

Hsiao Tong (LKKAUTO)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>
Sent: Thursday, May 22, 2025 10:32 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE]- CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong

Please proceed with your recommendation.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 10 March 2025 14:02
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

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Your ref: **SNM24D207273/SLS4117D/C02/THAMYL**
LKK ref : CD/CTI24120359/Upa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLS4117D(CHINA TAIPING) AND SNS3330L(TP) ON 23/12/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit onto third party stationary vehicle.

We seek your approval to offer "**FASTECH AUTO PTE LTD**" at **\$4,627.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$11,826.50	\$ 4,360.00 (\$4,000.00 + 9%GST)
2. Loss of Use (4days x \$60.00)	\$ 240.00	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$12,093.75	<u>\$ 4,627.25</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this report dated 19/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 5 March 2025 5:50 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Mei Kwan

Attached

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 5 March 2025 16:18
To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

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Hi Pauline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 25 February 2025 4:11 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 February 2025 4:18 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 February 2025 6:56 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 7 February 2025 8:34 AM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 31 January 2025 5:08 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report(if any) for our necessary action.

Thank you.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 31 December 2024 11:57 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong

We have not received insured accident report.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 31 December 2024 08:54

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

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Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 27 December 2024 3:04 PM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D207273/SLS4117D/C02/THAMYL - LKK REF: CD/CTI24120359/Upa3, SNS3330L | DOA: 23.12.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Pauline**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Pauline Tham | DID: 6389 6541** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 27 December 2024 2:01 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLS4117D (OI : CTI - TBA) AND SNS3330L (TP : LKK REF - CD/CTI24120359/Upa3) on 23.12.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNS 3330L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)