number SNS95527 involved in accident on 23/12/2024

with vehicle YN8389G along/at JUNCTION OF SEMBANG WAY / WOODLANDS AVE 10 & GAMBAS AVE

Description of claims:

Cost of Repairs	\$ <u>15,848.25</u>	(incl 9% GST)
Loss of Use/Rental	\$ <u>120</u> X <u>7</u> Days = \$ <u>840.00</u>	(incl 9% GST)
Search Fee	\$ <u>2.18</u>	(incl 9% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 9% GST)
TOTAL	\$ <u>16,690.43</u>	(incl 9% GST)

We are claiming in full and final settlement of \$ 16,690.43 (incl 9% GST) payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this 01/01/2025



ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Document no. 12033501595
Document date 23-01-2025
Customer no. 6151001170
Customer GST-ID 200208384E
Dealer 30001
Job order number 2025000648/ 1
Job order date 06-01-2025
Service Advisor YEN MEI WONG

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
Parthivan
S/O Sanmugam
BLK 350C CANBERRA ROAD
02-225
Singapore 753350

License plate	Model code	First registration	VIN	Model	Mileage
SNS9552Z	NU74NDS2	17-09-2020	TMBKR7NUXL5022758	KAROQ STY TS110/1.5A7F	58,823

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#8	280.00	305.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#8	480.00	523.20
57A827023A	REAR BOOT LID (SCK) AO 8/1/2025	1	pcs.	5,086.38	#8	5,086.38	5,544.15
D 004660M4	2k-Glass Glue Application	1	pcs.	166.69	#8	166.69	181.69
D 002000A2	Adhesive Remover	1	pcs.	129.38	#8	129.38	141.02
D 00920002	Primer	1	pcs.	37.71	#8	37.71	41.10
D 181802M1	Activator	1	pcs.	32.61	#8	32.61	35.54
D 00950025	Applicator	2	pcs.	13.92	#8	27.84	30.35
WHT007341	Rivetted Cap Nut	2	pcs.	2.90	#8	5.80	6.32
565853687F 2ZZ	Lettering "SKODA"	1	pcs.	85.90	#8	85.90	93.63
	NAME PLATE - SKODA						
57A853687A 2ZZ	Lettering	1	pcs.	85.90	#8	85.90	93.63
	NAME PLATE - KAROQ						
5F0945097K	3rd Brake Light (SCK) AO 8/1/2025	1	pcs.	212.93	#8	212.93	232.09
57A945308	Led Tail L	1	pcs.	522.73	#8	522.73	569.78
	RHS TAILLIGHT INNER (SCK) AO 8/1/2025						
57A807521 9B9	Cover For REAR BUMPER (UPPER)	1	pcs.	1,843.66	#8	1,843.66	2,009.59
57A919485C	Sensor Bracket	1	pcs.	103.68	#8	103.68	113.01
57A919485B	Sensor Bracket	1	pcs.	103.68	#8	103.68	113.01
57A919486B	Sensor Bracket	1	pcs.	73.68	#8	73.68	80.31
57A919486C	Sensor Bracket	1	pcs.	73.68	#8	73.68	80.31
5Q0919133 9B9	Seal Ring Satin Black	2	pcs.	1.63	#8	3.26	3.55
N 0385012	Rivet	4	pcs.	1.49	#8	5.96	6.50
57A807835 2ZN	Cover For REAR BUMPER (LOWER)	1	pcs.	788.21	#8	788.21	859.15
	LABOUR	2	pcs.	840.00	#8	1,680.00	1,831.20
	SPRAY PAINT	1	pcs.	800.00	#8	800.00	872.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#8	840.00	915.60
	TRANSFER BOOT LID MECHANISM	1	pcs.	840.00	#8	840.00	915.60
	REAR WATER LEAK TEST	1	pcs.	150.00	#8	150.00	163.50
	REAR NUMBER PLATE	1	pcs.	80.00	#8	80.00	87.20
	HL ONLY AUTH W/SHOP VS CHINA TAIPING						
	3RD APRTY VEHICLE YN8389G						
	D.O.A: 23-12-2024						
	SURVEY BY: MR STEVE ,LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#8	760.00	13,779.68	9%	1,308.57	14,539.68	15,848.25

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/2

Document no.	12033501595
Document date	23-01-2025
Customer no.	6151001170
Customer GST-ID	200208384E
Dealer	30001
Job order number	2025000648/ 1
Job order date	06-01-2025
Service Advisor	YEN MEI WONG

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
Parthivan
S/O Sanmugam
BLK 350C CANBERRA ROAD
02-225
Singapore 753350

License plate	Model code	First registration	VIN	Model	Mileage
SNS9552Z	NU74NDS2	17-09-2020	TMBKR7NUXL5022758	KAROQ STY TS110/1.5A7F	58,823

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
Total	760.00	13,779.68		1,308.57	14,539.68	15,848.25

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YN8389G

Date of Accident

23/12/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 11/01/2024 - 10/01/2025

Requested By MeiY Wong (Volkswagen Grou...

Requested Date 23/12/2024 17:32

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr PARTHIVAN S/O SANMUGAM

BLK 350C CANBERRA ROAD

#02-225

Singapore 753350

Tel: 93845277

Tax Invoice

Inv No. : RKL125010209

Date : 17 Jan 2025

Ref : SNS9552Z/B174
66

Currency : SGD

Terms : COD

RA No. : RKL25010046

Veh No. : SNF3801M

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 17/01/2025 to 24/01/2025 SKODA OCTAVIA AMBITION 1.5:SNF3801M DRIVER BY:PARTHIVAN S/O SANMUGAM YOUR REFERENCE:VW-SNS9552Z	7.00	DAY	110.09	770.64

Remarks:

VW-SNS9552Z

PARTHIVAN S/O SANMUGAM

This is a computer generated document. No signature is required.

Please made payable to Mova Automotive Pte Ltd.

Car Rental Dept. :

Bank Transfer - DBS Bank

Account No.: 072-031115-9

Subtotal : S\$ 770.64

Total Tax : S\$ 69.36

Total : S\$ 840.00

Paid : S\$ 840.00

Outstanding : S\$ 0.00

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Young Branch: No. 15 Fan Young Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6804 7877

RENTAL AGREEMENT

RA NO.: B17466

RENTAL DETAILS		INSURANCE EXCESS AMOUNT	
Vehicle Make/Model:	Octavia	Vehicle No:	3801
Date/Time Out:	17-1-25 09:20	Singapore	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	SS 2500	SS
Date/Time In:	24/1/25	Per Accident	Per Accident
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Charges	Signature
Change Over 1:	Date: Initial:	Months @ \$	Per Month
Change Over 2:	Date: Initial:	Weeks @ \$	Per Week
KM Out:	KM In:	Days @ \$	Per Day
HIRER DETAILS		Hours @ \$	Per Hour
Named Hirer		Sub-Total	770.63
Name:	Parthivan S/O Sanmugam	Less Discount	%
Address:	Blk 350 C Canberra Road	Rental Charges	
	#02-225	CDW @ \$	per day / week / month
	SCT53350	PAI @ \$	per day / week / month
Identity Card No:	880286263	Petrol Top-Up	
Date of Birth:	14/09/1980	Misc Charges	
Driving License:	880286263	GST	3%
Country of Issue:	SG	Total	840.00
Tel:	(HP) 93845277 (O)	VISA / MASTER CARD / AMEX / CASH / COMPANY BILLING / OTHERS	
Nationality:	SG	Pre-Payment	
Effective Date:	07/01/2003	Downpayment and Deposit	N4
Additional Hirer		Amount Refunded/ Due	
Name:		Signature of Refund	
Address:		Remarks:	
Identity Card No:		Invoice No:	
Date of Birth:		Ref. No:	
Driving License:		Checked Out By:	Checked In By:
Country of Issue:		Checked By:	
Tel:	(HP) (O)	Sales-In Charge:	Michelle
Nationality:		Past 3 years accidents	YES ☐ NO ☐
Effective Date:			

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agree that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (If corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

1. Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
2. All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
5. All traffic infringements and summons (if any) are the responsibility of the Hirer.



LETTER OF AUTHORITY

ACCIDENT INVOLVING SNS95527 and YN83896 on 23/12/2014
along T Junction of Sembawang Way / Woodlands Ave 10 & Sembawang
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, PARthivan S/o Sanmugam
of SNS95527 Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SNS95527 Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number MP326432 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

_____ Year _____.

Signed & Delivered By:

S. Parthivan
Policy Holder

Witness By:



DISCHARGE VOUCHER

I / We Parturam S/O Samugan (Passport No. 2226667) the
owner of vehicle number SAS9552 hereby accept from
China Triping (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving
SAS9552 & 4N 838916 along Junction of Sembawang way /
on 23/11/2014 Woodlands Ave 10 & Gambas
Ave.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)

S. Pethi

(Signature of owner / Company stamp)

✓ Name : Parturam S/O SAMUGAN
✓ NRIC No. : 2226667
✓ Date :