

Hsiao Tong (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 21 February 2025 3:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: FW: [SEEK MANDATE] - MSFCIL Ref: D24010504MFCT/CTPL/TPD-2/KT *** LKK REF: CD/FCI24120319/Epa3
Attachments: TP GIA REPORT.pdf; EMAIL FROM TP WKSP DD 220125.pdf; LKK SURVEY REPORT & PHOTOS_SKD7590R.pdf; SKD7590R - LOD.pdf

Dear Hsiao Tong,

You may proceed to settle as follows:

The summary is as follows: -

	Amount Claimed	Amount Revised	MSFC mandate
1. Cost of Repair (with GST)	\$ 8,446.93	\$ 3,215.50 (\$2,950.00+9%GST)	\$ 3,215.50 (\$2,950.00+9%GST) ➤ To obtain Final repair estimate
2. Loss of Use (3days x \$180.00)	\$ 540.00	\$ 240.00 (3DAYS X \$80.00)	\$ 150.00 to \$240.00 (3DAYS X \$50-\$80.00)
3. LTA/GIA Report Search Fee	\$ 33.18	\$ 33.18	\$ 30.44 (excl. GST as the w can claim back from IRAS)
4. Medical Fee (Driver - Balamuruhan Serga)	\$ 24.30	\$ 24.30	\$ 24.30 ✓
5. Medical Fee (Passenger – Karuppiah Pushpalatha)	\$ 17.50	\$ 17.50	\$ 17.50 ✓
Total	\$ 9,061.91	\$ 3,530.48	\$ 3,437.74 to \$ 3,527.74

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, February 20, 2025 9:34 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - MSFCIL Ref: D24010504MFCT/CTPL/TPD-2/KT *** LKK REF: CD/FCI24120319/Epa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24010504MFCT**

Our ref : CD/FCI24120319/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH6125S (MS FCIL) AND SKD7590R(TP) ON 28/11/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMPLETE VMS PTE LTD"** at **\$3,530.48(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 8,446.93	\$ 3,215.50 (\$2,950.00+9%GST)
2. Loss of Use (3days x \$180.00)	\$ 540.00	\$ 240.00 (3DAYS X \$80.00)
3. LTA/GIA Report Search Fee	\$ 33.18	\$ 33.18
4. Medical Fee (Driver - Balamuruhan Serga)	\$ 24.30	\$ 24.30
5. Medical Fee (Passenger – Karuppiah Pushpalatha)	\$ 17.50	\$ 17.50
Total	\$ 9,061.91	\$ 3,530.48

Surveyor recommended 3days for repair.

For Medical claim, third party confirmed only claim for medical fee, no further injury claim will be submitted.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 19/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto)

Sent: Thursday, 2 January 2025 4:57 PM

To: Karen Tan

Cc: Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: NEW ASSIGNMENT MSFCIL Ref: D24010504MFCT/CTPL/TPD-2/KT *** LKK REF: CD/FCI24120319/Epa3

Hi Karen,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 20 December 2024 10:10 AM

To: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT MSFCIL Ref: D24010504MFCT/CTPL/TPD-2/KT

Dear Swee Keong,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>

Sent: Thursday, December 19, 2024 5:44 PM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>; soonlee@completevms.com.sg; darren@completevms.com.sg; sia@completevms.com.sg

Subject: NEW ASSIGNMENT MSFCIL Ref: D24010504MFCT/CTPL/TPD-2/KT

Dear Sir,

Please find attached documents for survey assignment.

Thank you.

Best Regards,

SK Teo

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Thursday, 19 December 2024 5:12 pm

To: Swee Keong Teo <SweeKeongTeo@msfirstcapital.com.sg>

Subject: MT00018740 is Approved

Insured Vehicle No : SH6125S

TP Vehicle No : SKD7590R

Claim No : D24010504MFCT

Workshop Name : COMPLETE VMS PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement (Subject to quantum to be agreed)

Created By : TEOSWEE

Verified By : KARENT

Approved By : KARENT

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