

Hsiao Tong (LKKAuto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Monday, June 16, 2025 2:02 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Hsiao Tong,

Please proceed as advised.

	Amount Revised
1. Cost of Repair (with GST)	\$ 8,338.50 (\$7,650.00 + 9%GST)
2. Loss of Use	\$ 780.00 (13days x \$60.00)
3. LTA/GIA Search Fee	\$ 27.25
Total	\$ 9,145.75

Thanks

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 16 June 2025 9:05 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

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Dear Lynn,

Please advise mandate, Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, May 7, 2025 4:05 PM

To: claimsdept@sg.cntaiping.com

Cc: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: Re: [SEEK MANDATE] - CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 28 March 2025 8:58 am

To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

Cc: Lynn Khong <lynn.khong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

Your ref: **SNM24D206853/SNN2265A/C02/KHONGLH**

LKK ref : CD/CTI24120376/Apa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNN2265A(CHINA TAIPING) AND SLJ3584S(TP) ON 04/12/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he failed to stop at stop line and collided with third party.

We seek your approval to offer "JL PERFECT AUTOWORK PTE LTD" at **\$9,145.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 28,040.73	\$ 8,338.50 (\$7,650.00 + 9%GST)
2. Loss of Use (13days x \$180.00)	\$ 2,340.00	\$ 780.00 (13days x \$60.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$ 30,407.98	<u>\$ 9,145.75</u>

Surveyor recommended 10days for repair + 2Sunday + 1PRS = 13days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 25/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Monday, December 30, 2024 12:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

'WITHOUT PREJUDICE'

Dear Mei Kwan,

Proceed to DS with quantum to be reviewed.
Quantum seem to be on the high side.

Thank you

Password: DOA in ddmmyy

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 26 December 2024 2:48 pm

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Lynn](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong** | **DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 December 2024 2:30 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNN2265A (OI : CTI - TBA) AND SLJ3584S (TP : LKK REF - CD/CTI24120376/Apa3) on 04.12.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 3584S at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)