



Co. Reg. No.: 201416720C

1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883

Tel : 6636 9100 Fax : 6636 9113

Date : 24/3/2025

Your Ref : SNH976B

Our Ref : 643/XE8678G/TP/PC1224

China Taiping Insurance (S'pore) Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING XE8678G & SNH976B ON 7/12/2024 ALONG
WOODLANDS SOUTH FLYOVER TWDS TPE**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Lump Sum)	\$ 2,300.00
Loss of LOU (3 days at \$250/day)	\$ 750.00
LTA TP Search Fee	\$ 27.25
Claimed Amount	<u>\$ 3,077.25</u>

Enclosed are the supporting documents for your perusal:

1. Invoice 643
2. LTA Search Receipt
3. Certificate of Insurance
4. Letter of Authority and Indemnity
5. Letter of Authority
6. Satisfaction Voucher

Please let us hear from you within the next 10 days.

Yours faithfully



PREMIUM CARZ SERVICES PTE LTD

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. XE 8678G AND SNH 976B
AT/ALONG WOODLANDS SOUTH FLYOVER TOWARDS TPE
ON 7 DAY 12 MONTH 2024 YEAR

- a) I/We, the owner of vehicle no. XE 8678G hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 9 day DECEMBER month 2024 year

Signature :

Name :

NRIC/ROC No. :

Address :

SHIN KHAI
SHIN KHAI CONSTRUCTION P/L
200722471K
27 Kaki Bukit Crescent
S'pore 416258

Company Stamp



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00020852400 Claim No : SNM24D207248/SNH976B/C02/LEEPG

Claimant : SHIN KHAI CONSTRUCTION PTE LTD

Amount : **S\$2,927.25**
SINGAPORE DOLLARS TWO THOUSAND NINE HUNDRED TWENTY-SEVEN
AND CENTS TWENTY-FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : XE 8678G
Insured Vehicle No. : SNH 976B

Date of Loss : 07/12/2024
Place of Accident : WOODLANDS SOUNTH FLYOVER TOWARDS TPE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SG CAR CHOICE LEAING PTE LTD
Driver Name : LAW KAR HENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,300.00
(3) Loss of Use/ Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	27.25
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 2,927.25

Claimant Name : SHIN KHAI CONSTRUCTION P/L NRIC No : 200722471K

Signature :

  TAN JIA TAN

Date :

21/12/2025 (Wed)

settlement herein is strictly in relation to 3rd party
property damage claim and is without prejudice
to personal injuries claim



ROC: 201416720C

1 Kaki Bukit Ave 6 #01-90, #02-39 Autobay@Kaki Bukit Singapore 417883 Tel: 6636 9100 Fax: 6636 9113

Date: 2/7/2025

INV No: PC14588

Your Ref : SNM24D207248/SNH976B/C02/LEEPG

Our Ref : 643/XE8678G/TP/PC1224

Bill To : CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Our Customer : SHIN KHAI CONSTRUCTION PTE LTD
ROC No : 200722471K
Address : 27 KAKI BUKIT CRESCENT
SINGAPORE 416258

Vehicle No : XE8678G
Date of Accident : 07-12-24
Model : HINO FY1EUKA 34 TON 8X4 MT

Re: Third Party Claim Against SNH976B

No	Item Description	Amount
1	Finalized Settlement Sum - Lump Sum	
	COR	\$2,300.00
	LOU	\$600.00
	LTA	\$27.25
TOTAL AMOUNT DUE		\$2,927.25

(Singapore Dollars Two Thousand Nine Hundred Twenty Seven And Cents Twenty five only)

Yours faithfully,



Premium Carz Services Pte Ltd

Bank Details:

Bank Name: United Overseas Bank Limited (UOB)
Beneficiary Name: Premium Carz Services Pte Ltd
Bank A/C No: 369-307-232-6
Bank / Branch Code: 7375 / 041
PayNow: UEN 201416720CA18

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Dec 2024 / 15:06:09

Receipt Date/Time : 10 Dec 2024 / 15:06:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241210-002750

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNH976B As at 07 Dec 2024/14:40:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SNH976B Enquiry Fee 20241210150330244272	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
	462845XXXXXX2590	eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Premium Carz
Services Pte Ltd Co. Reg: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit (S) 417883
Tel: 6636 9100 Fax: 6636 9113

25th Jan 2025

Dear Sir / Mdm,

Please refer to our Bank and contact information for electronic payment as follow:

Bank Account Name : **PREMIUM CARZ SERVICES PTE LTD**
Bank Name : **United Overseas Bank Limited**
Bank Code : **7375**
Branch Code : **041**
Bank Address : **Blk 634 Bukit Batok Central #01-104/106 S(650634)**
Account No : **369 - 307 - 232 – 6**
Swift Code : **UOVBSGSG**
UEN for PAYNOW : **201416720CA18**
Contact Name : **Candice Yee**
Contact No : **6636 9100**
Fax No : **6636 9113**
Remittance Attention : **CANDICE@PREMIUMCARZ.COM.SG**
to E-mail

We hereby confirm that the information provided above is genuine and accurate.

LAI CHUN YIP, Director
YEE GEOK FONG, Director

Name & Designation

Authorized Signatory



Company Stamp

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Tuesday, May 13, 2025 11:45 AM
To: leasingops@carchoice.com.sg
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNH 976B(CHINA TAIPING) AND XE 8678G AT/ ALONG SLIP ROAD TO BKE ON 07/12/2024

SG CAR CHOICE LEASING PTE LTD

DRIVER: LAW KAR HENG

Dear Sir/Madam,

You Ref: SNH 976B

Our Ref: CD/CTI24120378/Aua3

ACCIDENT INVOLVING SNH 976B(CHINA TAIPING) AND XE 8678G AT/ ALONG SLIP ROAD TO BKE ON 07/12/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from XE 8678G against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Yan (LKK Auto)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Monday, June 16, 2025 9:37 AM
To: Yan (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: [SEEK MANDATE] CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan

Mandate as below:

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7, 221. 33	\$ 2, 300. 00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA/ GIA SEARCH FEE	\$ 27. 25	\$ 27. 25
Total	\$ 7, 998. 58	\$ 2, 927. 25

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 16 May 2025 6:09 pm
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: [SEEK MANDATE] CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Your ref: SNM24D207248/SNH976B/C02/LEEPG
LKK ref : CD/CTI24120378/Aua3

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he filtered out from slip road collided with third party vehicle which traveling straight.

We seek your approval to offer repairer "PREMIUM CARZ SERVICES PTE LTD" at \$3,077.25(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,221.33	\$ 2,300.00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 750.00 (3days x \$250.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
Total	\$ 7,998.58	<u>\$ 3,077.25</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS)
Sent: Saturday, May 10, 2025 6:46 PM
To: Yan (LKK Auto)
Cc: Admin A ; Mei Kwan (LKKAuto)
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Sir/Madam

Please retrieve OI SAS from link below for damage consistency check. Please note that the link expires after 7 days.

 [SNM24D207248+OI SAS Ver 4.pdf](#)

Thanks & Regards
Cecilia Lee

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 28 March 2025 9:14 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

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[Confidential]

Dear Cecilia,

We refer to the email below.

Any update from agent/insured?

We received TP LOD.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, March 12, 2025 4:05 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 5 March 2025 4:26 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 February 2025 4:14 PM
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 20 February 2025 4:20 PM
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 12 February 2025 10:21 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan

No update yet.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 11 February 2025 6:26 pm
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

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[Confidential]

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 February 2025 4:50 PM
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 15 January 2025 8:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Without Prejudice

Dear Sir/Madam

Still pending Agent's advice.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 15 January 2025 11:41 am

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

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[Confidential]

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, January 8, 2025 10:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan

Insured filed SAS under Income Insurance. Pending Agent/Insured's reply/clarification.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 7 January 2025 6:58 pm

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

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[Confidential]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 January 2025 5:23 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 27 December 2024 9:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards
Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 26 December 2024 5:25 pm

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Cecilia](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Cecilia Lee | DID: 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 December 2024 4:06 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNH976B (OI : CTI - TBA) AND XE8678G (TP : LKK REF - CD/CTI24120378/Aua3) on 07.12.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle XE8678Gat M/s Premium Carz Services Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair (parts price incomplete)

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)