

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 2554 U**
Your Ref : **YN 4584 K**

LONPAC INSURANCE BHD.
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 19.12.2024 @ 1830 hrs along TPE Towards Buangkok involving vehicles SHC 2554 U and YN 4584 K

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Part by part (With GST)	\$ 12,306.06
2. Loss of Income for 16 Days x \$80/ per day	\$ 1,280.00
3. Loss of Rental for 16 Days x \$134.40/ per day (With GST)	\$ 2,150.04
4. LTA/GIA Search fee	\$ 27.25
5. Towing Fee	\$ 80.00
TOTAL	\$ 15,843.71

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

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Proforma Invoice

LONPAC INSURANCE BHD.
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

Inv. No. : PF.LT.2503016
Inv. Date : 27-03-2025
Ref : 2024-12-19
Terms : 14 Days
Veh. No. : SHC 2554 U
Make & Model : Hyundai / Kona
2024 / CTPL

#	Description	Qty	Rate	Total	Tax
1	PART BY PART REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$11,289.96	\$11,289.96	\$1,016.10
Remarks: SHC 2554 U					

Subtotal for invoice : S\$11,289.96
GST (9.0%) : S\$1,016.10
Total : S\$12,306.06

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

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GST at 9% is charged where applicable

Our Ref: CT24120345

Date: 03 January 2025



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/12/2024 @ 18:30 hrs
ALONG KPE (TPE)
INVOLVING YN4584K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2554U** (the "Taxi"). The Taxi was hired to **MOHAMAD ROZALI BIN IBRAHIM IC NO SXXXX333G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$134.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
ComfortDelGro Taxi

This is a computer generated letter. No signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Dec 2024 / 14:23:26
Receipt Date/Time : 20 Dec 2024 / 14:23:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241220-002769

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**
Result of Insurance Enquiry - YN4584K
As at 19 Dec 2024/18:30:00
Insurance Co: LONPAC INSURANCE BHD
1 Insurance Enquiry - YN4584K
Enquiry Fee
20241220142239960592

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
25.00	2.25	27.25
Sub-Total		
25.00	2.25	27.25
Total Before Rounding		
25.00	2.25	27.25
Rounding Difference		
		0.00
Total Amount Payable		
		27.25
Paid By		
426588XXXXXX4198	eNETS Credit Card	27.25
Total		27.25
Cash Change		0.00
Tendered Amount		27.25
Excess Refundable Amount		0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

SHC 2554 U

[illegible]

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 19.12.2024 @ 1830 hrs along TPE Towards Buangkok involving vehicles SHC 2554 U and YN 4584 K

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 2554 U** at my request, I/We, **Mohamed Rozali Bin Ibrahim** ("the claimant") of **211 Petir Road #15-473 (S) 670211** (address) bearing NRIC No **SXXXX333G** the owner / hirer of motor vehicle no **SHC 2554 U**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.


I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 03 day of 01 (month) 20 25 (year)



Signed by "the claimant"

Name: **Mohamed Rozali Bin Ibrahim**

NRIC No: **SXXXX333G**



Signed by Bifrost Auto Pte Ltd

Name: Yee Leong Ho



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SATISFACTION VOUCHER

I / We, Mohamed Rozali Bin Ibrahim hereby confirm that repairs to my / our vehicle no. SHC 2554 U have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 19.12.2024 @ 2000 hrs

Date out: 03.01.2024 @ 1630 hrs.



Owner's Signature

Name: Mohamed Rozali Bin Ibrahim

NRIC No.: SXXXX333G

Date: 03.01.2024

Time: 1630 hrs



CASH SALE/WORK ORDER

No. **2445667**

Date: 19/12/2024

寶號

Messrs: Bi Frost Auto P L

車號

Vehicle No: 2HC 2554 U

車型

Model No: KONA

時間(日/夜)

Time (day/night): _____

Contact No: _____

由

Location: 1KPB CTPB toward Buangkok

到

To: Joyang Comfort

Cash \$: 80.00/100

其他

Others: _____

經手人

Authorised By: _____

Tow Truck

Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint