

## Rajes (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Thursday, December 26, 2024 11:01 AM  
**To:** assignments; Rajes (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg  
**Subject:** FW: STRIDES PREMIER REF NO: TAX/12/24/2084 / (SURVEY REMINDER) Direct Settlement (MY) - Accident Involving SNT2885D & SHB1120A (STRIDES TAXIS-INSURED) DOA: 22/12/2024 / (VEHICLE GROUNDED)  
**Attachments:** SNT2885D DOA 22122024.pdf; 23122024145140-0001.pdf

Ref: TAX/12/24/2084

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SNT2885D  
Insured: SHB1120A  
Workshop: BORNEO MOTORS

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>  
**Sent:** Thursday, 26 December 2024 10:39 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>  
**Subject:** Re: STRIDES PREMIER REF NO: TAX/12/24/2084 / (SURVEY REMINDER) Direct Settlement (MY) - Accident Involving SNT2885D & SHB1120A (STRIDES TAXIS-INSURED) DOA: 22/12/2024 / (VEHICLE GROUNDED)

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### **STRIDES PREMIER REF NO: TAX/12/24/2084**

Dear Hua Yen,

Appreciate for reverting back to us.

We are agreeable to the appointment of **"LKK Auto Consultants" as the SJE for this Pre-Repair Survey.**

(currently vehicle **IN** workshop).

\*Kindly arrange for survey soonest\*

Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

[www.inchcape.com](http://www.inchcape.com)



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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Thursday, December 26, 2024 10:30 AM

**To:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>; Vincent Chua <[Vincent.Chua@inchcape.com.sg](mailto:Vincent.Chua@inchcape.com.sg)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>

**Subject:** RE: (SURVEY REMINDER) Direct Settlement (MY) - Accident Involving SNT2885D & SHB1120A (STRIDES TAXIS-INSURED) DOA: 22/12/2024 / (VEHICLE GROUNDED)

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Ref: TAX/12/24/2084

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1120A as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Sent:** Thursday, 26 December 2024 9:32 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>;  
Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)  
<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; claimstatusenquiry  
<[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** Re: (SURVEY REMINDER) Direct Settlement (MY) - Accident Involving SNT2885D &  
SHB1120A (STRIDES TAXIS-INSURED) DOA: 22/12/2024 / (VEHICLE GROUNDED)

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Dear all,

We refer to the email below.

We have yet to receive any response from you with regards to the Pre-Repair Survey, for SNT2885D.

(currently vehicle **IN** workshop).

**\*Kindly provide us with your list of surveyors\***

**\*Kindly arrange for survey soonest\***

Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

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**From:** Vincent Chua <[Vincent.Chua@inchcape.com.sg](mailto:Vincent.Chua@inchcape.com.sg)>

**Sent:** Monday, December 23, 2024 3:33 PM

**To:** 'MTPRI' <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>;

Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; claimstatusenquiry

<[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** Direct Settlement (MY) - Accident Involving SNT2885D & SHB1120A (STRIDES TAXIS-INSURED) DOA: 22/12/2024 / (VEHICLE GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos, Estimate Invoice & Accident Footage for your kind perusal.

As our client is claiming against your insured **SHB1120A** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

**\*Kindly provide us with your list of surveyors\***

**\*Kindly arrange for survey soonest\***



Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

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