

## Rajes (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Monday, December 23, 2024 1:39 PM  
**To:** assignments; Rajes (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg  
**Subject:** FW: PRI for SNR6924J - Our Insured: SHB5759G on DOA 19/12/2024

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Ref: TAX/12/24/2069

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SNR6924J  
Insured: SHB5759G  
Workshop: World Auto Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** ganping@worldauto.com.sg <ganping@worldauto.com.sg>  
**Sent:** Monday, 23 December 2024 12:14 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** daniel@worldauto.com.sg; 'Geraldine Foong' <geraldine@worldauto.com.sg>; adrian22@worldauto.com.sg; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>  
**Subject:** RE: PRI for SNR6924J - Our Insured: SHB5759G on DOA 19/12/2024

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Dear Hua Yen,

We would like to proceed with M/s LKK-Bryan Ang Tani for the PRI arrangement.

**Workshop contact details as follow:**  
**World Auto Pte Ltd**  
**No.5 Kim Chuan Lane**  
**Singapore 537070**  
**Contact person : Gan ping**  
**Tel : 6451 3933**

Thank you.

Best regards,

Gan Ping  
World Auto Pte Ltd

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Monday, 23 December, 2024 11:52  
**To:** [ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)  
**Cc:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg); 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; [adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg); Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** RE: PRI for SNR6924J - Our Insured: SHB5759G on DOA 19/12/2024

Ref: TAX/12/24/2069

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5759G as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** Swee Keong Teo <[SweeKeongTeo@msfirstcapital.com.sg](mailto:SweeKeongTeo@msfirstcapital.com.sg)>  
**Sent:** Monday, 23 December 2024 11:21 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; [ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg); [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg); 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; [adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg); Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Subject:** PRI for SNR6924J - Our Insured: SHB5759G on DOA 19/12/2024

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Our Ref: D24011159MFSH/STRIDES/TPD-1/SP

Dear Hua Yen

For PRI.

Thanks & Regards,

SK Teo

Motor Claims Department

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** [ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg) <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>

**Sent:** Saturday, 21 December 2024 9:14 am

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg); Geraldine Foong <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; [adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)

**Subject:** Request for Third Party Motor Claim Survey

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear sir,

We would like to request for a Third Party Motor Claim survey, details as follow;

Our vehicle: SNR6924J

Your Insured: SHB5759G

Date of Accident: 19/12/2024

Our vehicle is currently in the workshop, address as follow:

**World Auto Pte Ltd**

**No.5 Kim Chuan Lane**

**Singapore 537070**

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Thanks & Regards,

Gan Ping

World Auto Pte Ltd

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