## **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 22 January 2025 10:36 AM

To: Claims; SUR Cc: Ng Chen How

Subject: RE: TPPD Survey : Claim Ref: C10033563/CH || OI–SKV6672A (SILVER) TP-SNQ354Z ||

Ests: \$0.00 || TWINCAR AUTOMOTIVE PTE LTD

Attachments: SNQ354Z IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SNQ 354Z.

## Wishing You a Prosperous & Joyful Chinese New Year 2025

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com> Sent: Friday, 20 December 2024 11:11 AM

To: Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Ng Chen How <chenhow.ng@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim Ref: C10033563/CH | OI-SKV6672A (SILVER) TP-SNQ354Z | Ests: \$0.00 | TWINCAR

**AUTOMOTIVE PTE LTD** 

Dear Shi Qian,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/ siewsc@lkkauto.com

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Rajes | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@budgetdirect.com.sg>
Sent: Friday, December 20, 2024 10:20 AM

To: admin-d <a drawfarful and admin-d@lkkauto.com >; SUR < sur@lkkauto.com >; assignments <a drawful assignments <a drawful and a surger assignments <a drawful assignment assig

Cc: Ng Chen How < <a href="mailto:chenhow.ng@budgetdirect.com.sg">chenhow.ng@budgetdirect.com.sg</a>; Claims < <a href="mailto:claims@budgetdirect.com.sg">claims@budgetdirect.com.sg</a>;

Subject: TPPD Survey: Claim Ref: C10033563/CH | | OI-SKV6672A (SILVER) TP-SNQ354Z | | Ests: \$0.00 | | TWINCAR

**AUTOMOTIVE PTE LTD** 

Dear Team,

We would like to request TP survey for SNQ354Z. TP chose LKK to survey the vehicle.

Workshop:

Sandy

TWINCAR Automotive Pte Ltd

Direct line : 6932 4872 Office : 6744 0510

Workshop address: 2 Kaki Bukit Ave 2 #01-17 Kaki Bukit Autohub Singapore 417921

Please confirm assignment.

Thank you.

Warmest Regards,

Chang Shi Qian Executive, Claims Administration

T+65 6047 2143

E shiqian.chang@budgetdirect.com.sg



Customer Care 6221 2111

Claims Hotline (24 Hours) 6221 2199

Claims Hotline (if calling from overseas) +65 6047 2129

190 Clemenceau Avenue, #03-01

Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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From: TwinCar Automotive PL <claim@twincar.com.sg>

**Sent:** Friday, 20 December 2024 10:00 am **To:** Claims <claims@budgetdirect.com.sg>

Subject: Re: PRI REQUEST 20.12.2024 | AGI REF: C10033563/CH | SNQ354Z & SKV6672A - NOTICE TO INSURER TO

CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**[WARNING]** This email is from an external sender – before opening any attachments, clicking on links or downloading any pictures, please verify the sender and ensure the email is legitimate.

Without Prejudice

Dear Sir / Madam,

We appoint your surveyor company LKK.

Kindly send assignment to your surveyor as soon as possible.

Thank you

Regards, Sandy

From: TwinCar Automotive PL <claim@twincar.com.sg> Sent: Thursday, 19 December 2024 5:10 pm To: Claims <claims@budgetdirect.com.sg> Subject: SNQ354Z &amp; SKV6672A - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS</claims@budgetdirect.com.sg></claim@twincar.com.sg>
<b>[WARNING]</b> This email is from an external sender – before opening any attachments, clicking on links or downloading any pictures, please verify the sender and ensure the email is legitimate.
Without Prejudice
Dear Sir / Madam,
As per above subject.
Please refer to attachment and:-
Kindly propose / provide your 10 surveyors as soon as possible.
Thank you
Regards,
Sandy
TWINCAR Automotive Pte Ltd
Direct line: 6932 4872

Workshop address : 2 Kaki Bukit Ave 2 #01-17 Kaki Bukit Autohub Singapore 417921

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