

## Mei Kwan (LKKAuto)

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**From:** Rajes (LKK Auto)  
**Sent:** Monday, 1 July 2024 3:49 PM  
**To:** Motor Claim - III; assignments; Admin A  
**Subject:** RE: [EXTERNAL] - Accident On 29/06/2024 Involving Our Insured SME2603S And Your Insured SNJ2129G

**Categories:** HMK

Dear Jacelyn,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, July 1, 2024 3:27 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>; 'Renemer Ramirez Bagang' <renemer.bagang@cyclecarriage.com.sg>  
**Subject:** RE: [EXTERNAL] - Accident On 29/06/2024 Involving Our Insured SME2603S And Your Insured SNJ2129G

Dear Surveyor,

Please conduct a survey on TP vehicle **SME2603S** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Jacelyn Loh**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
6 Raffles Quay, #22-00,  
Singapore 048580  
Tel: 6347 6100 (EXT 246)  
Email: [Jacelyn.lohCL@III.COM.SG](mailto:Jacelyn.lohCL@III.COM.SG)

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**From:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Sent:** Monday, July 1, 2024 3:19 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Kenneth Ong Chia Kwang <[kenneth.ong@cyclecarriage.com.sg](mailto:kenneth.ong@cyclecarriage.com.sg)>  
**Subject:** RE: [EXTERNAL] - Accident On 29/06/2024 Involving Our Insured SME2603S And Your Insured SNJ2129G

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Dear Sir/Mdm,

Please appoint LKK Auto Consultants Pte Ltd to conduct the survey on 03/07/2024 Wednesday 10:00am.

Thank you.

Ren Bagang  
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650  
• DID: +65 6594 9166 • H: +65 8552 3293 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 1 July 2024 2:29 pm  
**To:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Cc:** Kenneth Ong Chia Kwang <[kenneth.ong@cyclecarriage.com.sg](mailto:kenneth.ong@cyclecarriage.com.sg)>  
**Subject:** RE: [EXTERNAL] - Accident On 29/06/2024 Involving Our Insured SME2603S And Your Insured SNJ2129G

**This email was sent from outside of your organisation**

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Autolyst Pte Ltd
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd

- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

**Jacelyn Loh**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
6 Raffles Quay, #22-00,  
Singapore 048580  
Tel: 6347 6100 (EXT 246)  
Email: [jacelyn.lohCL@III.COM.SG](mailto:jacelyn.lohCL@III.COM.SG)  
Co. Reg Number: 198703792K

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**From:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>

**Sent:** Monday, July 1, 2024 1:45 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Kenneth Ong Chia Kwang <[kenneth.ong@cyclecarriage.com.sg](mailto:kenneth.ong@cyclecarriage.com.sg)>

**Subject:** [EXTERNAL] - Accident On 29/06/2024 Involving Our Insured SME2603S And Your Insured SNJ2129G

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Thank you.

Ren Bagang  
Executive – Motor Claim

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