

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref : GBJ3597Z
Your Ref : 24/24/25/VP05/030325

13 March 2025

IMMEDIATE ATTENTION
BY EMAIL ONLY

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Mr. Gerald Poh, Motor Claims Department

Dear Sir,

**ACCIDENT INVOLVING GBJ3597Z AND SMH5510R ALONG SLIP ROAD OF
MANDAI ROAD TO MANDAI AVE ON 13 DECEMBER 2024**

We act for Messer Chang Seafood Trading, the owner of vehicle registration no. GBJ3597Z.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 13 December 2024 at 08:00am along slip road of Mandai Road to Mandai Ave involving our client's vehicle registration number GBJ3597Z and vehicle registration number SMH5510R driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 19,620.00
Rental Charges (10days × S\$100.00)	\$ 1,000.00
LTA/GIA report	\$ 2.18
TOTAL	<u>\$ 20,622.18</u>

Our Ref : GBJ3597Z

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Your Ref : 24/24/25/VP05/030325

Date : 13 March 2025

We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Performance Invoice no.TP6736 for the sum of S\$19,620.00;
2. MT Singapore Car Rental Pte Ltd's Rental Agreement no 00189 for the sum of \$1,000.00; and
3. GIA/ LTA report on vehicles no. SMH5510R dated 13 December 2024 with tax invoice for the sum of S\$2.18;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,

CYS AUTOMOBILE SERVICES PTE LTD

Tee Wee Sin
Secretary



RE: ACCIDENT INVOLVING VEHICLE NO GBJ35972 and SMH570R
on 13.12.24 along slip road at Mandai Road to Mandai Ave.

I / we, Chang Seafood Trading NRIC No 5XXXX691W
of (Address) 5 Mandai Link #10-08 Mandai RoadLink Singapore the
owner of motor vehicle No. GBJ35972 hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

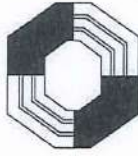
Dated this _____




Owner Signature
Name :




Witness's Signature
Name :



LONPAC INSURANCE BHD

CLAIM NO : 24/24/25/VP05/030325
DATE : 06 MAY 2025

WITHOUT PREJUDICE to :

- (a) Insurers' Subrogated Claim any/or
- (b) Any Personal Injury Claims

[Note: This Notice supersedes and inconsistencies found in this Discharge Voucher]

DISCHARGE VOUCHER

I/We, CHANG SEAFOOD TRADING confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SMH 5510R the sum of Singapore Dollar Twenty Thousand Three Hundred Twenty-two and Cents Eighteen Only (**\$20,322.18**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMH 5510R and GBJ 3597Z on 13/12/2024 along/at SLIP ROAD ALONG MANDAI ROAD TO MANDAI AVE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CAI ENHUO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**CYS AUTOMOBILE SERVICES PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



進友成汽車服務有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

GST Reg. NO.: 20-0105041-E

38 Woodlands industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700

Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

P. Invoice TP 6736

M/S CHANG SEAFOOD TRADING	POLICY NO	: THIRD PARTY CLAIMS
5 MANDAI LINK	OUR REF	: TP 6736
#10-08 MANDAI FOODLINK	VEHICLE NO	: GBJ 3597 Z
SINGAPORE 728654	MAKE/MODEL	: MIT CANTER
	DATE OF ACCIDENT	: 13-Dec-24

SURVEY BY

DATE : 13-Mar-25

AGREED TO REPAIR THE ABOVE VEHICLE AT LUMP SUM BASIC AT	S\$	18,000.00
GST 9%		1,620.00
	<u>S\$</u>	<u>19,620.00</u>

SIN DOLLARS: NINETEEN THOUSAND SIX HUNDRED AND TWENTY ONLY

YOURS FAITHFULLY,


CYS AUTOMOBILE SERVICES PTE LTD



MT SINGAPORE CAR RENTAL PTE LTD

38 Woodlands Industrial Park E1, #01-14 Singapore 757700

Tel: 6765 2616 HP: 9621 7382 / 9681 7534 Fax: 6765 6177

Email: twin_woodlands@singnet.com.sg

Reg No.201630785W

RENTAL AGREEMENT NO.:

00189

VEHICLE RENTAL AGREEMENT

THIS TERM AGREEMENT is dated BETWEEN "MT Singapore Car Rental Pte Ltd" AND "THE HIRER".

The purpose of this Agreement is to set out the terms and conditions upon which MT Singapore Car Rental Pte Ltd shall provide Car Rental Services to the Hirer.

SECTION A (HIRER DETAILS)

HIRER'S NAME CHANG SEAFORT TRADING CO REG/NRIC: 53217691W
HIRER'S ADDRESS _____
DRIVER NAME LIM YEW CHAI NRIC/LICENCE NO.: S1658190B
DRIVER ADDRESS B1C 336 ANG MO KIO AVE 1 #13-2069 CN 560396
OCCUPATION OUTDOOR BIRTH DATE: 12/9/1965 NATIONALITY: SINGAPOREAN
HP NO./TEL 96674896 EMAIL: ESTFOR CHANGSEAFORT@gmail.com

SECTION B (KEY TERMS OF AGREEMENT)

1. DESCRIPTION OF VEHICLE

VEHICLE REGISTRATION NO.: G8J 1362 Y IU NUMBER: _____
MAKE / MODEL: Toyota Hiace
DATE OUT: 13/12/24 TIME OUT: 1 PM PETROL/DIESEL OUT: E 1/4 1/2 3/4 F
DATE IN: 23.12.24 TIME IN: 12.40pm PETROL/DIESEL IN: E 1/4 1/2 3/4 F

Vehicle Return Signature: _____

Please specify [Vehicle Return Form / Police Repossession Report]

REMARKS: _____

2. MINIMUM PERIOD OF HIRE: _____ DAYS / WEEKS / MONTHS

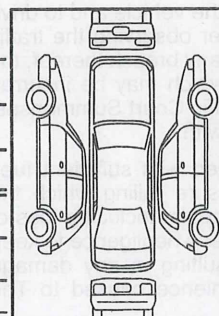
From _____ to _____

KM OUT: _____

KM IN: _____

3. RENTAL RATE

10 DAYS @ \$ 100 \$ 1000
WEEKS @ \$ _____
MONTHS @ \$ _____
SUB-TOTAL \$ 1000
LESS DEPOSIT \$ _____
BALANCE AMT-DUE \$ _____



Paid Date / Amount / Payment Mode

4. SECURITY DEPOSIT

\$ \$ _____

*The rental fee and security deposit are payable in advance on collection of the vehicle by the Hirer. Upon any breach by the Hirer, MT Singapore Car Rental Pte Ltd shall be entitled to forfeit the deposit. All outstanding amounts owing to the Owner will be deducted from the refundable deposit. The Hirer shall not be entitled to deduct or offset any outstanding rental charges or any other amount payable hereunder from the deposit during said term,

* Deposit will be forfeited if the contract is not fulfilled.

5. INSURANCE EXCESS & DAMAGE COMPENSATION

- a) Hirer is responsible for the total excess of \$ 3500.00 for collided/damaged of this vehicle or third party's vehicle for each and every accident damaged. Upon accident reporting, excess will be collected in full amount.
- b) The insurance policy is restricted to authorized drivers with minimum age of 23 to maximum age of 65. Subject to minimum 2 months / years of driving experience and with valid Driving License

6. The vehicle is restricted to SINGAPORE use only. No entry into MALAYSIA.

7. Petrol/Diesel is at the Hirer's Expense. The decals cannot be removed, if ever removed have to pay \$50/-.

8. Non-payment of rental within 3 days of due constitutes a default. The vehicle will be repossessed immediately and the deposit will be forfeited.

I/WE ("THE HIRER/AUTHORISED DRIVER") declare that the above information are true and correct and I/We ("THE HIRER & AUTHORISED DRIVER") have read and understood the terms and conditions herein and those attached to the reverse page of this agreement and agree to them.



Hirer's Signature

Signature of the Driver

Driver Signature

MT Singapore Car Rental Pte Ltd Representative


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

smh5510r

Date of Accident

13/12/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **26/01/2024 - 25/01/2025**

Requested By **Esther Lim Xing Su (CYS Auto...**

Requested Date **13/12/2024 12:29**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Tuesday, April 22, 2025 12:23 PM
To: Yan (LKK Auto); GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: OUR REF: 24/24/25/VP05/030325 *** ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R *** LKK REF: CD/LPC24120213/Tua3

Lonpac External - General

Lonpac External - General

Dear Yan,

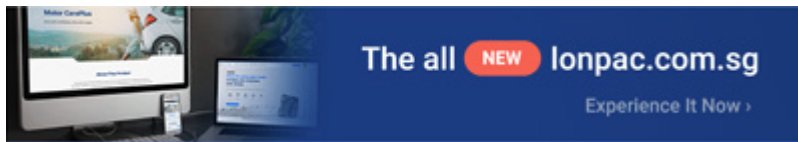
You have our mandate to settle as follow.

Cost of repair	\$19,620.00
Loss of use	\$600.00 – \$700.00
GIA fee	\$2.18
Total	\$20,222.18 – \$20,322.18

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 28 March 2025 10:59 am
To: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: OUR REF: 24/24/25/VP05/030325 *** ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R *** LKK REF: CD/LPC24120213/Tua3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/25/VP05/030325**

Our ref : CD/LPC24120213/Tua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMH5510R(LONPAC) AND GBJ3597Z(TP) ON 13/12/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**CYS AUTOMOBILE SERVICES PTE LTD**" at **\$20,322.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 46,632.10	\$ 19,620.00 (\$18,000.00 + 9%GST)
2. Loss of RENTAL (10days x \$100.00)	\$ 1,000.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
Total	\$ 47,634.28	<u>\$ 20,322.18</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, January 3, 2025 1:49 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 24/24/25/VP05/030325 *** ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R *** LKK REF: CD/LPC24120213/Tua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 16 December 2024 2:14 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

Dear Gerald,

Thank you for the assignment.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, December 16, 2024 1:08 PM

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

FYNA

Attached copy of OI report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Monday, 16 December 2024 1:03 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

Dear Ionpac, WITHOUT PREJUDICE

ACCIDENT INVOLVING GBJ3597Z & SMM5510R ON 13.DEC.24

YOUR REF: SMM5510R
MY REF: GBJ3597Z

Pls kindly arrange for a third party survey for my client vehicle GBJ3597Z against your insured SMM5510R.

DO LET ME HAVE 10 SURVEYOR FIRM LIST TO CHOOSE FROM.

Vehicle is already in my workshop 38 WOODLANDS INDUSTRIAL PARK E1 #07-17 (S) 757700.

DO LET ME HAVE THE OFFICER IN CHARGE OF THIS CASE AS WELL AS THE LIABILITY FOR THIS CASE.

THANKS.

REGARDS,
ESTHER LIM
CYS AUTOMOBILE SERVICES PTE LTD
TEL : 62192098