

## Mei Kwan (LKKAuto)

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**From:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
**Sent:** Monday, 16 December 2024 4:08 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Lim, Kok-Chong; Admin A; Daphne Lee (LKK Auto)  
**Subject:** Aigencypt SMA9011A (Pre-Inspection) / Your Vehicle : SMX6925L | DOA :15.12.2024  
\*\*\* LKK REF: CD/AIG24120215/Ama3  
**Attachments:** SMX6925L .pdf

Hi Mei Kwan,

Document attached. Policy type is Auto Protector.

Thanks.

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, December 16, 2024 4:01 PM  
**To:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** [EXTERNAL] RE: Aigencypt SMA9011A (Pre-Inspection) / Your Vehicle : SMX6925L | DOA :15.12.2024 \*\*\* LKK REF: CD/AIG24120215/Ama3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and update policy type for SMX6925L in Merimen.

*Cheers to a Wonderful Christmas and a Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Monday, 16 December 2024 2:05 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** RE: Aigencypt SMA9011A (Pre-Inspection) / Your Vehicle : SMX6925L | DOA :15.12.2024

Dear Winnie,

Thank you for the assignment.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Sent:** Monday, December 16, 2024 1:32 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** Aigencypt SMA9011A (Pre-Inspection) / Your Vehicle : SMX6925L | DOA :15.12.2024

Hi LKK,

Kindly assist to survey.

**Winnie Fan**

Claims Service Associate - Auto

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

[winnie-lw.fan@aig.com](mailto:winnie-lw.fan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, December 16, 2024 1:02 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] SMA9011A (Pre-Inspection) / Your Vehicle : SMX6925L | DOA :15.12.2024

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We are instructed by **Lum Guan Ho** to notify you of a road traffic accident on **15.12.2024** at about **14:50 hours** at/along **Merchant Road towards CTE (AYE)** involving our client's/customer's vehicle registration number **SMA9011A** and vehicle registration number **SMX6925L** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and **please arrange your panel of surveyor LKK Auto Consultants Pte Ltd to conduct the survey for vehicle SMA9011A.**

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875