## FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 08.01.2025

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

### ACCIDENT INVOLVING VEHICLES : SNS 3330L / SLS 4117D ON 23.12.2024

We are the authorized repair workshop for the owner of motor vehicle no: SNS 3330L , which was involved in the captioned accident with your insured vehicle no: SLS 4117D . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (inclusive of GST)	\$	4,360.00
2)	Loss of Use (4 days x \$ 60)	\$	240.00
3)	LTA Search Fee	_\$	27.25
		\$	4,627.25

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) LTA Search Result

c) Letter of Authorisation, etc...

d) GIA Report

e) I/C & Driving License

f) Insurance Certificate

g) Vechicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechautocom.sg)

For Fastech Auto Pte Ltd

DATE		24.12. 2024
то	:	China Taiping Insurance (singapore)Pte Ltd
RE		ACCIDENT INVOLVING VEHICLE NO. SNS 3330 L 1  SLS 4117 D  ALONG BLK 993A HDB Buangkok (near My World Buangkok ON 23.12.2024
I/We,		Lee Si Le Ingnesius Jiselle (ROCNO.) S8817 423B
of (NRI	C No	(ROC No.) S 88 17 423 B
of A	Pr	BLK 968 Hougang Avenue 9 # 11-628 (5) 530968
owner o	f veh	sicle no. SNS 3330 L in consideration of M/s FASTECH AUTO
PTE LT	D re	pairing my/our vehicle SNS 3330 L at my/our instruction and hereby
		s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount	settle	ed/payable by the Insurance Company and/or third party or to commence legal
_		if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and	to th	eir appointing solicitor to act for me/us in respect of the said accident/claim and
all clain	ned a	nd/or settled shall belong to them absolutely.
		agree and undertake to indemnify them against the above-mentioned claim cost risen therewith.
WIIIOI II	нау а	ESOI HOTOWIEL
	_	
Signatu	re of	Owner:
Name o	fOv	mer: Lee Si Le Ingressus Jiselle

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00006192401 Claim No : SNM24D207273/SLS4117D/C02/THAMYL

Claimant : LEE SI LE INGNESIUS JISELLE

Amount : \$\$4,567.25

SINGAPORE DOLLARS FOUR THOUSAND FIVE HUNDRED SIXTY-SEVEN AND CENTS

TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNS3330L Insured Vehicle No. : SLS4117D

Date of Loss : 23/12/2024

Place of Accident : BLK 993A HDB BUANGKOK (NEAR MY WORLD BUANGKOK WORDS)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : L.H.CAR RENTAL PTE LTD

Driver Name : WEE HAI HENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

c ¢	
S\$	4,360.00
S\$	180.00
S\$	
S\$	27.25
S\$	
S\$	
S\$	
	=======================================
S\$	4,567.25
	=======================================
	S\$ S\$ S\$ S\$

claimant Name: Lee Si Le Ingnesius Jiselle NRIC No : S 8817 423B

# **TAX INVOICE**

## **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 24179

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Date £ 02.01.2025

Vehicle No SNS 3330L

Make/Model :: HONDA VEZEL 1.5X

Chassis/Eng#

Accident Date 323.12.2024

Claim No

: 1224 -24179 Reference

Policy No

Amount

To proceed on lump sum repair S\$ 4000.00

E. & O. E.

Total: S\$

4000.00

GST @ 9% : S\$

360.00

Amount Due: S\$

4360.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

## > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

24 Dec 2024 / 11:35:16

Receipt Date/Time: 24 Dec 2024 / 11:35:16

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-241224-001386

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLS4117D As at 23 Dec 2024/08:36:00 Insurance Co: CHINA TAIPING INSURANCE (SI 1 Insurance Enquiry - SLS4117D	INGAPORE) PTE LTD		
Enquiry Fee 20241224113426584026	25.00	2.25	27.25
Sub	<b>b-Total</b> 25.00	2.25	27.25
Tota	tal Before Rounding 25.00	2.25	27.25
Rou	unding Difference		0.00
Tota	al Amount Payable		27.25
Paid	id By		
202	241224113445105 Direct Debit: e	NETS Debit net Banking)	27.25
Tota	al		27.25
Cas	sh Change		0.00
Ten	ndered Amount		27.25
Exc	cess Refundable Amount		0.00

## THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Friday, 7 March 2025 8:29 AM

To: CARRENTAL.LH@GMAIL.COM

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLS4117D(CHINA TAIPING) &

SNS3330L ALONG/AT BLK993A HDB BUANGKOK ON 23/12/2024

L.H.CAR RENTAL PTE LTD [Email only]

**DRIVER: WEE HAI HENG** 

Dear Sirs,

OUR REF : CD/CTI24120359/Upa3q2(N)

YOUR REF : SLS4117D

ACCIDENT INVOLVING SLS4117D(CHINA TAIPING) & SNS3330L ALONG/AT BLK993A HDB BUANGKOK ON 23/12/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNS3330L against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

In addition, please let us have the following documents as stipulated in the policy terms & condition:-

Copy of Rental Agreement.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## **Hsiao Tong (LKKAuto)**

From: Pauline Tham (CTPIS) <pauline.tham@sq.cntaiping.com>

**Sent:** Thursday, May 22, 2025 10:32 AM

**To:** Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE]- CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF:

CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

### [Internal]

Hi Hsiao Tong

Please proceed with your recommendation.

Thanks.

#### **Pauline Tham**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 10 March 2025 14:02

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE]- CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3,

SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

### [Internal]

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## [Internal]

Your ref: SNM24D207273/SLS4117D/C02/THAMYL

LKK ref: CD/CTI24120359/Upa3q2(N)

Dear Sirs/Mdm,

## ACCIDENT INVOLVING SLS4117D(CHINA TAIPING) AND SNS3330L(TP) ON 23/12/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit onto third party stationary vehicle.

We seek your approval to offer "FASTECH AUTO PTE LTD" at \$4,627.25(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$11,826.50	\$ 4,360.00 (\$4,000.00 + 9%GST)
2. Loss of Use (4days x \$60.00)	\$ 240.00	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$12,093.75	\$ 4,627.25

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 19/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

## Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) < pauline.tham@sg.cntaiping.com >

Sent: Wednesday, 5 March 2025 5:50 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

[Internal]
Hi Mei Kwan
Attached
Thanks.
Pauline Tham Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.  3 Anson Road #16-00 Springleaf Tower Singapore 079909  DID: (65) 6389 6541   F: (65) 6224 7175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG
Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Sent: Wednesday, 5 March 2025 16:18  To: Pauline Tham (CTPIS) < pauline.tham@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com > Cc: Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L   DOA: 23.12.2024 - TPP DIRECT SETTLEMENT
<b>CAUTION:</b> This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Hi Pauline,
We refer to the above matter.
Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards, Mei Kwan | Admin

Thank you.

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 25 February 2025 4:11 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 19 February 2025 4:18 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 13 February 2025 6:56 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 7 February 2025 8:34 AM

To: Pauline Tham (CTPIS) < <a href="mailto:pauline.tham@sg.cntaiping.com">pauline.tham@sg.cntaiping.com</a>; Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

Dear Pauline.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

## Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, 31 January 2025 5:08 PM

To: Pauline Tham (CTPIS) < pauline.tham@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** Re: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Thank you.

## Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) < pauline.tham@sg.cntaiping.com >

Sent: Tuesday, 31 December 2024 11:57 am

**To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>; Mei Kwan

(LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>
Cc: Admin A <a href="meikauto.com">admin-a@lkkauto.com</a>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

23.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong

We have not received insured accident report.

Thanks.
Pauline Tham
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541   F: (65) 6224 7175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG
Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> Sent: Tuesday, 31 December 2024 08:54  To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a> ; Pauline Tham (CTPIS) < <a href="mailto:pauline.tham@sg.cntaiping.com">pauline.tham@sg.cntaiping.com</a> ; Mei

[Internal]

Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>> **Cc:** Admin A < <u>admin-a@lkkauto.com</u>>

23.12.2024 - TPP DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Subject:** RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA:

Dear Sirs/ Mdm,
We refer to the above matter.
Enclosed for your perusal is: -
Estimated cost of repair
Preliminary advice
Photographs of TP vehicle in its damaged condition
Kindly let us have a copy of your insured's GIA report for our necessary action
Thank you.
Thank you.
Thank you.  Cheers to a Wonderful Christmas and a Happy New Year 2025!
Cheers to a Wonderful Christmas and a Happy New Year 2025!
Cheers to a Wonderful Christmas and a Happy New Year 2025!  Best Regards,
Cheers to a Wonderful Christmas and a Happy New Year 2025!  Best Regards,  Hsiao Tong, Chew   Team Lead
Cheers to a Wonderful Christmas and a Happy New Year 2025!  Best Regards,  Hsiao Tong, Chew   Team Lead  Third Party Direct Settlement

[Internal]

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >
Sent: Friday, 27 December 2024 3:04 PM  To: Pauline Tham (CTPIS) <pre> pauline.tham@sg.cntaiping.com</pre> ; Mei Kwan (LKKAuto) < <a href="mailto:Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>
Cc: Admin A <a href="mailto:com">admin-a@lkkauto.com</a> ; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>
Subject: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L   DOA: 23.12.2024 - TPP DIRECT SETTLEMENT
[Internal]
Dear Pauline,
Please refer to the above subject.
Kindly <b>assist LKK Auto on D.S.</b> soonest possible.
Please contact our claims department <b>Pauline Tham   DID: 6389 6541</b> the officer in charge or <b>6389 6116</b> should you require our assistance or clarification.
*Kindly quote our claim reference number when replying.
Thank you.
Belinder Ng
Belinder Ng  Claims Department

DID: (65) 63896116	F: (65) 62247175	F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 27 December 2024 2:01 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLS4117D (OI: CTI-TBA) AND SNS3330L (TP: LKK REF-

CD/CTI24120359/Upa3) on 23.12.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNS 3330L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary ac	ction.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Thank you.

Best Regards,

**Mei Kwan** | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)