

Shiau Chan (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Thursday, 23 January 2025 5:45 PM
To: Shiau Chan (LKKAUTO)
Subject: FW: Not our insd | EL Ref: DQAM2400016H/ST | Accdt invlvg SNM4283P (AIS) & PC2887P on 12/12/2024

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan Chow Yen
Sent: Thursday, January 23, 2025 5:24 PM
To: claims_rar@bifrostauto.com
Cc: assignments
Subject: Not our insd | EL Ref: DQAM2400016H/ST | Accdt invlvg SNM4283P (AIS) & PC2887P on 12/12/2024

Hi Pei Jia,

Our insured has not lodged the accident to date.

The servicing agent has advised that our PH has sold the vehicle to Cove Rentals Pte Ltd, which is now insured with Allianz Insurance (Singapore) Pte Ltd. The coverage period is from 23 February 2024 to 14 January 2025.

As SNM4283P is no longer insured with us, please direct your claim to the liable insurer and arrange for the payment of the surveyor bill from LKK Auto Consultants Pte Ltd.

Thank you.

Best regards

Sharon Tan

Team Lead



DID (65) 6734 3710 ext 167 **Tel** (65) 6206 5588

Email Sharon_Tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 23 December 2024 4:59 pm
To: ECICS Claims <claims@ecics.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>
Subject: Re: NR - EL REF : DQAM2400016H/02/ST - FW: Accident involving PC 2887 P & SNM 4283 P on 12/12/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 18 Dec 2024 at 16:14, ECICS Claims <claims@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Claims Department



Tel (65) 6206 5588

Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Wednesday, 18 December 2024 2:19 pm

To: ECICS Claims <claims@ecics.com.sg>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: Re: FW: Accident involving PC 2887 P & SNM 4283 P on 12/12/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Attached as requested.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 18 Dec 2024 at 14:16, ECICS Claims <claims@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear PEI JIA,

Kindly forward us the LTA / GIA search once again.

We will follow up by today.

Thank you.

Best regards

Afiq Kamal

Associate | Claims

DID (65) 6734 3710 ext (180) **Tel** (65) 6206 5588

Email afiq_mohamedkamal@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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From: Assessment Dept <assessment_ral@bifrostable.com>

Sent: Wednesday, 18 December 2024 1:28 pm

To: ECICS Claims <claims@ecics.com.sg>

Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>

Subject: Re: FW: Accident involving PC 2887 P & SNM 4283 P on 12/12/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the surveyor list please.

KINDLY TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 16 Dec 2024 at 10:23, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Attached as requested.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 16 Dec 2024 at 09:58, ECICS Claims <claims@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Pei Jia,

We refer to the above matter.

We do not seem to have records for SNM4283P.

Please let us have the LTA/GIA insurance search, to enable us to connect to the policy.

Best regards

Sow Foong

Claims Assistant

Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Friday, 13 December 2024 2:47 pm

To: motorsurvey <motorsurvey@ecics.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Accident involving PC 2887 P & SNM 4283 P on 12/12/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LIBERTY RESOURCES PTE LTD to notify you of the aforesaid accident involving our client's vehicle PC2887P and your insured's vehicle SNM4283P on 12/12/2024 at 0846HRS along TANGLIN RD

This serves as a **NOTICE** that we are claiming against SNM4283P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 13/12/2024

PRS ARRANGEMENT (Date & Time) : 16/12/2024 after 1000hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 88547553

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