Rajes (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Thursday, December 26, 2024 10:15 AM

To: Susan Low; Gnoh, Pau Loong; admin-d; assignments; SUR

Subject: LKK/nr \ CMTD2404137/GPL - YR239M DOA 23.12.24 | Our Ref: GBJ3553A241223

Attachments: GBJ3553A241223.zip

Follow Up Flag: Follow up Flag Status: Completed

Without Prejudice

Our Reference: CMTD2404137/GPL Your Reference: GBJ3553A 241223

Dear Susan,

We acknowledged receipt of your claim notification and have appointed **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Please be informed that we have yet to receive our insured's accident report.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi LKK Auto,

Please arrange the named surveyors to conduct the survey for **GBJ3553A** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

*NO OI sas

Merry Christmas and Happy New Year!

Please note that during this festive season, we'll be closing at 12.30pm on the eves and will reopen on the next business day!

For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Grace Teo

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From: Susan Low sent: Tuesday, December 24, 2024 4:27 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg> **Subject:** Our Ref: GBJ3553A241223 Your Ref: YR239M

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

| Vehicle to be surveyed: | GBJ3553A |
|-----------------------------|--|
| 3rd Party Insured Vehicle: | YR239M |
| Date of Accident: | 23/12/2024 |
| Location of Accident: | Tampines Central 1 Blk 10 Loading Bay |
| Name of Workshop: | Liu's Brother Auto Engineering Workshop |
| Address of Survey Location: | No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 |

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low M/s Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67411730

| Date of Survey: | |
|-----------------------------|--|
| Name of Authorise Surveyor: | |