

國際汽車維修
KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel. 98287487 Fax 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No. 53373162B

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

29/8/2025

Our Ref: SNQ2915S

Your Ref No.:

D24011046MFCT/TPD2/KT

MS FIRST CAPITAL INSURANCE LIMITED

Motor Claims Department

NO 36, ROBINSON ROAD, #16-01
CITY HOUSE, S(068877)

Dear Sir/Mdm

ACCIDENT INVOLVING SNQ2915S AND SHD6516Z ALONG PIE TWDS TUAS AFTER ADAM EXIT ON 16/12/2024

Please refer to the above mentioned accident.

We are writing in on the behalf of CAI QIANGXIN
the registered owner of motor vehicle number SNQ2915S which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number SHD6516Z. As a result of which, our client have suffered loss and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Part By Party Agree with Surveyor)	\$	8,440.30
2. Rental (9 Days x \$120.00)	\$	1,080.00
3. LTA Search Fee	\$	27.25

TOTAL AMOUNT \$ 9,547.55

We enclosoed hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) Rental Invoice & Agreement
- (C) LTA Search Receipt
- (D) Letter of Authority
- (E) Discharge Voucher

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



JOHN
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

"My execution of this Discharge Voucher
is only for my claim for property damage
and not prejudicial to any other claims"

國際汽車維修
KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SNQ 2915S AND SHD 6516Z
AT/ALONG PIE TOWARDS TUAS AFTER ADAM EXIT
ON 16 DAY DEC MONTH 2024 YEAR

- a) I/We, the owner of vehicle no. SNQ 2915S hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 25 day DEC month 2024 year

Signature



Name

: CAI QIANGXIN

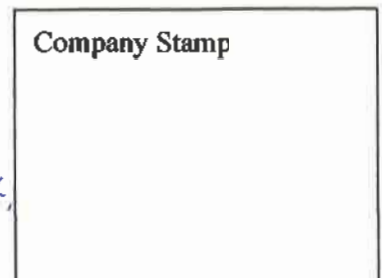
NRIC/ROC No.

: S7472527I

Address

: BLK 250 JURONG EAST ST 24,
#08-156,
SINGAPORE 600250

Company Stamp



DISCHARGE RECEIPT

CLAIM REFERENCE : D24011046MFCT/CTPL/TPD 2
ACCIDENT DATE : 16/12/2024
ACCIDENT LOCATION : PIE BEFORE ADAM ROAD EXIT
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TAN CHEE WEE
INSURED VEHICLE : SHD6516Z
INVOLVED PARTY : SNQ2915S
SETTLEMENT SUM : \$9,300.00


I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: CAI QIANGXIN

Signature and Date :

 21.10.25

WITNESS: John Tee

Signature and Date :

 21/10/25

國際汽車維修 KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.

(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177

Email: ktmotorwerk@hotmail.com

Reg. No. 53373462B

Telephone: 98287487

Fax: 64485177

Email: ktmotorwerk@hotmail.com

FINAL REPAIR BILL

Date : 29/8/2025

MS FIRST CAPITAL INSURANCE LIMITED

Motor Claims Department

NO 36, ROBINSON ROAD, #16-01

CITY HOUSE, S(068877)

Vehicle Number : SNQ2915S

Make/Model : TOYOTA SIENTA

Date of Accident : 16.12.2024

Cost of Repair (Part By Part Recommended By Suveryor)

\$ 8,440.30

GRAND TOTAL \$ 8,440.30

ISSUED BY

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"


Mr John

Mobile: 98287487

Email: ktmotorwerk@hotmail.com

55 SERANGOON NORTH AVENUE 4
S(555859)

RECOVERY PLEASE CONTACT

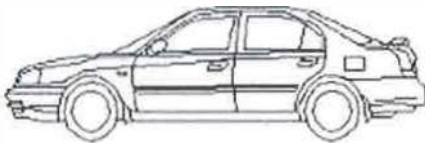
JANELL 81450022 XAVIER 81448833 ANDY 81448811 AMBER 81448822 Date : 10 JULY 2025

Company Name
Company Address
Hirer's Name : CAI QIANGXIN
Hirer's Address : BLK250 JURONG EAST STREET 24, #08-156, SINGAPORE 600250
NRIC/Passport No. S74725271 Country Of Issue SIN DOB : 14 JUNE 1974
Driving License No. Issue By TP
Local Contact : 98183003 Email : MELVINSEH@YMAIL.C

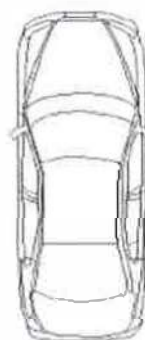
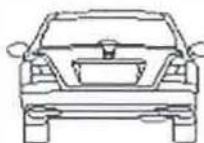
PLEASE TAKE PHOTO OF CAR BEFORE DRIVING OFF AND SEND TO RESPECTIVE SALE PERSONNEL

VEHICLE DETAILS

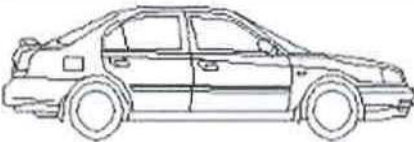
Left Side



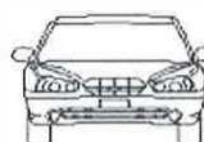
Back



Right Side



Front



Model : NISSAN KICKS
Licence Plate : SNM5600G
Colour : BLACK
Decal YES - NO

* Rates do not include Petrol.

Taken

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Return

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

* Every 1/8 of petrol used is chargeable @ \$20 nett.

Remarks :

RENTAL DETAILS

Start Date : 17 DECEMBER 2024 Start Time : 11.30 AM
Return Date : 26 DECEMBER 2024 Return Time : 12.00PM

SALES INVOICE	RATES	QTY	TOTAL
Rental Amount	\$ 120.00	9	\$ 1,080.00
Additional Driver :			
MALAYSIA			
CDW			
Total Cost Of Rental	\$		1,080.00
DEPOSIT			



UEN : 202017087Z

CASH

REMARKS :

Hirer's Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Dec 2024 / 22:09:40
Receipt Date/Time : 16 Dec 2024 / 22:09:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241216-005144

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHD6516Z				
As at 16 Dec 2024/18:05:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHD6516Z Enquiry Fee 20241216220917800433	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
DICNV20241216220918122325		SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Daphne Lee (LKK Auto)

From: John Tee <ktmotorwerk@hotmail.com>
Sent: Tuesday, 21 October 2025 5:23 PM
To: Daphne Lee (LKK Auto)
Subject: Re: DV - Accident Involving SNQ2915S & SHD6516Z (DOA: 16/12/2024) ***LKK Ref: CD/FCI24120324/Ama3q2(N)
Attachments: SNQ2519S TOYOTA SIENTA_SIGNED DV.pdf

Hi Daphne,

Please find the attached signed DV and bank details as followed :

Company Name : **KT MOTORWERK**
Address : Blk 3012 Bedok Industrial Park E, #01-2020 S489978
Remittance Attention To
Email & Contact Number : KTMOTORWERK@HOTMAIL.COM

Bank Transfer Details
Beneficiary : KT MOTORWERK
Bank Name : UOB
Bank Address : UOB BEDOK
Bank Code : 7375
Branch Code : 027
SWIFT Code : UOVBSGSG
Bank Account No. : 3483137808
Currency SG

Thank you

Regards,
John Tee,
HP:98287487
KT MOTORWERK
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Thursday, 16 October 2025 10:34 am
To: John Tee <ktmotorwerk@hotmail.com>
Subject: RE: DV - Accident Involving SNQ2915S & SHD6516Z (DOA: 16/12/2024) ***LKK Ref: CD/FCI24120324/Ama3q2(N)

Without Prejudice

Dear Sir/ Madam,

Please duly sign the document enclosed and return to us for our necessary action.

Thank you

Daphne Lee (LKK Auto)

From: Zena Lim Puay Chin <ZenaLim@msfirstcapital.com.sg>
Sent: Wednesday, 15 October 2025 12:37 PM
To: Daphne Lee (LKK Auto)
Subject: FW: (D24011046MFCT/CTPL/TPD 2) SNQ2915S & SHD6516Z (DOA: 16/12/2024) ***LKK Ref: CD/FCI24120324/Ama3(N)
Attachments: LKK Survey Report & Photos - SNQ2915S.pdf; LOD-SNQ2915S-Toyota Sienta 1.5(A)-DOA=18.12.2024.pdf

Dear Daphne,

Kindly proceed to settle as recommended.

Thank you.

Zena Lim
Motor Claims Department



16 Raffles Quay #42-01 Hong Leong Building (S) 048581
D: 6359 1829 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 7 October 2025 12:20 pm
To: Zena Lim Puay Chin <ZenaLim@msfirstcapital.com.sg>
Subject: RE: (D24011046MFCT/CTPL/TPD 2) SNQ2915S & SHD6516Z (DOA: 16/12/2024) ***LKK Ref: CD/FCI24120324/Ama3(N)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Zena,

Your Ref: D24011046MFCT/CTPL/TPD 2

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNQ 2915S AND SHD 6516Z ON 16/12/2024

We have highlighted to your good office on 18/12/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **KT MOTORWERK** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 22,344.52	\$ 8,440.30 (P/P)
2. Loss of Rental (09 days x \$120.00)	\$ 1,080.00	\$ 900.00 (09 days x \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$ 23,451.77	\$ 9,367.55

*07 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 02/10/2025 is only for mandate purpose.

The above is for your approval please.

Thank You

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Zena Lim Puay Chin <ZenaLim@msfirstcapital.com.sg>

Sent: Wednesday, 17 September 2025 5:08 PM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: (D24011046MFCT/CTPL/TPD 2) SNQ2915S & SHD6516Z (DOA: 16/12/2024) ***LKK Ref: CD/FCI24120324/Ama3(N)

Dear Daphne,

Append LOD received from TP Workshop.

Kindly proceed with necessary.

Thank you.

Zena Lim

Motor Claims Department