

[SEEK MANDATE] - OUR REF: 24/24/25/VC05/030365 LKK REF: CD/LPC24120374/Upa3q2(N)

From Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Date Fri 31/1/2025 1:40 PM

To ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

📎 3 attachments (2 MB)

GBJ 3312D TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; GBJ3312D LOD.pdf;

Your ref: **24/24/25/VC05/030365**

Our ref : CD/LPC24120374/Upa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBM4070D(LONPAC) AND GBJ3312D(TP) ON 20/12/2024

We refer to the above matter.

Third party driver reported that his vehicle was stationary along JELLICOE ROAD. Suddenly, he felt an impact on his right-side portion and realised that insured driver reversed and collided onto third party vehicle.

Our insured driver reported that while he was reversing, third party suddenly reversed and collided onto rear left side of insured's van .

Third party has no video for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"LIU'S BROTHER AUTO ENGINEERING WORKSHOP"** at **\$352.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$ 520.00		\$ 400.00
2. Loss of Use (4days x \$100.00)	\$ 400.00		\$ 300.00 (3days x \$100.00)
			\$ 700.00
		@ 50%	\$ 350.00
3. LTA/GIA SEARCH FEE	\$ 2.18		\$ 2.18
Total	\$ 922.18		\$ 352.18

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 31/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Thursday, 9 January 2025 9:16 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Gerald Poh Email Forwarding <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: 24/24/25/VC05/030365 LKK REF: CD/LPC24120374/Upa3q2(N)

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Please refer to attached OI GIA.

Thank you.

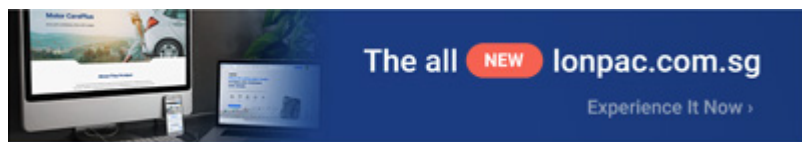
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 8 January 2025 6:23 pm
To: Gerald Poh Email Forwarding <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Our Ref: GBJ3312D241220 Your Ref: GBM4070D *** LKK REF: CD/LPC24120374/Upa3q2(N)

Lonpac External - General

Dear Sirs/ Mdm,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 2 January 2025 9:34 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: GBJ3312D241220 Your Ref: GBM4070D

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Thursday, 26 December 2024 9:56 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: GBJ3312D241220 Your Ref: GBM4070D

Dear Gerald,

Thank you for the assignment.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, December 26, 2024 7:30 AM
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; liusbro@ymail.com
Subject: FW: Our Ref: GBJ3312D241220 Your Ref: GBM4070D

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Liu's Brother <liusbro@ymail.com>
Sent: Thursday, 26 December 2024 6:48 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Our Ref: GBJ3312D241220 Your Ref: GBM4070D

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank

Best Regard

Susan Low

M/s Liu's Brother Auto

No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit

Singapore 417883 📞: 6741 1730

On 26 Dec 2024, at 6:39 AM, GERALD POH WEE BIN
<geraldpoh@lonpac.com> wrote:

LKK Auto Consultants Pte Ltd