

Yan (LKK Auto)

**From:** Yan (LKK Auto)  
**Sent:** Wednesday, April 9, 2025 9:55 AM  
**To:** Jenny Lew (CTPIS); Claims Dept of CTI  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: CTI REF: SNM24D206879/SNU4262H/C02/LEWLC - LKK REF: CD/CTI24120377/Aua3, SNN3747U | DOA: 05.12.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** LOD - SNN3747U.pdf; Letter to OI.pdf; LKK SURVEY REPORT & PHOTOS\_3747.pdf

Your ref: **SNM24D206879/SNU4262H/C02/LEWLC**  
LKK ref : CD/CTI24120377/Aua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SNU4262H(CHINA TAIPING) / SNN3747U(TP)/ OTHERS ON 05/12/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turn out from slip road collided on third party vehicle left side which traveling straight on main road.

We seek your approval to offer repairer “**HD PERFECT AUTOWORK PTE LTD**” at **\$8,921.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 25,031.49	\$ 8,284.00 (\$7,600.00 + 9%GST)
2. Loss of Use (7days x \$180.00)	\$ 1,260.00	\$ 560.00 (7days x \$80.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
4. Towing	\$ 50.00	\$ 50.00
<b>Total</b>	<b>\$ 26,368.74</b>	<b><u>\$ 8,921.25</u></b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, January 2, 2025 3:54 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206879/SNU4262H/C02/LEWLC - LKK REF: CD/CTI24120377/Aua3, SNN3747U | DOA:  
05.12.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan / Yan

Please refer to attached, OI SAS & VF.

*\*\* Note: Password for the attachment would be the combination of Third Party client's car plate number + last 3 digits & Alphabet of NRIC/UEN (all in CAPITAL)*

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 December 2024 5:40 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206879/SNU4262H/C02/LEWLC - LKK REF: CD/CTI24120377/Aua3, SNN3747U | DOA:  
05.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

*Cheers to a Wonderful Christmas and a Happy New Year 2025 !*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 December 2024 5:39 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206879/SNU4262H/C02/LEWLC - LKK REF: CD/CTI24120377/Aua3, SNN3747U | DOA: 05.12.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

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*Cheers to a Wonderful Christmas and a Happy New Year 2025 !*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 26 December 2024 3:34 PM

**To:** Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** CTI REF: SNM24D206879/SNU4262H/C02/LEWLC - LKK REF: CD/CTI24120377/Aua3, SNN3747U | DOA: 05.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Jenny,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew | DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 26 December 2024 3:19 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SNU4262H (OI : CTI - TBA) AND SNN3747U (TP : LKK REF - CD/CTI24120377/Aua3) on 05.12.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNN 3747U at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

*To check availability of the case handler, you may contact the undersigned.*

*Cheers to a Wonderful Christmas and a Happy New Year 2025 !*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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