

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 25.02.2025

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJY 5121B / SKF 8924U ON 21.12.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SJY 5121B** , which was involved in the captioned accident with your insured vehicle no: **SKF 8924U** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 31,610.00
2) Loss of Use (18 Days + 2 Sunday X \$ 150)	\$ 3,000.00
3) Towing Fee	\$ 70.00
4) GIA search Fee	\$ 2.18
	<u>\$ 34,680.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Towing Fee Receipt | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechnauto.com.sg)

For FASTECH AUTO PTE LTD

DATE : 23.12.2024

TO : AIG Asia Pacific Insurance Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJY 5121B / SKF 8924U

ALONG PIE Towards Tuas Lampost 333 After Bedok North

ON 21.12.2024

I/We, Polytech Component Pte Ltd

of (NRIC No./ROC No.) 200415559G

of 10 Ubi Crescent, #04-68, Ubi Techpark, Singapore 408564

owner of vehicle no. SJY 5121B in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SJY 5121B at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.



Signature of Owner : _____

Name of Owner : Polytech Component Pte Ltd

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, FASTECH AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$32,700.00 (Global Sum) for vehicle no. SJY5121B that was damaged pursuant to the accident which occurred on 21/12/2024 (date) along PIE TOWARDS TUAS BEFORE BEDOK NORTH EXIT (location) involving vehicle no/s SKF8924U This is pursuant to the inspection conducted on 24/12/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner POLYTECH COMPONENT PTE LTD (the third party claimant”) of vehicle no. SJY5121B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJY5121B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of May (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 24177

Date : 18.02.2025

Vehicle No : SJY 5121B

Make/Model : MINI COOPER COUNTRYMAN

Chassis/Eng# :

Accident Date : 21.12.2024

Claim No :

Reference : 1224 -24177

Policy No :

Amount

To proceed on lump sum repair

S\$

29000.00

E. & O. E.

Total : S\$

29000.00

GST @ 9% : S\$

2610.00

Amount Due : S\$

31610.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKF8924U

Date of Accident

21/12/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 07/03/2024 - 06/03/2025

Requested By ALLAN TANG (KIM CHWEE AUT...

Requested Date 23/12/2024 11:07

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



QUALITY RECOVERY SERVICES

BLK-519B, TAMPINES CENTRALE 8, #11-29, SINGAPORE 522519
Tel / Fax: +65 6745 8109 Email: qatowing@gmail.com

H/P: 9678 7717 (24 hrs Towing Recovery Hotline: 9678 7717)

☒ INVOICE / CASH ☐ WORK ORDER

211227

No. Q

26842

D D M M Y Y

Messrs : Cash Tel/Hp : _____

Vehicle No : SJY5121B

Place from : 60 The Lecher Attend Time : _____ Tow to : Murphy Complete Time : _____

Cash \$: \$70/- Cheque : _____

ADDITIONAL CHARGES:

TYPES OF SERVICES

- ☐ Breakdown Tow
- ☐ Change Tyre
- ☐ Cancellation Fee

TYPES OF VEHICLES

- ☒ Car ☐ Van
- ☐ D/Cab Lorry or Pick-up
- ☐ Others: _____

- ☐ Use King Trolley
- ☐ Vehicles With Goods/Fridge
- ☒ Accident Tow
- ☐ Crane-up Services
- ☐ Scrap Vehicles
- ☐ 10/ft Lorry/With Cover
- ☐ Taxi
- ☐ Motor Bike
- ☐ Basement / Multi Storey Car Park
- ☐ Causeway / 2nd Link
- ☐ Standby/Waiting time (Per Hour)
- ☐ Windscreen Cracked
- ☐ Others : _____
- ☐ 14/ft Lorry/With Covers
- ☐ 24/ft Lorry/With Covers
- ☐ Compressor/Lane Rover
- ☐ Jurong Port/Island
- ☐ Battery Jump Start
- ☐ Mini Bus (Seater)
- ☐ Tow Truck/ With Crane
- ☐ Ambulance/Car Carrier

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misdemeanor to your vehicle whilst being towed.

All cheque should be crossed and made payable to "QUALITY RECOVERY SERVICES"

Tow-Truck No : 423697K

Driver's name : Kel

Authorised by : _____

Customer's Signature : _____

INDICATE DISCREPANCIES Please X damaged area for scratch and Y for dent

cash card • hubcaps • spare wheel • tools headlight • speakers • amplifiers • front seats • rear seats • floor covering • radio • key • aerial

L   R   

PAID RECEIVED

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Friday, 27 December 2024 12:39 PM
To: 'TANTZECHYN@GMAIL.COM'
Cc: Admin A
Subject: ACCIDENT INVOLVING SKF 8924U (AIG) AND SJY 5121B AT/ALONG PIE TOWARDS TUAS BEFORE BEDOK NORTH EXIT ON 21/12/2024

Our Ref: CD/AIG24120370/Uma3
AIG Ref: 5680556358SG

Dear TAN TZE CHYN (CHEN ZHIQIN)/ TAN KWANG PON (CHEN GUANGPENG),

ACCIDENT INVOLVING SKF 8924U (AIG) AND SJY 5121B AT/ALONG PIE TOWARDS TUAS BEFORE BEDOK NORTH EXIT ON 21/12/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJY 5121B** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Dec 2024 17:30	Clm Dtl Modified	Claimant's Name: -> POLYTECH COMPONENT PTE LTD. Claimant's ID: -> 2XXXXX559G.	[A] HOW MEI KWAN
2	24 Dec 2024 17:30	Clm Veh Model Changed	(205882) MINI COOPER COUNTRYMAN 1.5 LED 0717 (A).	[A] HOW MEI KWAN
3	24 Dec 2024 17:30	Clm Created	Reg No: SJY5121B. Acct Date: 2024/12/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	24 Dec 2024 17:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Dec 2024 17:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/06	[A] HOW MEI KWAN
6	24 Dec 2024 17:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Dec 2024 17:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Dec 2024 17:30	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Dec 2024 17:31	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	24 Dec 2024 17:31	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	27 Dec 2024 12:30	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	27 Dec 2024 12:31	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
13	06 Jan 2025 09:56	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
14	06 Jan 2025 10:04	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
15	06 Jan 2025 10:29	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
16	06 Jan 2025 10:30	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
17	06 Jan 2025 10:32	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
18	05 Feb 2025 08:40	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
19	05 Feb 2025 08:42	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
20	05 Feb 2025 08:42	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
21	05 Feb 2025 08:42	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
22	11 Mar 2025 14:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
23	11 Mar 2025 14:26	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
24	11 Mar 2025 14:26	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1247. Driver Name: -> TAN TZE CHYN (CHEN ZHIQIN). Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	11 Mar 2025 14:26	Clm Dtl Modified	JPJ Reg. Date: -> 2018/03/29.	[A] JOANNE LEE KHANG MIN
26	11 Mar 2025 14:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	11 Mar 2025 16:54	Adj Mandate Request	Cur.Req:33682.18;Liability: 100% (BOLA 28) *Quantum: \$33,682.18(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
28	28 Mar 2025 11:34	Video Downloaded	Downloaded Video - Accident	[I] Yogarajah, Jegaparakash
29	28 Mar 2025 11:35	Video Downloaded	Downloaded Video - Accident	[I] Yogarajah, Jegaparakash
30	02 Apr 2025 10:44	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
31	02 Apr 2025 11:08	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
32	06 May 2025 15:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/01/06. Mandate Remarks: loss of use \$ \$70 x 18 day	[I] Sim, Priscilla-LK
33	06 May 2025 15:14	Adj Mandate Set	Approved:32942.18:loss of use \$ \$70 x 18 day	[I] Sim, Priscilla-LK
34	06 May 2025 15:14	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2025/01/06. Mandate Remarks: loss of use \$ \$70 x 18 day	[I] Sim, Priscilla-LK
35	06 May 2025 15:14	Adj Mandate Set	Approved:32942.18:loss of use \$ \$70 x 18 day	[I] Sim, Priscilla-LK

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3299645	26 Dec 2024 15:45:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJY5121B	SKF8924U	12.00
3347614	11 Mar 2025 14:26:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJY5121B	SKF8924U	12.00