

Rajes (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Monday, December 23, 2024 2:40 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assign
Attachments: SF0F24BQ0003_26-11-2024_140830.pdf; PRS (MSIG).pdf

<Confidential>

Pre Repair Survey for SKR 3749 D (Your Ref: SLG 4517 X Our Ref: TKSF/M492-ACC-49421.24/sf)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Password will be sent separately.

Thank you.

Ong Zi Hui

Senior Admin Officer, Claims Services

D: +65 6012 1318 | zihui_ong@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Motor Survey
Sent: Monday, 23 December 2024 2:37 PM
To: 'Janice Kee' <janice.kee@ksteoptr.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>; Max Yeo <massivetrd@gmail.com>
Subject: RE: Pre Repair Survey for SKR 3749 D (Your Ref: SLG 4517 X Our Ref: TKSF/M492-ACC-49421.24/sf)

Hi Janice,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Ong Zi Hui

Senior Admin Officer, Claims Services

D: +65 6012 1318 | zihui_ong@sg.msigg-asia.com

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Monday, 23 December 2024 1:30 PM

To: Motor Survey <motorsurvey@sg.msigg-asia.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>; Max Yeo <massivetrd@gmail.com>

Subject: Re: Pre Repair Survey for SKR 3749 D (Your Ref: SLG 4517 X Our Ref: TKSF/M492-ACC-49421.24/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

Our client has agreed to the usage of LKK Auto Consultants Pte Ltd the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#23-01 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: 23 December 2024 13:24
To: Janice Kee <janice.kee@ksteoptr.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>; Max Yeo <massivetrd@gmail.com>
Subject: RE: Pre Repair Survey for SKR 3749 D (Your Ref: SLG 4517 X Our Ref: TKSF/M492-ACC-49421.24/sf)

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 23/12/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd **(not available from 20/12/24 to 01/01/25)**
- 5) AJAX Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Loh Teck How, Billy
5) Gary Soon	10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

1. ***Fast lane settlement is not applicable for cases that liability is in dispute***
2. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

-

Thank you.

Ong Zi Hui

Senior Admin Officer, Claims Services

D: +65 6012 1318 | zihui_ong@sg.msig-asia.com

Please note my direct line has changed.



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Co. Reg. No. 200412212G | msig.com.sg    

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Monday, 23 December 2024 12:20 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>; Max Yeo <massivetrd@gmail.com>

Subject: Pre Repair Survey for SKR 3749 D (Your Ref: SLG 4517 X Our Ref: TKSF/M492-ACC-49421.24/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#23-01 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

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