

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 2554 U**
Your Ref : **YN 4584 K**

LONPAC INSURANCE BHD.
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 19.12.2024 @ 1830 hrs along TPE Towards Buangkok involving vehicles SHC 2554 U and YN 4584 K

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Part by part (With GST)	\$ 12,306.06
2. Loss of Income for 16 Days x \$80/ per day	\$ 1,280.00
3. Loss of Rental for 16 Days x \$134.40/ per day (With GST)	\$ 2,150.04
4. LTA/GIA Search fee	\$ 27.25
5. Towing Fee	\$ 80.00
TOTAL	\$ 15,843.71

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 19.12.2024 @ 1830 hrs along TPE Towards Buangkok involving vehicles SHC 2554 U and YN 4584 K

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 2554 U** at my request, I/We, **Mohamed Rozali Bin Ibrahim** ("the claimant") of **211 Petir Road #15-473 (S) 670211** (address) bearing NRIC No **SXXXX333G** the owner / hirer of motor vehicle no **SHC 2554 U**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 03 day of 01 (month) 20 25 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signed by "the claimant"

Name: **Mohamed Rozali Bin Ibrahim**

NRIC No: **SXXXX333G**

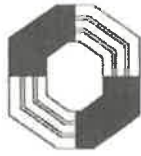


Signed by Bifrost Auto Pte Ltd

Name: Yee Leong Ho



305613533
SHC 2554 U
19 12 2024



LONPAC INSURANCE BHD

CLAIM NO : 24/24/25/VC05/30353
DATE : 24 JUNE 2025

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

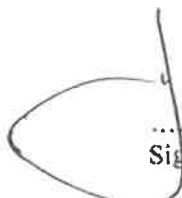
DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YN4584K the sum of Singapore Dollar Fourteen Thousand Two Hundred Fifty Seven and Cents Thirty One Only **(\$14,257.31)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC2554U and YN4584K on 19/12/2024 along/at KPE AFTER PIE EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BSG LANDSCAPE & CONSTRUCTION PTE LTD AND/OR CHANDRA BISWAS NAYAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BIFROST AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 *Praveen (P) CCSO 22/July/2025*
.....
Signature of vehicle owner/Date

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

LONPAC INSURANCE BHD.
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

Inv. No. : BA.LT.2507013
Inv. Date : 30-07-2025
Ref : 2024-12-19
Terms : 30 Days
Veh. No. : SHC 2554 U
Make & Model : Hyundai / Kona
2024 / CTPL

#	Description	Qty	Rate	Total	Tax
1	PART BY PART REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$11,289.96	\$11,289.96	\$1,016.10
			Subtotal for invoice :	S\$11,289.96	
			GST (9.0%) :	S\$1,016.10	
			Total :	S\$12,306.06	

I agree to the price as listed above and
affirm that the goods are received in good
condition.

On behalf of BIFROST AUTO PTE. LTD.

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 070-902-886-1.

Our Ref: CT24120345

Date: 03 January 2025



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/12/2024 @ 18:30 hrs
ALONG KPE (TPE)
INVOLVING YN4584K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2554U** (the "Taxi"). The Taxi was hired to **MOHAMAD ROZALI BIN IBRAHIM IC NO SXXXX333G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$134.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
ComfortDelGro Taxi

This is a computer generated letter. No signature is required.

Site 2554 U

[illegible]



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Dec 2024 / 14:23:26
Receipt Date/Time : 20 Dec 2024 / 14:23:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241220-002769

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**
Result of Insurance Enquiry - YN4584K
As at 19 Dec 2024/18:30:00
Insurance Co: LONPAC INSURANCE BHD
1 Insurance Enquiry - YN4584K
Enquiry Fee
20241220142239960592

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
25.00	2.25	27.25
Sub-Total		
25.00	2.25	27.25
Total Before Rounding		
25.00	2.25	27.25
Rounding Difference		
		0.00
Total Amount Payable		
		27.25
Paid By		
426588XXXXXX4198	eNETS Credit Card	27.25
Total		
		27.25
Cash Change		
		0.00
Tendered Amount		
		27.25
Excess Refundable Amount		
		0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



CASH SALE/WORK ORDER

No. **2445667**

Date: 19/12/2024

寶號

Messrs: Bi Frost Auto P L

車號

Vehicle No: 2HC 2554 U

車型

Model No: KONA

時間(日/夜)

Time (day/night): _____

Contact No: _____

由

Location: 1KPB CTPB) toward Buangkok

到

To: Joyang Comfort

Cash \$: 80.00/100

其他

Others: _____

經手人

Authorised By: _____

Tow Truck

Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsiblity for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, May 2, 2025 4:59 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - OREF: 24/24/25/VC05/30353 (Huey Ni's case) FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK
REF: CD/LPC24120311/Dpa3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Thank for the attached document.

Please proceed as proposed. Total mandate at \$14,626.11.

Regards
Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 2 May 2025 4:52 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - OREF: 24/24/25/VC05/30353 (Huey Ni's case) FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK REF: CD/LPC24120311/Dpa3

Lonpac External - Confidential

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Dear Huey Ni,

Please refer to the attached document for your easy reference. Third party taxi driver did not take any replacement taxi.

Please review and advise mandate, Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, April 22, 2025 4:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - OREF: 24/24/25/VC05/30353 (Huey Ni's case) FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK REF: CD/LPC24120311/Dpa3

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Please check with CDGE via the workshop if there is any replacement taxi given for this case, before we revert with our mandate.

Thanks
Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 27 March 2025 2:11 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - OREF: 24/24/25/VC05/30353 (Huey Ni's case) FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK REF: CD/LPC24120311/Dpa3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/25/VC05/30353**

Our ref : CD/LPC24120311/Dpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN4584K(LONPAC) AND SHC2554U(TP) ON 19/12/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"BIFROST AUTO PTE LTD"** at **\$14,626.11(all-in)**.

The summary is as follows: -

?

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 37,804.86	\$12,306.06 (\$11,289.96 + 9%GST)
2. Loss of Rental (16days x \$134.40)	\$ 2,150.40	\$ 1,612.80 (12days X \$134.40)
3. Loss of Income (16days x \$80.00)	\$ 1,280.00	\$ 600.00 (12days x \$50.00)
4. LTA/GIA Report Search Fee	\$ 27.25	\$ 27.25
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 41,342.51	<u>\$14,626.11</u>

Surveyor recommended 8days for repair + 2Sunday + 1PH + 1PRS = 12days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 22, 2025 4:59 PM
To: ENG HUEY NI <hngeng@lonpac.com>; geraldpoh@lonpac.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OREF: 24/24/25/VC05/30353 (Huey Ni's case) FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK REF: CD/LPC24120311/Dpa3

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is HT.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 27 December 2024 6:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OREF: 24/24/25/VC05/30353 (Huey Ni's case) FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK REF: CD/LPC24120311/Dpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 26 December 2024 4:28 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024 *** LKK
REF: CD/LPC24120311/Dpa3

Lonpac External - General

Hi Gerald,

Please see attached TP GIA report and video footage.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 23 December 2024 9:04 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Friday, 20 December 2024 3:28 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024

Dear Gerald,

Thank you for the assignment.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, December 20, 2024 3:04 PM

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Assessment Dept <assessment_ltc@bifrostable.com>

Subject: FW: FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Friday, 20 December 2024 2:59 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims_lts@bifrostable.com; Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <joseph.koh@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; claims_ltv@bifrostable.com

Subject: Re: FW: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024

Without Prejudice

Dear Gerald

Our client selects

1. LKK Auto Consultants Pte Ltd

Taxi at workshop

Please make the necessary assignment. We will forward the SAS report once avail.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

On Fri, 20 Dec 2024 at 14:57, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Yee,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. FormTeam Consultancy Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Friday, 20 December 2024 2:47 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: claims_lts@bifrostable.com; Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <joseph.koh@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; claims_ltv@bifrostable.com

Subject: PRS for our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Mohamad Rozali Bin Ibrahim, to notify you of the aforesaid accident involving our client's vehicle SHC 2554 U and your insured's vehicle YN 4584 K on 19.12.2024.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against YN 4584 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969

Contact Person: Mr Yee / Janice

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **19.12.2024 @ 2000 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind

advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687