#### Yan (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

 Sent:
 Tuesday, April 22, 2025 12:23 PM

 To:
 Yan (LKK Auto); GERALD POH WEE BIN

 Cc:
 MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: OUR REF: 24/24/25/VP05/030325 \*\*\* ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R \*\*\* LKK

REF: CD/LPC24120213/Tua3

# Lonpac External - General

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Dear Yan,

You have our mandate to settle as follow.

| Cost of repair | \$19,620.00               |
|----------------|---------------------------|
| Loss of use    | \$600.00 - \$700.00       |
| GIA fee        | \$2.18                    |
| Total          | \$20,222.18 - \$20,322.18 |

Thank you.

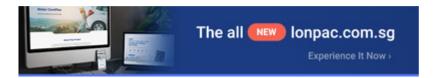
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com> Sent: Friday, 28 March 2025 10:59 am

To: GERALD POH WEE BIN < GERALDPOH@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: OUR REF: 24/24/25/VP05/030325 \*\*\* ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z

AGAINST SMH5510R \*\*\* LKK REF: CD/LPC24120213/Tua3

## Lonpac External - General

Caution: This email is from an external sender. DO NOT click links or open attachments if you do not recognize the sender.

Your ref: **24/24/25/VP05/030325** Our ref: CD/LPC24120213/Tua3

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SMH5510R(LONPAC) AND GBJ3597Z(TP) ON 13/12/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "CYS AUTOMOBILE SERVICES PTE LTD" at \$20,322.18(all-in).

The summary is as follows: -

|                                       | Amount Claimed | Amount Revised                     |
|---------------------------------------|----------------|------------------------------------|
| 1. Cost of Repair                     | \$ 46,632.10   | \$ 19,620.00 (\$18,000.00 + 9%GST) |
| 2. Loss of RENTAL (10days x \$100.00) | \$ 1,000.00    | \$ 700.00 (7DAYS X \$100.00)       |
| 3. LTA/ GIA SEARCH FEE                | \$ 2.18        | \$ 2.18                            |
| Total                                 | \$ 47,634.28   | <u>\$ 20,322.18</u>                |

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal. Kindly note that this inspection report dated 21/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

#### LKK Auto Consultants Pte Ltd

Email: <u>van@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, January 3, 2025 1:49 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 24/24/25/VP05/030325 \*\*\* ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

\*\*\* LKK REF: CD/LPC24120213/Tua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 16 December 2024 2:14 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

Dear Gerald,

Thank you for the assignment.

### Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

**Sent:** Monday, December 16, 2024 1:08 PM **To:** Hueh Yin (LKK Auto) < huehyin@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com>

Subject: FW: ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

# Lonpac External - General

### Lonpac External - General

Dear Hueh Yin,

**FYNA** 

Attached copy of OI report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: CYSAUTO <<u>cysauto@singnet.com.sg</u>>
Sent: Monday, 16 December 2024 1:03 pm
To: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>

Subject: ARANGE FOR A THIRD PARTY CLAIM FOR GBJ3597Z AGAINST SMH5510R

Dear lonpac, WITHOUT PREJUDICE

ACCIDENT INVOLVING GBJ3597Z & SMM5510R ON 13.DEC.24

YOUR REF: SMM5510R MY REF: GBJ3597Z

Pls kindly arrange for a third party survey for my client vehicle GBJ3597Z against your insured SMM5510R.

DO LET ME HAVE 10 SURVEYOR FIRM LIST TO CHOOSE FROM.

Vehicle is already in my workshop 38 WOODLANDS INDUSTRIAL PARK E1 #07-17 (S) 757700.

DO LET ME HAVE THE OFFICER IN CHARGE OF THIS CASE AS WELL AS THE LIABILITY FOR THIS CASE.

THANKS.

REGARDS, ESTHER LIM CYS AUTOMOBILE SERVICES PTE LTD

TEL: 62192098