

Hueh Yin (LKK Auto)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Wednesday, December 18, 2024 2:23 PM
To: joshua@falconair.com.sg; assignments; Admin A
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D207073/GBM525k/C02/TAYHP & Your Ref: SMQ3199Y

[Internal]

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with FALCON to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Tuesday, 17 December 2024 2:20 pm
To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Subject: FW: PRE-REPAIR SURVEY-Our Ref: SNM24D207073/GBM525k/C02/TAYHP & Your Ref: SMQ3199Y

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Dear Irene,

Kindly arrange LKK to survey this vehicle.
Please see attached for the accident video.
Kindly advise liability for this claim.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Tuesday, 17 December 2024 1:48 pm
To: irene.tay@sg.cntaiping.com; joshua@falconair.com.sg
Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D207073/GBM525k/C02/TAYHP & Your Ref: SMQ3199Y

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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