

Yan (LKK Auto)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Monday, June 16, 2025 9:37 AM
To: Yan (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: [SEEK MANDATE] CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan

Mandate as below:

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7, 221. 33	\$ 2, 300. 00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA/ GIA SEARCH FEE	\$ 27. 25	\$ 27. 25
Total	\$ 7, 998. 58	\$ 2, 927. 25

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 16 May 2025 6:09 pm
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: [SEEK MANDATE] CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Your ref: SNM24D207248/SNH976B/C02/LEEPG
LKK ref : CD/CTI24120378/Aua3

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he filtered out from slip road collided with third party vehicle which traveling straight.

We seek your approval to offer repairer "PREMIUM CARZ SERVICES PTE LTD" at \$3,077.25(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,221.33	\$ 2,300.00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 750.00 (3days x \$250.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
Total	\$ 7,998.58	<u>\$ 3,077.25</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS)
Sent: Saturday, May 10, 2025 6:46 PM
To: Yan (LKK Auto)
Cc: Admin A ; Mei Kwan (LKKAuto)
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Sir/Madam

Please retrieve OI SAS from link below for damage consistency check. Please note that the link expires after 7 days.

 [SNM24D207248+OI SAS Ver 4.pdf](#)

Thanks & Regards
Cecilia Lee

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 28 March 2025 9:14 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Cecilia,

We refer to the email below.

Any update from agent/insured?

We received TP LOD.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, March 12, 2025 4:05 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 5 March 2025 4:26 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 February 2025 4:14 PM
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 20 February 2025 4:20 PM
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 12 February 2025 10:21 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan

No update yet.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 11 February 2025 6:26 pm
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G | DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 February 2025 4:50 PM
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 15 January 2025 8:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Without Prejudice

Dear Sir/Madam

Still pending Agent's advice.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 15 January 2025 11:41 am

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Hi Cecilia,

Any update from agent/Insured's reply/clarification?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, January 8, 2025 10:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan

Insured filed SAS under Income Insurance. Pending Agent/Insured's reply/clarification.

Thanks & Best Regards,

Cecilia Lee

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 7 January 2025 6:58 pm

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 January 2025 5:23 PM

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 27 December 2024 9:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards
Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 26 December 2024 5:25 pm

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D207248/SNH976B/C02/LEEPG - LKK REF: CD/CTI24120378/Aua3, XE8678G |
DOA: 07.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Cecilia](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Cecilia Lee | DID: 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 December 2024 4:06 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNH976B (OI : CTI - TBA) AND XE8678G (TP : LKK REF - CD/CTI24120378/Aua3) on 07.12.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle XE8678Gat M/s Premium Carz Services Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair (parts price incomplete)

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)