

Mei Kwan (LKKAUTO)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Monday, 30 December 2024 12:04 PM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT
Attachments: INSD SAS SNN2265A.zip

[Internal]

'WITHOUT PREJUDICE'

Dear Mei Kwan,

Proceed to DS with quantum to be reviewed.
Quantum seem to be on the high side.

Thank you

Password: DOA in ddmmyy

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 26 December 2024 2:48 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: CTI REF: SNM24D206853/SNN2265A/C02/KHONGLH - LKK REF: CD/CTI24120376/Apa3, SLJ3584S | 04.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong | DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 December 2024 2:30 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNN2265A (OI : CTI - TBA) AND SLJ3584S (TP : LKK REF - CD/CTI24120376/Apa3) on 04.12.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 3584S at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)