



**Borneo Motors**

Co Reg No: 196700086Z

**Borneo Motors (Singapore) Pte Ltd**  
Inchcape Bodycare Centre  
Level 4, Inchcape Centre  
2 Pandan Crescent  
Singapore 128462  
Tel: +65 6631 1855/1500  
Fax: +65 6872 7260  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg)

**Our Ref: BMS2025/01/PD0088/DS (WH)**

**Your Ref: III-SNH3335G**

**23/01/2025**

**BY EMAIL (INS COPY)**

**M/S.INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Officer In-Charge

Dept : Motor Claims

**RE : ACCIDENT INVOLVING SGJ3932E AND SNH3335G ON 23/12/2024**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$13,145.23	B. LTA Search - \$2.18
C. Excess -	D. Loss of Use - \$700.00(\$100x7days)
E. Rental -	F. Others -
G. Medical Claims -	<b>Total Claim - \$13,847.41</b>
H. -Undertake By Claimant <input type="checkbox"/>	

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- |                                  |                                 |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice         | (X) Discharge Voucher           |
| (X) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s         | (X) Original/Photocopy Survey   |
| (✓) Certificate of Insurance     | (✓) LTA Search Fees             |
| (✓) Letter of Authority          | (X) Medical Receipt             |

\*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

(As this is a computer generated letter, no signature is required.)

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SGJ3932E and SNH3335G on 23/12/2024  
Own vehicle's number Other vehicle's number Date of accident

along PIE TOWARDS TUAS AFTER WHITELEY RD  
Accident location

BY THE LETTER OF AUTHORITY, I/We, CHOON TUCK KIONG & SXXXX725G  
Name of Policy Holder & (IC/Passport/Company Registration) number

of BLK 469 JURONG WEST STREET 41 #06-491 S(640469)  
Address of Policy Holder

owner of Vehicle Registration No. SGJ3932E hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 2 Pandan Crescent, Singapore 128462, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for such claim settling purpose.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 23 of the month Jan Year 2025.

Signed & Delivered By:

(To be sign by the policy holder only)  
\*\*Please stamp the company chop for  
vehicle registered under a company's name\*\*

Witness By:

**BORNEO MOTORS (SINGAPORE) PTE LTD**  
**INCHCAPE BODYCARE CENTRE**  
**LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE**  
**2 PANDAN CRESCENT**  
**SINGAPORE 128462**

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0015236  
Claimant Ref : SGJ3932E

We/I, BORNEO MOTORS (S) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 13,145.23 (repair cost), S\$ 560.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SGJ3932E that was damaged pursuant to the accident which occurred on 23/12/2024 (date) at PIE TOWARDS TUAS AFTER WHITELY RD (location) involving vehicle no. SNH3335G (insured vehicle). This is pursuant to the inspection conducted on 03/01/2025 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHOON TUCK KIONG ("the third party claimant") of vehicle no. SGJ3932E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGJ3932E (vehicle no.) as a result of the accident.

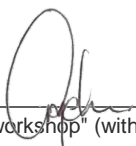
We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



We/I authorize you to pay the total amount of S\$ 13,707.41 to BORNEO MOTORS (S) PTE LTD

Dated this 07 day of 03 20 25

#### CLAIMANT:

Signature:   
Signed by "the workshop" (with chop)  
Name: BORNEO MOTORS (SINGAPORE) PTE LTD  
INCHCAPE BODYCARE CENTRE  
NRIC: LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE  
2 PANDAN CRESCENT  
Address: SINGAPORE 128482  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

#### WITNESS:

Signature:    
Signed by appointed Surveyor  
Name: LKK Auto Consultants Pte Ltd  
NRIC: 199607198R  
Address: 51 Ubi Avenue 1  
#02-25 Paya Ubi Ind. Park S(408933)  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

This settlement does not preclude/prejudice the  
Claimant/Driver/Passenger for personal injury at  
a later date should such a claim arises.



# Borneo Motors

Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
No. 2 PANDAN CRESCENT  
SINGAPORE 128462, Tel no.: 6631 1188



# TOYOTA

## TAX INVOICE

Account Details				Account No.		Customer Details			
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept				S1000006 / ICIII1		Mr Choon Tuck Kiong (Qin Deqiang) 469 Jurong West Street 41 #06-491 Singapore 640469  Mobile: 92346382			
				Document No. 38085724					
				Document Date 17/01/2025					
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks		
2019	ZVW40R	AWXEBW S3	16/11/2020	SGJ3932E	69894	35786	79/DS/SGJ3932E		
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On		
JTDZS3EU00J052480		2ZR2F84481	60	Ong Wen Hong	03/01/2025 8.03		16/01/2025 14.37		
L	Cd	Job/Parts Description				Qty	Unit Price	Disc %	Amount
15	5	T52016-47060 ARM SUB-ASSY, RR				1.00	243.00		243.00
16	6	T67005-47460 PANEL SUB-ASSY, BACK				1.00	1692.80		1692.80
17	7	T68105-47190 GLASS SUB-ASSY, BACK				1.00	1426.00		1426.00
18	8	L56117-50140 DAM, WINDOW GLASS				1.00	40.10		40.10
19	9	T75442-47080 PLATE, BACK DOOR				1.00	87.90		87.90
20	0	T75441-47130 PLATE, LUGGAGE COMPT				1.00	75.70		75.70
21	1	T76891-47040 SPOILER, RR NO.1				1.00	1175.80		1175.80
22	2	T21000-20 SIKA 182010 SIKA TACK GO! (BLA				2.00	108.00		216.00
23	3	T21000-22 SIKA 207. G+P ADHESIVE PRIMER				1.00	200.00		200.00
24	4	SPC507-47009 00 BACK SENSOR (PRIMER)				1.00	167.50		167.50
For & on behalf of		Customer's Signature		Charge Summary			Total		
BORNEO MOTORS (SINGAPORE) PTE LTD INCHCAPE BODYCARE CENTRE LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE 2 PANDAN CRESCENT SINGAPORE 128462		Please acknowledge receipt of vehicle		Parts 6,815.20 Labour 4,764.64 Sublet 480.00 Lubrication/Fluid 0.00 Others 0.00			12,059.84 GST 9.00% 1,085.39 Less 0.00 Amount Due 13,145.23		

Customer Copy



# Borneo Motors


Inchcape

Co. Reg No. : 196700086Z  
GST Reg No. : MR-8500000-9  
No. 2 PANDAN CRESCENT  
SINGAPORE 128462, Tel no.: 6631 1188



# TOYOTA

## TAX INVOICE

Account Details			Account No.		Customer Details		
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept			S1000006 / ICIII1		Mr Choon Tuck Kiong (Qin Deqiang) 469 Jurong West Street 41 #06-491 Singapore 640469  Mobile: 92346382		
			Document No. 38085724				
			Document Date 17/01/2025				
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ZVW40R	AWXEBW S3	16/11/2020	SGJ3932E	69894	35786	79/DS/SGJ3932E
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
JTDZS3EU00J052480		2ZR2F84481	60	Ong Wen Hong	03/01/2025 8.03		16/01/2025 14.37
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
1	Z	BP-SUNDRY TP INS:III TP VEH:SNH3335G DATE OF ACC:23/12/2024 NUMBER OF REPAIR DAYS:05 REPAIR DAYS SURVEY BY:STEVE LKK				50.00	
2	Z	BP-SLANT SUPPLY SEALANT (NETT)				100.00	
3	B	BP-LAB2 TO REPLACE AND REPAIR ACCIDENT DAMAGED P ARTS	*			1584.00	
4	B	BP-RES2 TO RESPRAY ALL ACCIDENT AFFECTED AREAS	*			1312.00	
5	B	BP-LAB2 TO CHECK WIRING SYSTEM	*			134.64	
6	B	BP-LAB2 TO DRILL HOLE AND INSTALL REVERSE SENSOR	*			198.00	
7	B	BP-LAB2 TO REMOVE AND TRANSFER BOOT COMPONENT TO NEW BOOT	*			594.00	
8	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	BP64			198.00	
9	B	BP-WS2 TO REMOVE AND INSTALL REAR WINDSCREEN	*			594.00	
10	S	BP-SUBLET TO SUPPLY SOLAR FILM FOR REAR WINDSCREEN	0650			480.00	
11	1	T52159-47912 COVER, RR BUMPER	1.00	855.40		855.40	
12	2	S52161-0K040 PIECE, RR BUMPER	10.00	5.80		58.00	
13	3	T52023-12240 REINFORCEMENT	1.00	334.00		334.00	
14	4	T52015-47080 ARM SUB-ASSY, RR	1.00	243.00		243.00	
For & on behalf of <b>BORNEO MOTORS (SINGAPORE) PTE LTD</b> <b>INCHCAPE BODYCARE CENTRE</b> <b>LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE</b> <b>2 PANDAN CRESCENT</b> <b>SINGAPORE 128462</b>			Customer's Signature		Charge Summary		Total
			Please acknowledge receipt of vehicle		Parts		Less
					Labour		
					Sublet		Amount Due
					Lubrication/Fluid		
					Others		

Customer Copy


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNH3335G

Date of Accident

23/12/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **India International Insurance ...**  
Period of Insurance ..... **26/12/2023 - 25/12/2024**  
Requested By ..... **Linette Cheong (Borneo Motor...**  
Requested Date ..... **24/12/2024 10:06**

Payment details

Request Amount: **S\$2**  
GST Amount: **S\$0.18**  
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre  
GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Dec 2024 13:28	Clm Dtl Modified	Claimant's Name: -> CHOON TUCK KIONG. Claimant's ID: -> SXXXX725G.	[A] HOW MEI KWAN
2	26 Dec 2024 13:28	Clm Veh Model Changed	(207699) TOYOTA PRIUS 1.8 PLUS (A).	[A] HOW MEI KWAN
3	26 Dec 2024 13:28	Clm Created	Reg No: SGJ3932E. Acct Date: 2024/12/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Borneo Motors (S) Pte Ltd (Pandan)	[A] HOW MEI KWAN
4	26 Dec 2024 13:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Dec 2024 13:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/07	[A] HOW MEI KWAN
6	26 Dec 2024 13:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Dec 2024 13:29	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Dec 2024 13:29	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	27 Dec 2024 15:08	Clm Dtl Modified	Insured Name: -> FOCUS RENTALS PTE LTD. Insured ID: -> 201836450G.	[A] HOW MEI KWAN
10	30 Dec 2024 10:01	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% INSURED DRIVER REAR-ENDED 3RD PARTY.	[A] CHEW HSIAO TONG
11	02 Jan 2025 00:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/07	[I] Priya
12	02 Jan 2025 00:55	Adj Mandate Set	Approved:0.00.	[I] Priya
13	27 Jan 2025 08:37	Adj Rpt Initiated		[A] CHEW HSIAO TONG
14	27 Jan 2025 08:37	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
15	27 Jan 2025 08:37	Clm Dtl Modified	JPJ Reg. Date: -> 2020/11/16.	[A] CHEW HSIAO TONG
16	27 Jan 2025 08:37	Clm Details Notified		[A] CHEW HSIAO TONG
17	27 Jan 2025 09:13	Adj Mandate Request	Cur.Reg:13847.41:Liability: 100% *Quantum: \$13,847.41(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	27 Jan 2025 12:19	Adj Mandate Set	Approved:13847.41.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3300066	27 Dec 2024 09:35:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SGJ3932E	SNH3335G	12.00
3321194	27 Jan 2025 08:37:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGJ3932E	SNH3335G	12.00