

Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)
Sent: Monday, 1 July 2024 4:01 PM
To: Motor Claim - III; assignments; Admin A
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHD 6667 X and your insured's vehicle SMV 1898 A on 30.06.2024

Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, July 1, 2024 3:33 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claims_lts@bifrostauto.com; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; claims_ltv@bifrostauto.com; 'Assessment Dept' <assessment_ltc@bifrostauto.com>
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHD 6667 X and your insured's vehicle SMV 1898 A on 30.06.2024

Dear Surveyor,

Please conduct a survey on TP vehicle **SMV 1898 A** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Monday, July 1, 2024 3:31 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: claims_lts@bifrotauto.com; Claims Dept <claims_ltr@bifrotauto.com>; Joseph Koh <joseph.koh@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; claims_ltv@bifrotauto.com

Subject: Re: [EXTERNAL] - PRS for our client's vehicle SHD 6667 X and your insured's vehicle SMV 1898 A on 30.06.2024

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Secured by Check Point

Without Prejudice

Dear Jacelyn

Our client selects LKK Auto Consultants Pte Ltd

Taxi at workshop

Please make the necessary assignment.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

On Mon, 1 Jul 2024 at 15:25, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Autolyst Pte Ltd
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Monday, July 1, 2024 3:10 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: claims_lts@bifrotauto.com; Claims Dept <claims_ltr@bifrotauto.com>; Joseph Koh <joseph.koh@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; claims_ltv@bifrotauto.com

Subject: [EXTERNAL] - PRS for our client's vehicle SHD 6667 X and your insured's vehicle SMV 1898 A on 30.06.2024

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Sin Kian Leng, to notify you of the aforesaid accident involving our client's vehicle SHD 6667 X and your insured's vehicle SMV 1898 A on 30.06.2024.

Please find enclosed our client's LTA Search, Towing sheet.. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SMV 1898 A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969

Contact Person: Mr Yee / Janice

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **30.06.2024 @ 1453 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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