

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Tue, 11 Jul 2023 17:18 +0800
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: OUR REF: SNM23D204527/SMW8518X/C02/TOHHS & YOUR REF: CC6/CTI23006768/Kya3, SME9016R, D.O.A 27/06/2023 -TPP DIRECT SETTLEMENT
Attachments: 1 (Access the files in Attachments panel)

Message Classification: Confidential

Hi Mei Kwan,

Enclose OI SAS for your necessary action.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, July 11, 2023 5:06 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: OUR REF: SNM23D204527/SMW8518X/C02/TOHHS & YOUR REF: CC6/CTI23006768/Kya3, SME9016R, D.O.A 27/06/2023 -TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, July 6, 2023 3:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: OUR REF: SNM23D204527/SMW8518X/C02/TOHHS & YOUR REF: CC6/CTI23006768/Kya3, SME9016R, D.O.A 27/06/2023 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist on LKK Auto DS SME9016R** soonest possible.

Please contact our claims department Alfred Toh 6389 6183 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 5, 2023 4:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMW8518X (OI : CTI - TBA) AND SME9016R (TP : LKK REF -CC6/CTI23006768/Kya3) on 27/06/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 9016R at M/s Alan's United Auto Pte Ltd - Sin Ming on 03/07/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Ezlyna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)