

Hsiao Tong (LKKAuto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Wednesday, June 18, 2025 2:47 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024 *** LKK REF: CD/LPC24120312/Xpa3

Lonpac External - General

Dear Hsiao Tong,

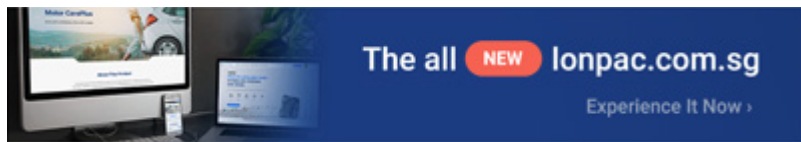
You have our mandate to settle as follow.

Cost of repair	\$13,299.85
Loss of use	\$1,200.00 – \$1,300.00
Total	\$14,499.85 – \$14,599.85

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 11 June 2025 9:12 am
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024 *** LKK REF: CD/LPC24120312/Xpa3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/25/VC05/030335**
Our ref : CD/LPC24120312/Tpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING YR1071Y(LONPAC) / SMJ1244A(TP) / OTHERS ON 14/12/2024

We refer to the above matter.

YR1071Y(OI) -> SMJ1244A(TP) ->XE6746G

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"WAH HONG MOTORS & CREDIT PTE LTD"** at **\$14,599.85(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 19,286.35	\$13,299.85 (\$12,201.70+9%GST)
2. Loss of Rental (14days x \$120.00)	\$ 1,680.00	\$ 1,300.00 (13days x \$100.00)
Total	\$ 20,966.35	<u>\$14,599.85</u>

Surveyor recommended 9days for repair + 1PRS + 2Sunday + 1PH(01/01/25) = 13days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/06/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, January 3, 2025 3:10 PM
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024 *** LKK REF: CD/LPC24120312/Xpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Friday, 20 December 2024 4:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024 *** LKK REF: CD/LPC24120312/Xpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

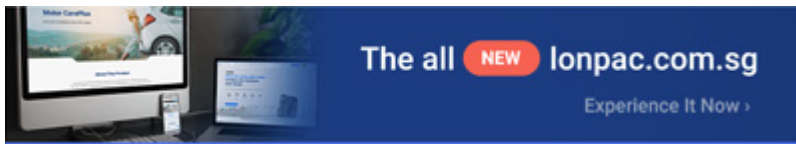
Please refer to attached OI GIA.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 20 December 2024 4:12 pm
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024 *** LKK REF: CD/LPC24120312/Xpa3

Lonpac External - General

Hi Eric,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Friday, 20 December 2024 2:49 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024

Dear Eric,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Friday, December 20, 2024 2:28 PM

To: Admin A <admin-a@lkkauto.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; Wah Hong Motor <motor@wahhong.sg>

Cc: Wah Hong Motor <motor@wahhong.sg>

Subject: OUR REF: 24/24/25/VC05/030335 WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y(OI) & OTHERS ON 14/12/2024

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

PRI email below FYNA.

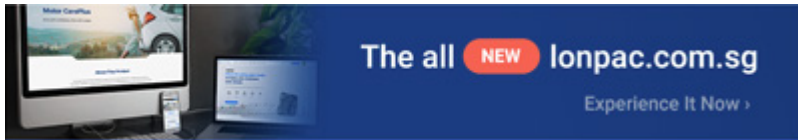
Dear Jimmy,

We are agreeable to Direct Settlement, quantum to be agreed upon.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



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From: Wah Hong <motor@wahhong.sg>
Sent: Friday, 20 December 2024 1:56 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN geraldpoh@lonpac.com
Subject: Re: LIABILITY CHECK : WH3530 ACCIDENT INVOLVING SMJ1244A AND YR1071Y ON 14/12/2024

Hi Team,

Please advise what is the liability for this accident outcome.

Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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On 16-Dec-24 5:26 PM, Wah Hong wrote:

Dear Sir/Madam,

We refer to the above matter.

We are assisting TEO WEE HWEE the owner of SMJ1244A, pursuing a third party motor claim against YR1071Y.

Kindly update us that have your insured YR1071Y file a report on the mention accident?
If yes, **please let us know your confirmation on liability for the above accident.**

Please be informed that our client has to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the **GIA AND Front + Rear VIDEO** for your kind perusal.

Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

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