

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 14 January 2025 9:51 AM
To: Claims.XPeng
Cc: SUR
Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SNU 6328P (Excess \$4,200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Monday, 13 January 2025 2:54 PM
To: Claims.XPeng <claims.xpeng@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Kee Siang,

We still pending insurance approval.

Once approved will send u email.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims.XPeng <claims.xpeng@premiumauto.com.sg>
Sent: Monday, 13 January 2025 2:51 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims.xpeng@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Huey Yon,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,
Kee Siang
Claims Advisor



XPREMIUM BEV PTE LTD

53 Ubi Road 1 Singapore 408698

Main Line. +65 6816 2221, **Roadside Assistance** +65 6717 2111. +65

e. claims.xpeng@premiumauto.com.sg **w.** www.xpeng.com.sg

From: Claims.XPeng <claims.xpeng@premiumauto.com.sg>

Sent: Friday, 10 January 2025 4:17 pm

To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>; 'Huey Yon (LKKAUTO)' <hueyyon@lkkauto.com>

Cc: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Shiau Chan,

I had sent it to Huey Yon,

Best Regards,
Kee Siang
Claims Advisor



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e. claims.xpeng@premiumauto.com.sg **w.** www.xpeng.com.sg

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Thursday, 9 January 2025 10:24 am

To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Claims.XPeng <claims.xpeng@premiumauto.com.sg>

Cc: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Sir/Madam,

Any status of below email?

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Thursday, 2 January 2025 4:47 PM

To: Claims.XPeng <claims.xpeng@premiumauto.com.sg>

Cc: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Sir/Mdm,

Kindly provide us the payment receipt from Insured invoiced on 20 Dec 2024.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims.XPeng <claims.xpeng@premiumauto.com.sg>

Sent: Tuesday, 31 December 2024 3:42 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;

Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Cc: claims@premiumauto.com.sg; claims.xpeng@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Huey Yon,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,

Kee Siang

Claims Advisor



XPREMIUM BEV PTE LTD

53 Ubi Road 1 Singapore 408698

Main Line. +65 6816 2221, Roadside Assistance +65 6717 2111. +65

e.claims.xpeng@premiumauto.com.sg w. www.xpeng.com.sg



From: Claims.XPeng <claims.xpeng@premiumauto.com.sg>

Sent: Monday, 30 December 2024 1:40 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Cc: claims@premiumauto.com.sg; claims.xpeng@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Huey Yon,

The survey had been carried out by Surveyor – Adrian already on 27/12/2024.

Kindly advise repair approval.

Thank you.

Best Regards,
Kee Siang
Claims Advisor

• **PREMIUMAUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 30 December 2024 1:36 pm
To: 'Claims.XPeng' <claims.xpeng@premiumauto.com.sg>
Subject: FW: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Tuesday, 24 December 2024 9:49 am
To: Claims.XPeng <claims.xpeng@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear Kee Siang,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/
hueyyon@lkkauto.com

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims.XPeng <claims.xpeng@premiumauto.com.sg>
Sent: Monday, December 23, 2024 4:47 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims.xpeng@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: OD CLAIM FOR VEHICLE SNU 6328 P, DOA: 22/12/2024 - TF

Dear all

Kindly register OD claim for this vehicle. Attached are the GIA report, Certificate Of Insurance, Undertaking Letter and Motor Accident Interview Form for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 27/12/2024 @10am. 55 Ubi Road 1. Owner Waiting.

Best Regards,
Kee Siang

Claims Advisor

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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