

Shiau Chan (LKKAUTO)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Sent: Wednesday, 3 September 2025 9:20 AM
To: Shiau Chan (LKKAUTO); Bin Sulaiman, Mohd Sharin; assignments; SUR; Bryan Ang (LKKAUTO)
Cc: Leong, Kevin; Work Shop Estimate (SG)
Subject: RE: Survey instruction for 19/12/2024

Hi Shiau Chan,

I hope this email find you well.

I am writing to formally request a waiver for the survey fee due to vehicle is not insured with Liberty.

I appreciate your understanding and support in this matter.

Thank you.

From: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Sent: Friday, December 20, 2024 11:46 AM
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; Bin Sulaiman, Mohd Sharin <Sulaiman.Sharin@libertyinsurance.com>
SUR <sur@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com>;
<Quy.Cao@libertyinsurance.com.vn>
Subject: RE: Survey instruction for 19/12/2024

Dear Lkk

Kindly cancel the survey due to the vehicle not insured under Liberty.

Warm Regards
Workshop estimate

Best Regards
Andy Seah
Claim Department

Liberty Insurance Pte Ltd
One Raffles Quay
#25-01 North Tower
Singapore 048583
Tel: 63280767
www.libertyinsurance.com.sg

05/09/2025

To waive off fee and close case,
only first survey done. No further work.
2 dgs after assignment, Liberty inform
not their insured.
No estimate provided - only photo taken.



From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, September 2, 2025 4:47 PM
To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Bin Sulaiman, Mohd Sharin <Sulaiman.Sharin@libertyinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Cao, Quy <Quy.Cao@libertyinsurance.com.vn>; SUR <sur@lkkauto.com>
Subject: {EXTERNAL} RE: Survey instruction for 19/12/2024

Dear Sharin,

Re-send.

Kindly provide us the claim number as we need submit our report.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 29 August 2025 9:40 AM
To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Bin Sulaiman, Mohd Sharin <Sulaiman.Sharin@libertyinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Cao, Quy <Quy.Cao@libertyinsurance.com.vn>; SUR <sur@lkkauto.com>
Subject: RE: Survey instruction for 19/12/2024

Dear Sir/Madam,

Kindly provide us the claim number as we need submit our report.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 20 December 2024 2:44 PM

To: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>; Bin Sulaiman, Mohd Sharin <Sulaiman.Sharin@libertyinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Cao, Quy <Quy.Cao@libertyinsurance.com.vn>; SUR <sur@lkkauto.com>

Subject: RE: Survey instruction for 19/12/2024

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLX 8507J on 19/12/2024 and we will submit our report accordingly.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiao Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto)

Sent: Friday, 20 December 2024 2:14 PM

To: Work Shop Estimate (SG) ; Bin Sulaiman, Mohd Sharin ; Shiao Chan (LKKAuto) ; assignments

Cc: Seah, Andy ; Cao, Quy ; SUR

Subject: RE: Survey instruction for 19/12/2024

Dear Sir / Madam,

Thank you for the email.

Dear Shiao Chan,

Please kindly assist **CS/LIP24120280/Kqh3 (SLX 8507J)**

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315